City Performance Measures

Homeless Strategy Committee
Data through March 2026

The Impact of City Investments in Homelessness Response

On August 26, 2025, L.A. City Council unanimously adopted **35 performance measures** to monitor the impact of the City's investments into regional homelessness response.

Council File 25-0576

The Impact of City Investments in Homelessness Response

These 35 measures track how effectively the City's investments are helping people to **move from homelessness to permanent housing** and to **improve the quality of their lives**.

The Impact of City Investments in Homelessness Response

The City's measures focus on the four areas in which the City makes the **most significant investments**:

- Citywide outreach
- Interim housing
- Rental assistance (e.g., time limited subsidies)
- Permanent supportive housing

The Impact of City Investments in Homelessness Response

As of the beginning of April 2026:

- Citywide outreach teams helped **452** individuals transition inside to temporary or permanent housing in March
- About **7,400** individuals were enrolled in City-funded interim housing*
- **3,500** households received rental assistance through the regional Time Limited Subsidy program**
- **More than 7,500** households lived in City-funded permanent supportive housing***

* Point in time count for April 13, 2026; different universe from prior month as count now includes participants enrolled in programs with City funding outside of major programs (Inside Safe, A Bridge Home, TIny Home Villages, Project Homekey and Roadmap), with additional programs identified since the prior extraction. ** Point in time count for April 5, 2026 (as extracted 4/15/26); LAHSA-contracted adult and family programs only, includes programs that did not receive City funding *** Counts households receiving Project Based Vouchers to live in City-funded PSH buildings on April 1, 2026, excluding veterans receiving HUD/VASH PBVs (also excludes those housed in City-funded PSH through other certificate programs).

Citywide Street Outreach

Monthly Performance Report

Performance goals for Citywide outreach

1. The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

2. Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**

3. Outreach teams help people to **achieve positive housing outcomes**

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

Performance - March 2026

Goal #1: The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

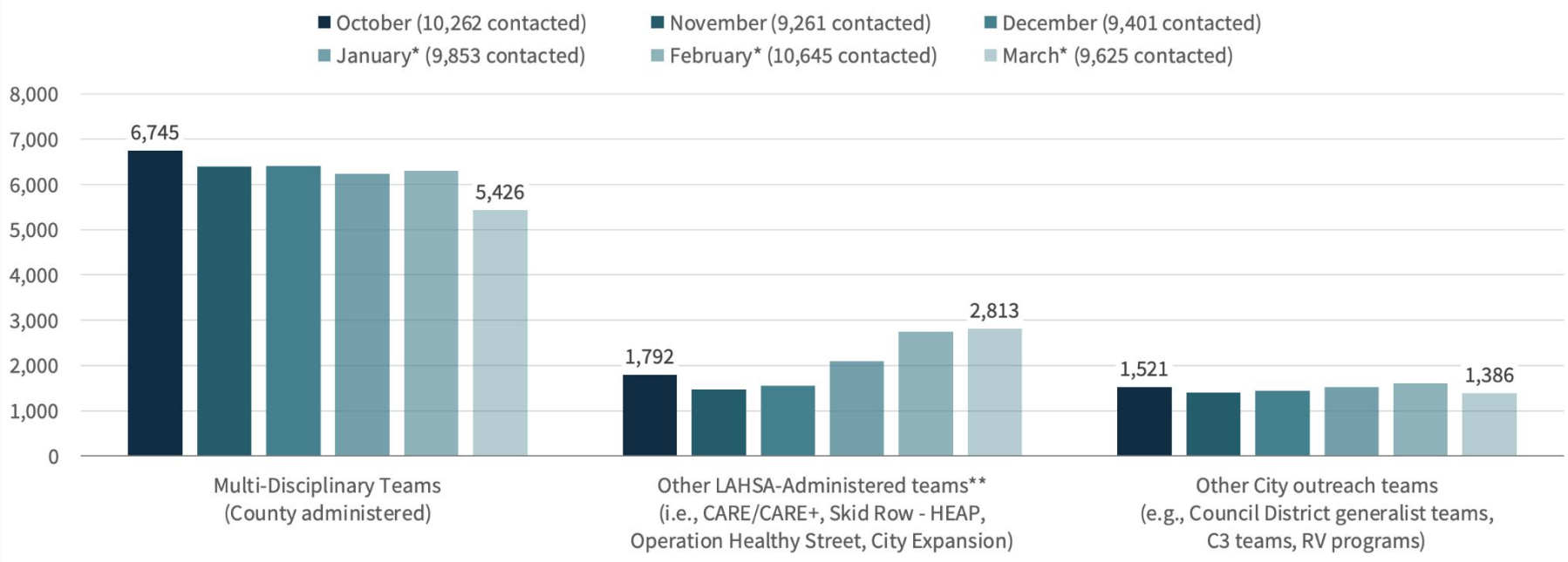
Takeaways from performance data this month:

- City-located multi-discrimpliary teams initiated contact with fewer people experiencing unsheltered homelessness in March
- City Outreach teams continue to connect or reconnect **more than 70% of clients** with whom they initiate contact to ongoing services, performing well above the target

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

City-located Multi-Discrimpliary Teams initiated contact with fewer people experiencing unsheltered homelessness in March

Count of unduplicated individuals with whom Citywide street outreach teams initiated contact in each month, by team type and month

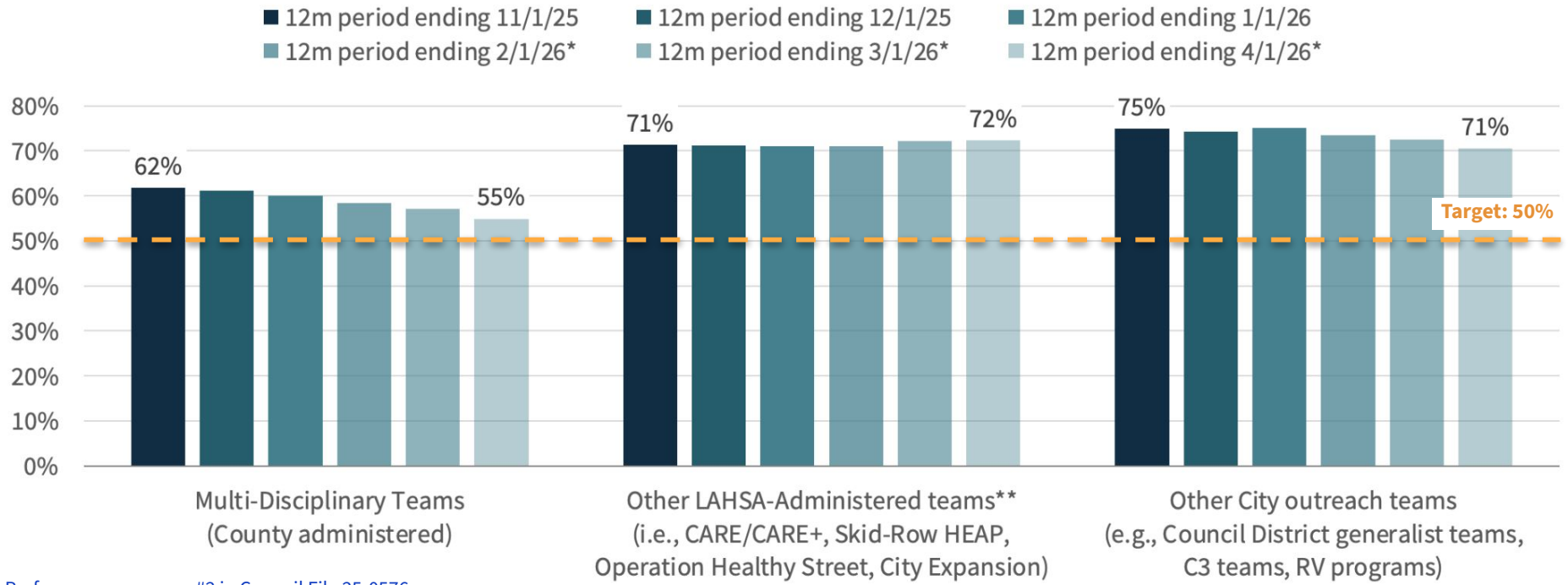


Performance measure #1 in Council File 25-0576

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 4/7/2026 for March 2026). City-wide programs identified by HSC
* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.
** Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By January 2026, LAHSA is only operating CARE/CARE+ and Skid Row-HEAP
NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

Citywide outreach teams continue to connect or reconnect more than 70% of clients with whom they initiate contact to ongoing services

Share of unduplicated individuals with whom City street outreach teams initiated contact engaged within each 12 month period specified, by team type



Performance measure #2 in Council File 25-0576

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 4/7/2026 for March 2026). City-wide programs identified by HSC; funding for Roadmap Teams expired in October 2025)
.* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.
** Operation Healthy Street, City Expansion were deactivated in October 2025. By March 2026, LAHSA is only operating CARE/CARE+ and Skid Row HEAP
NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

Performance - March 2026

Goal #2: Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**

Note on data availability:

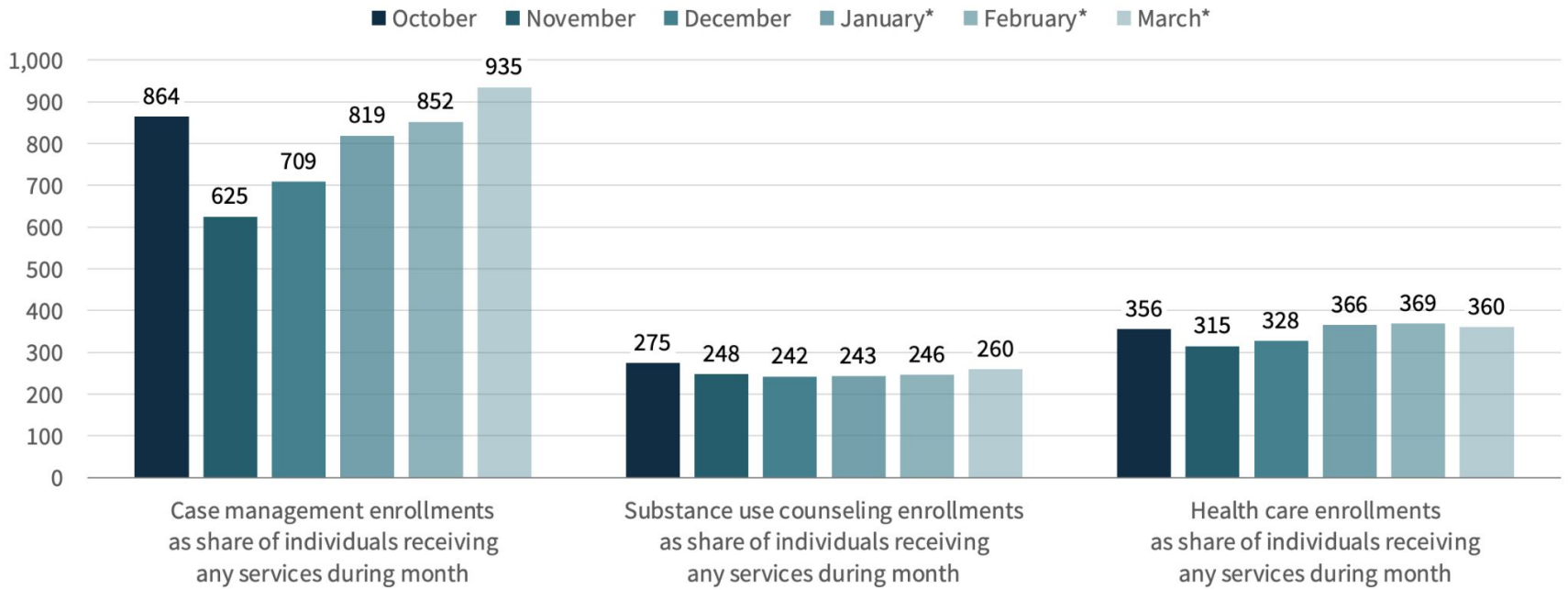
Supportive services - including case management, mental healthcare, substance use treatment, primary health care, and other services - are typically funded through Los Angeles County, rather than the City. Because the City does not fund these services, it has not historically had access to the related data.

Data on the following slide is generated by homeless outreach providers who referred their clients into health or case management services; this data has not been verified by health service providers and may not reflect the true number of clients receiving health or case management services.

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

City-funded outreach teams reported less enrollments in case management, substance use counseling, and health care

*Individuals enrolled in specified service by City funded Street Outreach teams (excludes County-funded Multi-Disciplinary Teams), by type and month (provider reported)^*



Performance measures #4, #5, and #6 in Council File 25-0576. Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 4/17/2026 for March 2026). City-funded programs identified by HSC (LAHSA-administered and other City-funded). * Data from recent months is preliminary and subject to revision as additional services are documented in HMIS. ^ Data verifying service enrollment from the entities providing substance use counseling and health care is not yet available.

Performance - March 2026

Goal #3: Outreach teams help people to **achieve positive housing outcomes**

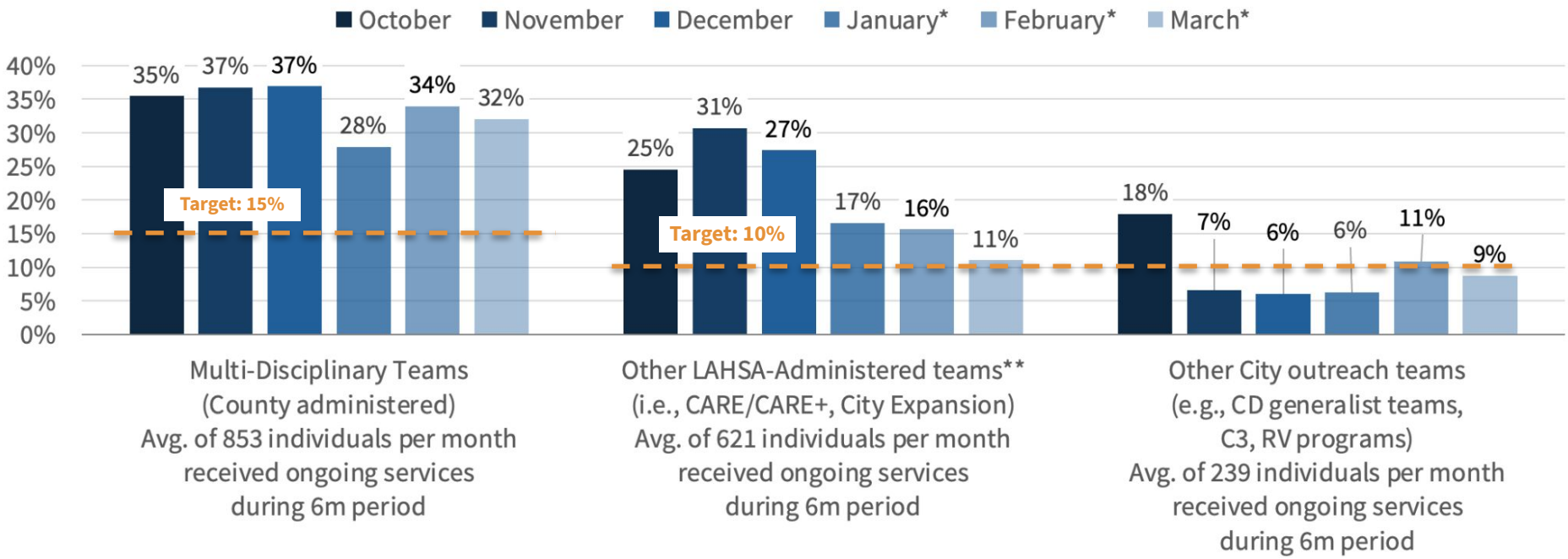
Takeaways from performance data this month:

- There was slight monthly fluctuating in the percentage of outreach clients who **accessed temporary housing** in March, with most teams meeting or exceeding the performance target over the past six months
- The share of Multi-Disciplinary Team clients **accessing permanent housing** has remained consistently above the performance target, outperforming City-funded teams

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

There was slight fluctuation in the percentage of outreach clients who accessed temporary housing over the past several months

Exits from City-wide outreach programs to temporary situations as share of number of individuals receiving ongoing services, by month and team



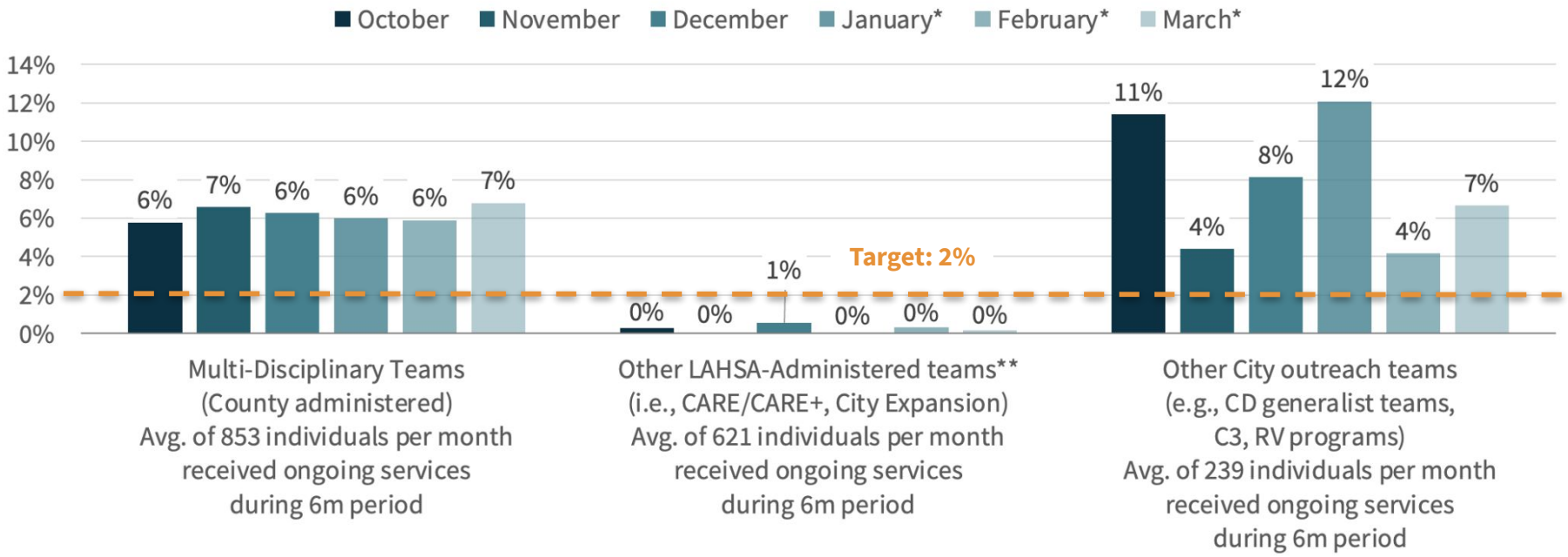
Performance measure #10 in Council File 25-0576. Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 4/29/2026). City-wide programs identified by HSC; funding for Roadmap Teams concluded in October 2025. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

** Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By March 2026, LAHSA is only operating CARE/CARE+ and Skid Row-HEAP

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

The share of Multi-Disciplinary Team clients accessing permanent housing has remained consistently above the performance target of 2%

Exits from City-wide Outreach programs to permanent housing situations as share of number of individuals receiving ongoing services, by month and type of team



Performance measure #11 in Council File 25-0576.Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 4/29/2026). City-wide programs identified by HSC; funding for Roadmap Teams concluded in October 2025. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.
** Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By March 2026, LAHSA is only operating CARE/CARE+ and Skid Row-HEAP

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

TECHNICAL APPENDIX: Citywide Outreach

Universe: City-funded programs identified in LAHSA data by HSC staff from CAO matrix of citywide outreach team (October 3, 2024), as included in 4/22/2024 CLA report to City Council re: "Homelessness Outreach Inventory and Needs Assessment Report. Does not include work of Inside Safe outreach teams (not reflected in LAHSA data). HSC staff will work with LAHSA, CAO and other partners as appropriate to refine list of City-funded programs included in future analyses.

Metric	Data source	Methodology
#1: Number of unduplicated individuals with whom outreach teams initiate contact	LAHSA *Street Outreach Services* table prepared for HSC staff	Contacted is defined as an outreach workers making initial contact through light-touch interactions, including providing food or water. Data shows unduplicated count of individuals served in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were contacted by multiple programs, and appear in each period in which they were served. Categorization of team by type done by HSC staff based on program descriptions. Data for all periods extracted 4/7/26.
#2: Share of unduplicated, contacted individuals receiving ongoing services (meaning enrolled in an outreach program and accepting services)	LAHSA *Street Outreach Services* table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in each 12-month period as share of all clients served in the period per HMIS. Data shows unduplicated count of individuals in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were engaged with multiple programs, and appear in each period in which they were engaged. Categorization of team by type done by HSC staff based on program descriptions. 12-month rolling period used for consistency with LAHSA KPI-0059 (which assesses engagement over fiscal year). Data for all periods extracted 4/7/26.
#4, 5 and 6: Number of unduplicated, engaged individuals who are enrolled in case management, enrolled in substance use counseling, and/or receiving health care	LAHSA *Street Outreach Services* table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in outreach programs who are enrolled in each specified service as reported by providers in HMIS. Data shows unduplicated count of individuals receiving services in each period per HMIS; individuals are de-duplicated within service type, program and period, but are counted more than once if they received multiple services or services from multiple programs and appear in each period in which they received services. Data for all periods extracted 4/17/26.
#10 and 11: Number of unique individuals with exits from Outreach to temporary and permanent housing situations	LAHSA *Street Outreach - Clients Served* table prepared for HSC staff	Unique count of exits for participants in outreach programs for each specified period as share of unique individuals engaged in the same period, by type of exit. Data for all periods extracted 4/29/26. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in Council File 25-0576. Data on these measures will be included in future reports.

- Performance measure #3: Percentage of contacted individuals who convert to connected clients, disaggregated by number of days between contact and connection.
- Performance measures #7 and #8: Percentage of connected individuals who received and upload ID and social security card in HMIS.
- Performance measure #9: Percentage of connected individuals who are referred to and are active in the interim housing community queue.

City-Funded Interim Housing

Monthly Performance Report

Performance goals for City-funded interim housing

1. The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

2. People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

3. People participating in interim housing experience **strong permanent housing outcomes**

Performance data in this category is reported for all City-funded Interim Housing sites (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA. The universe was adjusted slightly since the March report due to additional information on funding sources and contracts.

Performance - March 2026

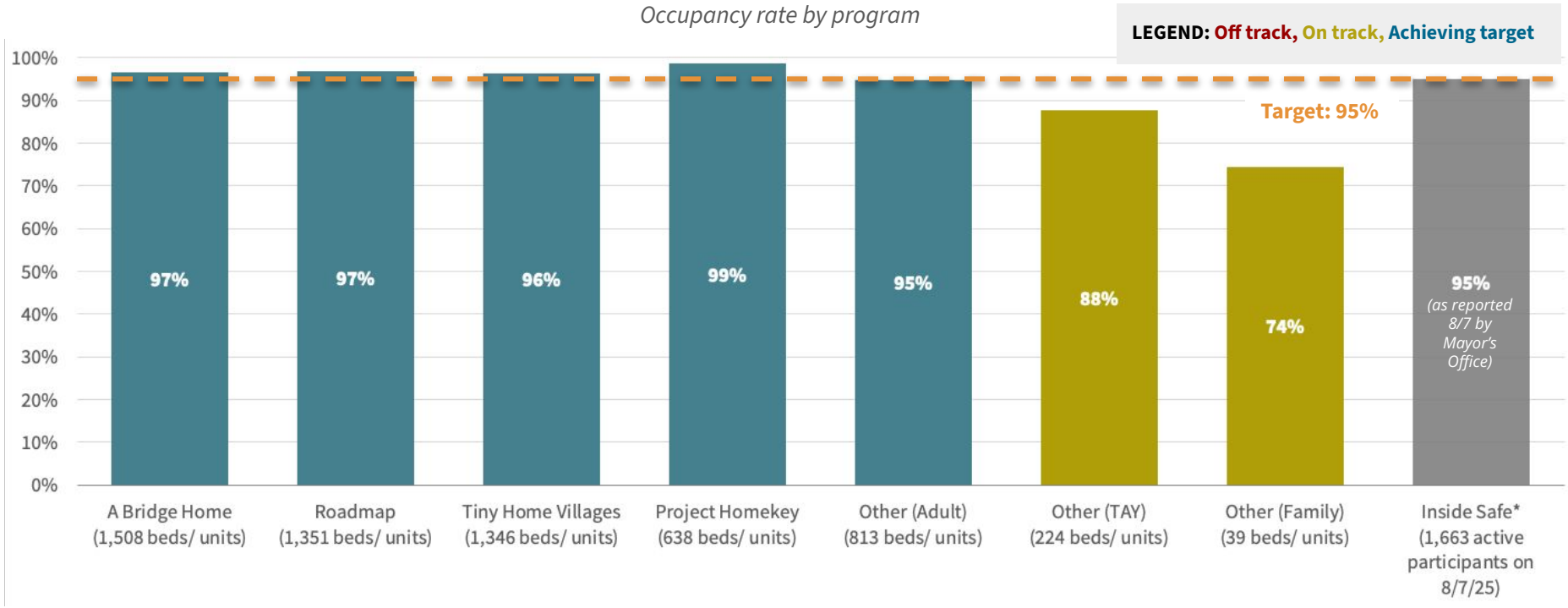
Goal #1: The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

Takeaways from performance data this month:

- Nearly all of the major City-funded interim housing programs **remain at or above 95% occupancy**, meaning nearly all beds or rooms are being used to provide shelter and services
- 30% of people currently participating in City-funded interim housing have been in interim housing for over one year
-

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

Nearly all major City-funded interim housing programs continue to meet or exceed the goal of 95% occupancy

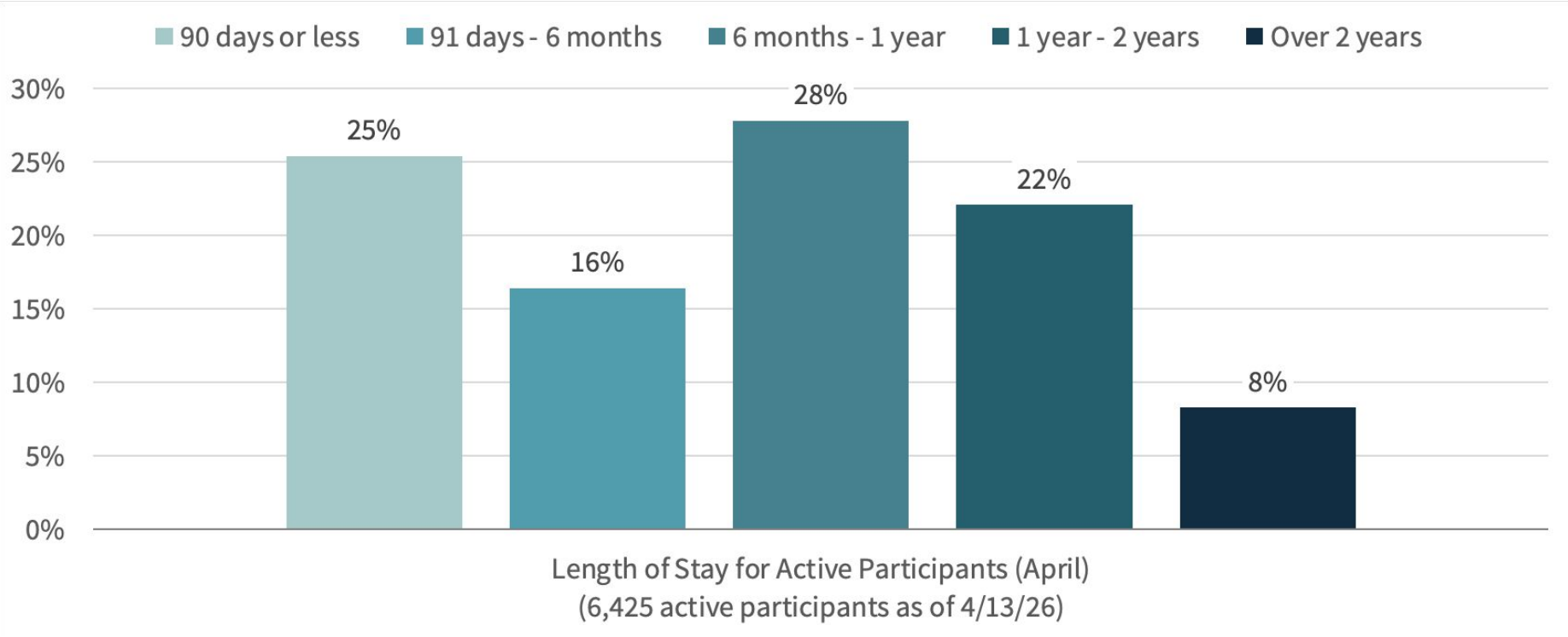


Performance measure #12 in Council File 25-0576. Data source: Data from LAHSA occupancy module for all programs but Inside Safe with occupancy as of April 14, 2026. Inside Safe occupancy rate reported by the Mayor's Office 8/7/25; active participants for Inside Safe for that data from LAHSA IH summary dashboard.

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA; there was minor adjustments to the City-funded program list for this report based on new information on funding sources and contracts, including the addition of a family site with low current occupancy.

30% of people currently participating in City-funded interim housing have been in interim housing for over one year, consistent with prior months

Distribution by length of stay for active participants in all City-funded interim housing on April 13, 2026

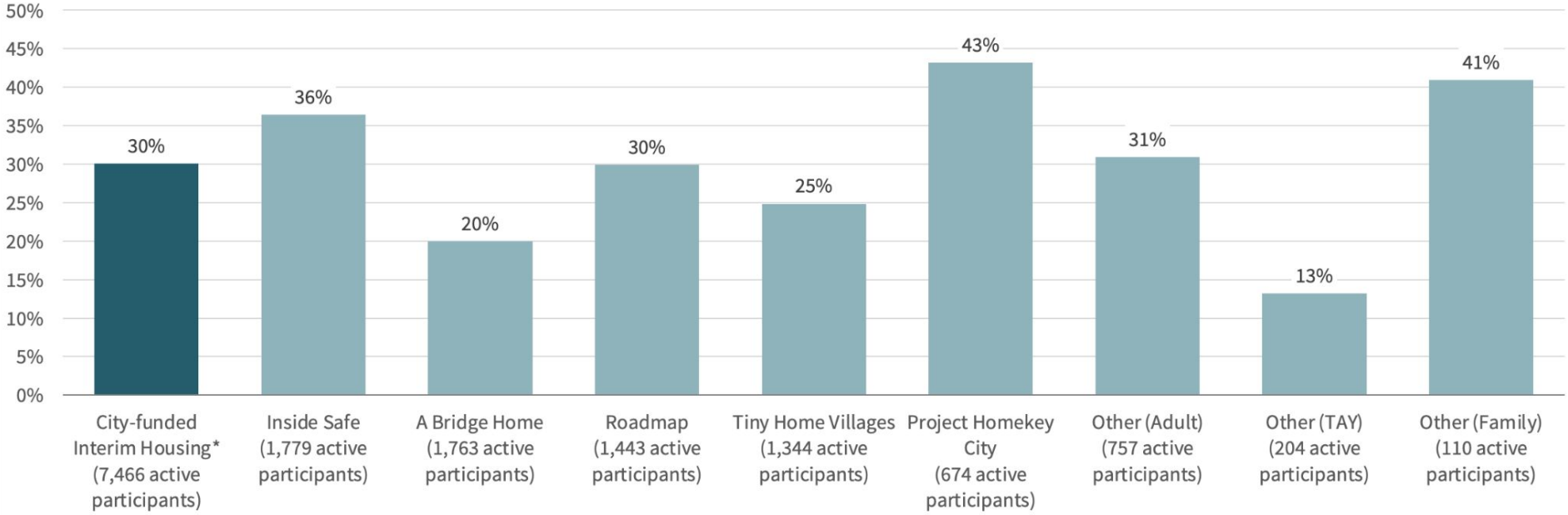


Performance measure #13 in Council File 25-0576. Data source: LAHSA Interim Housing Active Participants dashboards (as extracted 4/13/2026).

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

Participants tend to stay longer in programs with private or shared rooms, compared to congregate settings

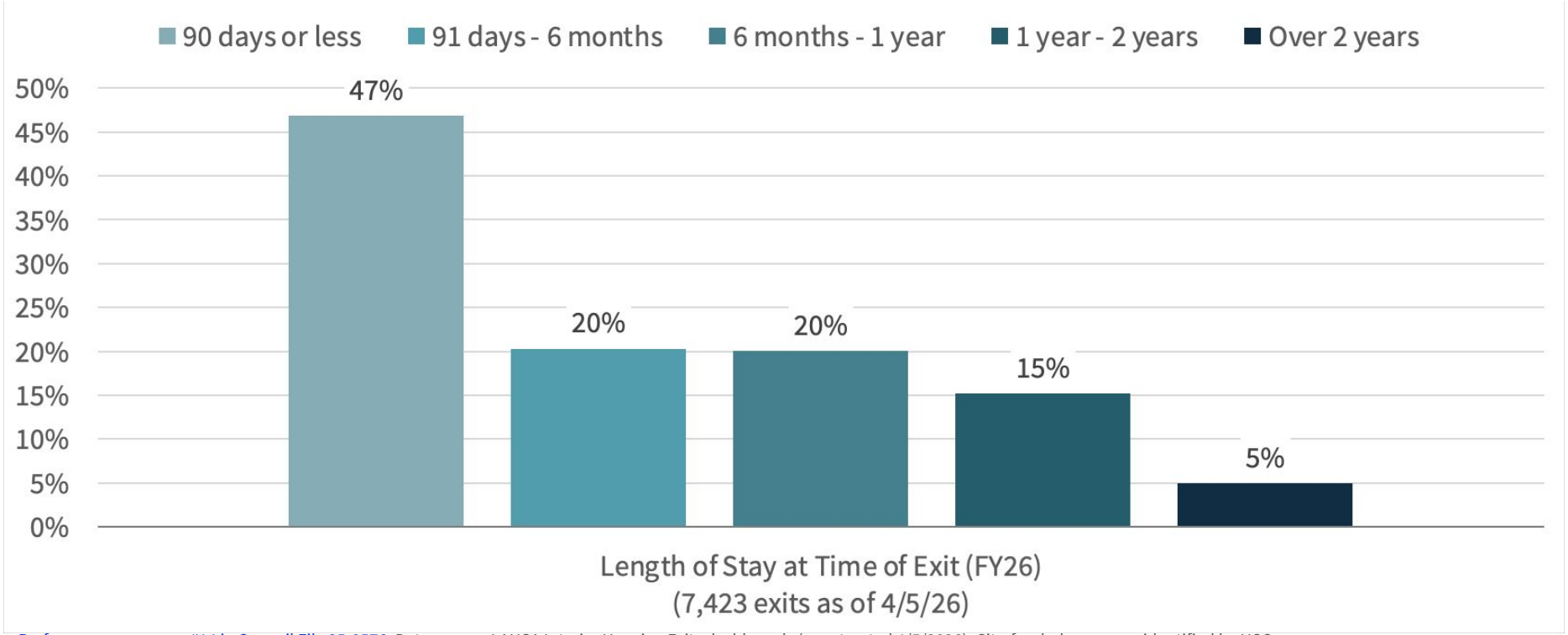
Share of active participants in City-funded interim housing on April 5, 2026 participating for at least a year, by City program



Performance measure #13 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard, for 4/5/26 (as extracted 4/8/2026) and for total City-funded Interim Housing 4/13/26 (as extracted 4/14/2026). * Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

Very few exits from interim housing continue to be from those participating in interim housing for over two years

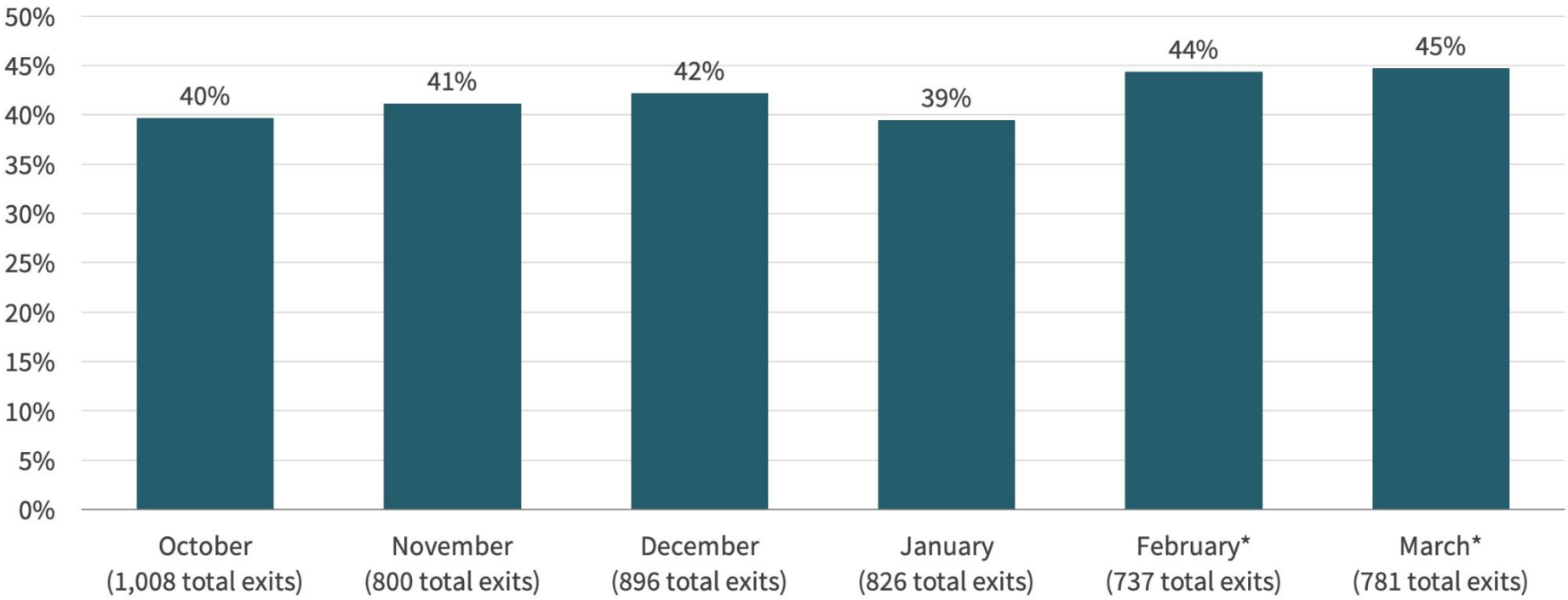
Distribution by length of stay at time of exit for participants who exited Interim Housing so far in FY 2025-26, (all City-funded interim housing)



Performance measure #14 in Council File 25-0576. Data source: LAHSA Interim Housing Exits dashboards (as extracted 4/5/2026). City-funded programs identified by HSC.
NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

A significant proportion of people continue to exit City-funded interim housing within 90 days of entry

Share of participants who exited Interim Housing within 90 days, by month of exit (all City-funded interim housing)

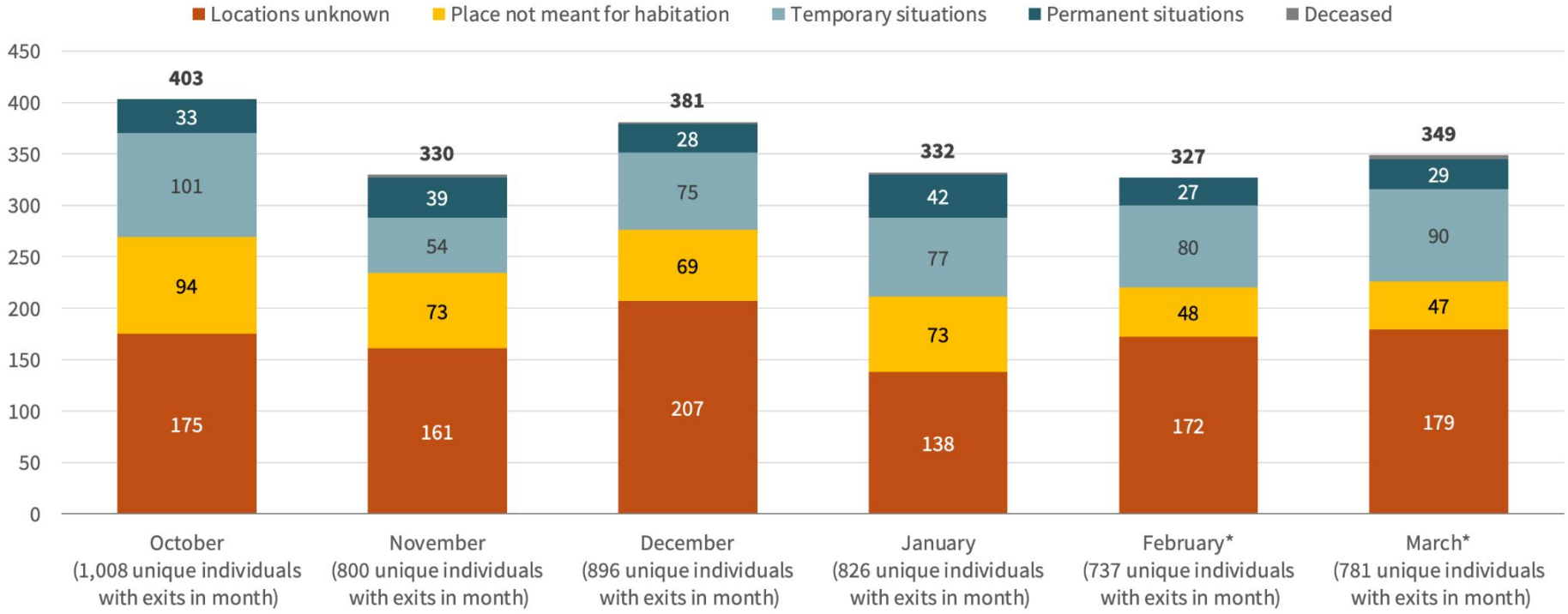


Data source: LAHSA Interim Housing Exit dashboard (as extracted 4/13/2026). City-funded programs identified by HSC.

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Among those who exit interim housing within 90 days, the number who to exit to homelessness or unknown locations has remained steady

Participants who exited Interim Housing within 90 days, by month of exit and exit destination (all City-funded interim housing)



Data source: LAHSA Interim Housing Exits dashboard (as of 4/13/2026). * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.
NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

Performance - March 2026

Goal #2: People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

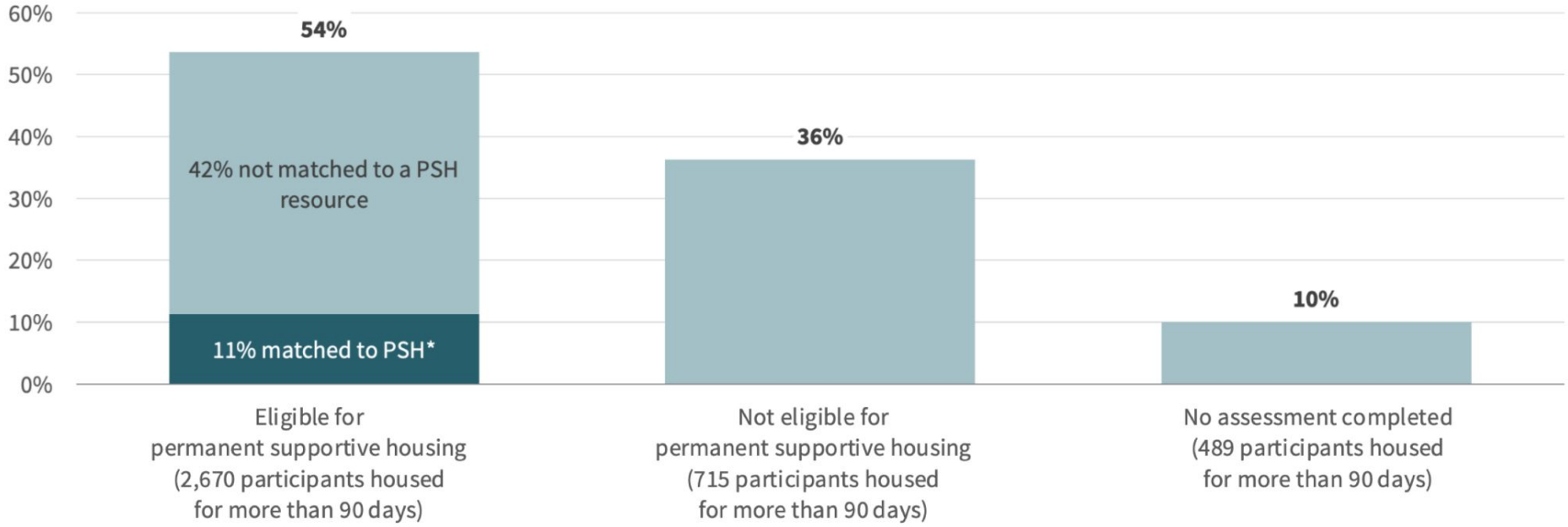
Takeaways from performance data this month:

- **Only one out of five people eligible for permanent supportive housing is matched** to a permanent supportive home, while the rest are waiting for homes to become available
- Fewer than 70% of participants have all documents ready, a rate that has remained steady for months

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

One out of five people eligible for permanent supportive housing is matched to a permanent supportive home, while the rest are waiting for homes to become available

Active participants enrolled for more than 90 days by assessment status, with PSH-eligible households disaggregated by match status



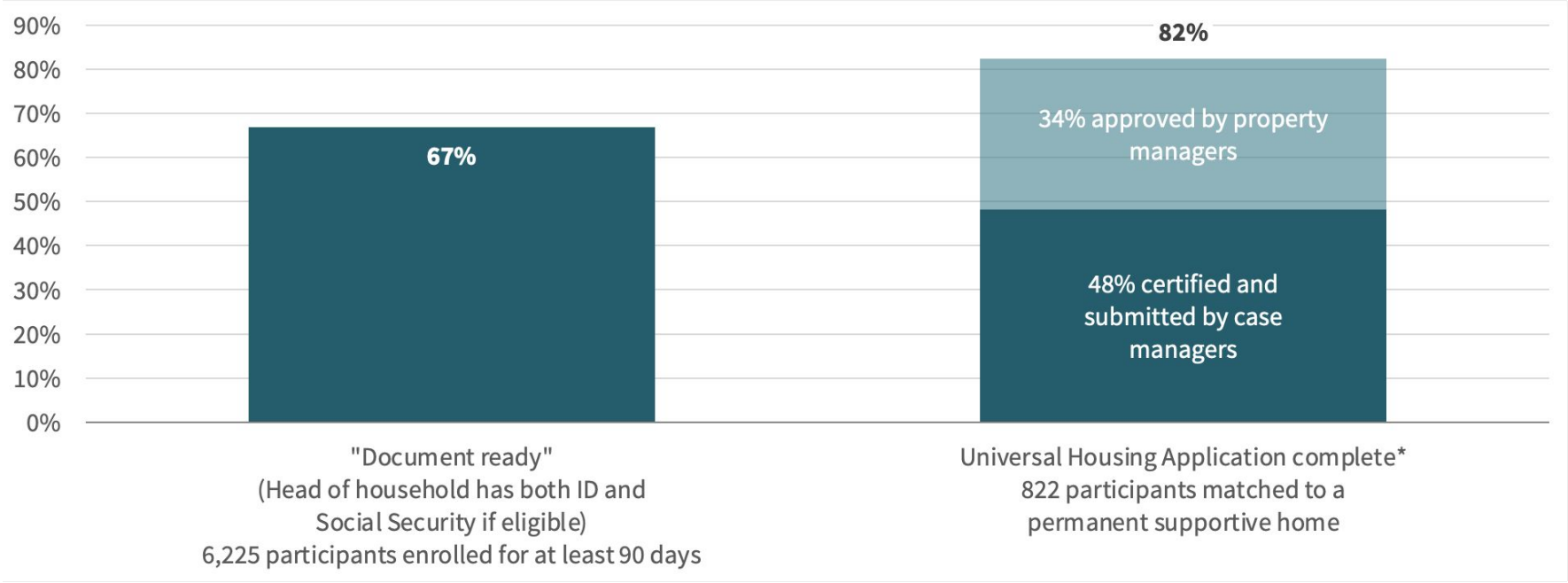
Performance measure #16 and #17 in Council File 25-0576. Data source: LAHSA Interim Housing Active Participants dashboard (as of 4/13/2026). City-funded programs identified by HSC.

METHODOLOGY CHANGE: In March, LAHSA changed the dashboard methodology to capture LA HAT in addition to VI-SPDAT assessments for PSH eligibility; this change decreased the share of active participants without assessment and increased the share not eligible for PSH relative to prior months. For more information about this see materials from March 25 LAHSA CES Policy Council meeting.

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

There is room to improve on helping interim housing participants complete the steps necessary to transition to permanent housing

Interim housing active participants, by documentation and UHA completion status



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #18, 19 and #20 in Council File 25-0576.
Data source: LAHSA Interim Housing Active Participants dashboard (as extracted 4/14/2026), with data as of 4/13/2026. City-funded programs identified by HSC.
*Excludes individuals matched to permanent housing resources in projects that do not accept the Universal Housing Application.

Performance - March 2026

Goal #3: People participating in interim housing experience **strong permanent housing outcomes**

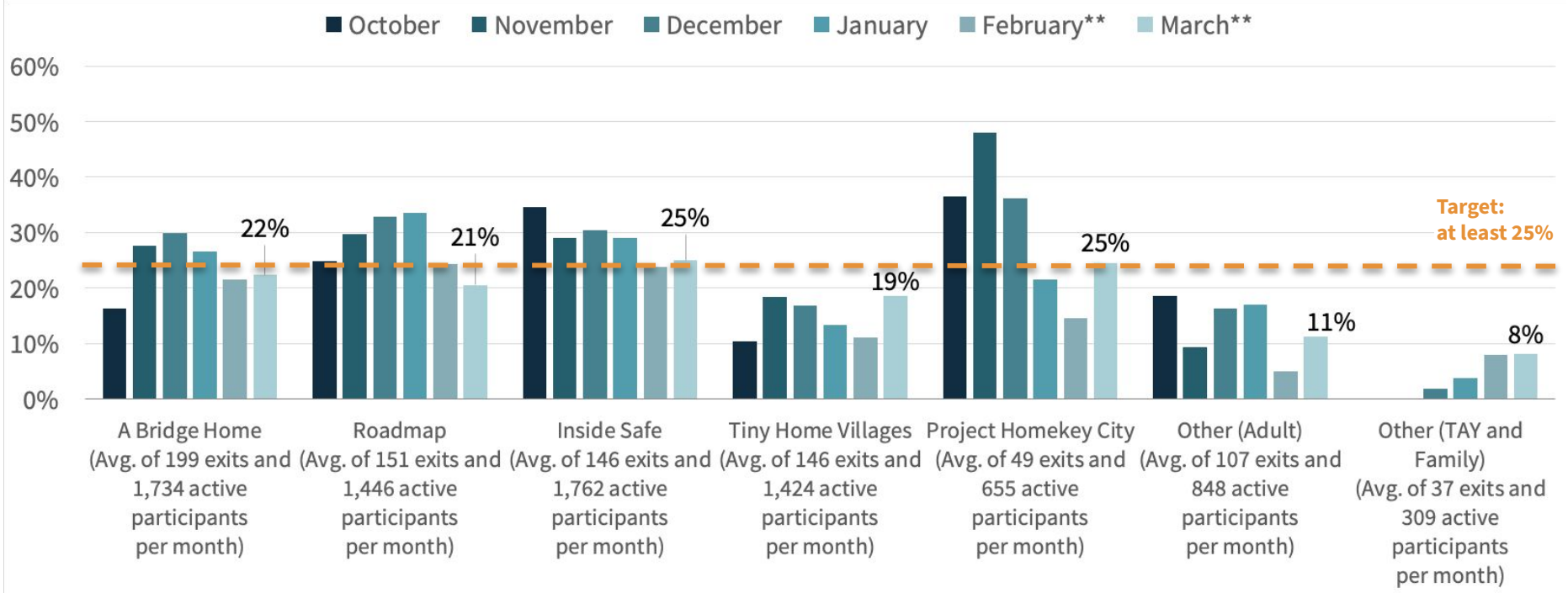
Takeaways from performance data this month:

- For the second month in a row, exits from many City-funded interim housing programs to permanent housing remained below the target
- A troublingly high number of people continue to exit City-funded interim housing to homelessness or unknown locations

NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

For the second month in a row, exits from many City-funded interim housing to permanent housing remained below the target

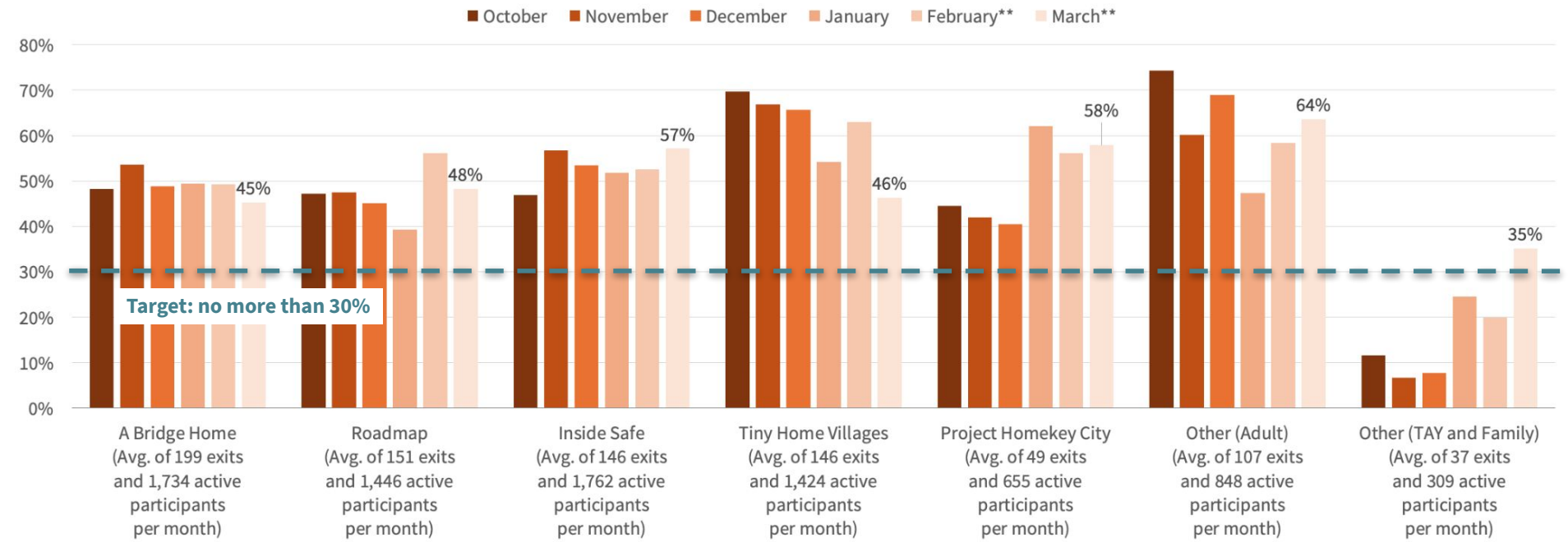
Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six months



Performance measure #21 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 4/13/2026). City-funded programs identified by HSC.
** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situation tends to increase for a given month as additional exits are recorded.
NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

A troublingly high number of people continue to exit City-funded interim housing to homelessness or unknown locations

Share of total exits from City-funded interim housing programs to locations unknown or not suitable for human habitation in each of last six months



Performance measure #22 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 4/13/2026). City-funded programs identified by HSC.
** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown or homeless situations tends to decrease for a given month as additional exits are recorded.
NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

TECHNICAL APPENDIX: Interim Housing (part 1)

Universe: All City-funded interim housing sites, as identified by HSC staff in collaboration with CAO and LAHSA. (Previous reports included only City-funded sites in one of the following City-funded initiatives: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Villages and Inside Safe.)

Metric	Data source	Methodology
#12: Occupancy in interim housing programs	Data shared by LAHSA with HSC staff	Occupancy rate in City-funded IH programs (excluding Inside Safe): Occupancy as of 4/14/2026 for validated sites in City-funded programs. Occupancy rate reflects available beds/units minus offline beds/units as share of total beds/units.
	Verbal report shared by Mayor's Office with HSC staff	Occupancy rate in Inside Safe program as of 8/7/25.
#13: Days enrolled for active participants in interim housing	LAHSA *Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs by days enrolled. Data shows unduplicated count of participants active in City-funded program on 4/13/2026 (as extracted 4/14/26).
#14: Length of stay at time of exit for participants who exit interim housing	LAHSA *Interim Housing Exits* dashboard	Unduplicated count of participants who exited City-funded interim housing programs by length of stay at time of exit. Data from July 1, 2025 to April 13, 2026 (extracted 4/14/26), and April 5, 2026 (extracted 4/5/2026).
#16: Active participants in interim housing by Housing Acuity Index assessment status	LAHSA *Interim Housing Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days by Housing Acuity Index assessment status. Data as of April 13,2026 (as extracted 4/14/26).
#17: Active participants eligible for PSH per HAI that have been matched to a PSH resource	LAHSA *Interim Housing Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days who are eligible for Permanent Supportive Housing per the Housing Acuity Index assessment, who have been matched to a PSH resource or enrolled in a PSH program, as a share of participants eligible for PSH per HAI. Data as of April 13, 2026 (as extracted 4/14/26). NOTE: Prior to November 2025, PSH-eligible individuals matched to units in new buildings ("batch-matched") were not counted as "matched" on the LAHSA dashboards; the share matched has increased with their inclusion.

TECHNICAL APPENDIX: Interim Housing (part 2)

Metric	Data source	Methodology
#18 and 19*: Share of participants enrolled in interim housing for more than 60 days who are document ready (have SSC and ID)	LAHSA *Interim Housing Active Participants* dashboard	Share of unique participants enrolled as of April 13, 2026 who have been enrolled in a City-funded IH program for at least 60 days and who are document ready (i.e., have both a social security card and ID); based on documentation of head of household. Data extracted as of 4/14/26. * This measure differs from the KPI metrics (KPI-0199 and KPI-0198) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting each separately), and reports on participants enrolled for 60 rather than 45 days (not possible to isolate participants enrolled for only 45 days from current dashboards). See LAHSA FY25-26 KPI dictionary for additional detail.
#20*: Share of participants matched to a PSH resource who have a completed Universal Housing Application (UHA)	LAHSA *Interim Housing Active Participants* dashboard	Share of unique participants enrolled in a City-funded IH program as of April 13, 2026 and who have been matched to a permanent supportive housing resource for whom a universal housing application (UHA) has been completed (approved or submitted). Note that not all PSH resources currently accept the UHA, and this measure does not include participants with a completed paper application. Data extracted 4/14/2026 * This measure differs from the KPI metric (KPI-0202) that will be reported in the future as it counts all completed application, whereas the KPI metric counts only timely applications (completed within 7 days or declined with 2 days of the match). See LAHSA FY25-26 KPI dictionary for additional detail.
#21 and 22: Exits from interim housing programs by destination	LAHSA *Internal Interim Housing Exits* report	Total exits of unique individuals from interim housing programs within each period. Percentages are unique individuals with each specific type of exit within period as a share of unique individuals with at least one exit within period; some individuals may have multiple exits within period and therefore be counted in multiple categories). Data for all periods extracted 4/14/26. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in Council File 25-0576. Data on these measures will be included in future reports.

- Performance measure #15: At least 95% of enrolled participants have completed a housing plan within 120 days of enrollment

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in Council File 25-0576.

- Performance measures #18: At least 75% of enrolled participants have their Social Security Card, or receipt of order and Social Security Number, uploaded into HMIS within 45 days of enrollment (if eligible)
- Performance measure #19: At least 85% of enrolled participants have their ID, or receipt of order, uploaded into HMIS within 45 days of enrollment

Regional Time Limited Subsidy Program

Monthly Performance Report

City performance goals for time limited subsidies

1. The City's investments in regional Time Limited Subsidy programs are fully leveraged to provide housing

2. Regional Time Limited Subsidy programs effectively help participating households prepare for and access permanent housing

3. Regional Time Limited Subsidy program participants experience strong permanent housing outcomes

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Performance - March 2026

Goal #1: The City's investments in Time Limited Subsidies are **fully leveraged** to provide services and shelter to people in need

Takeaways from performance data this month:

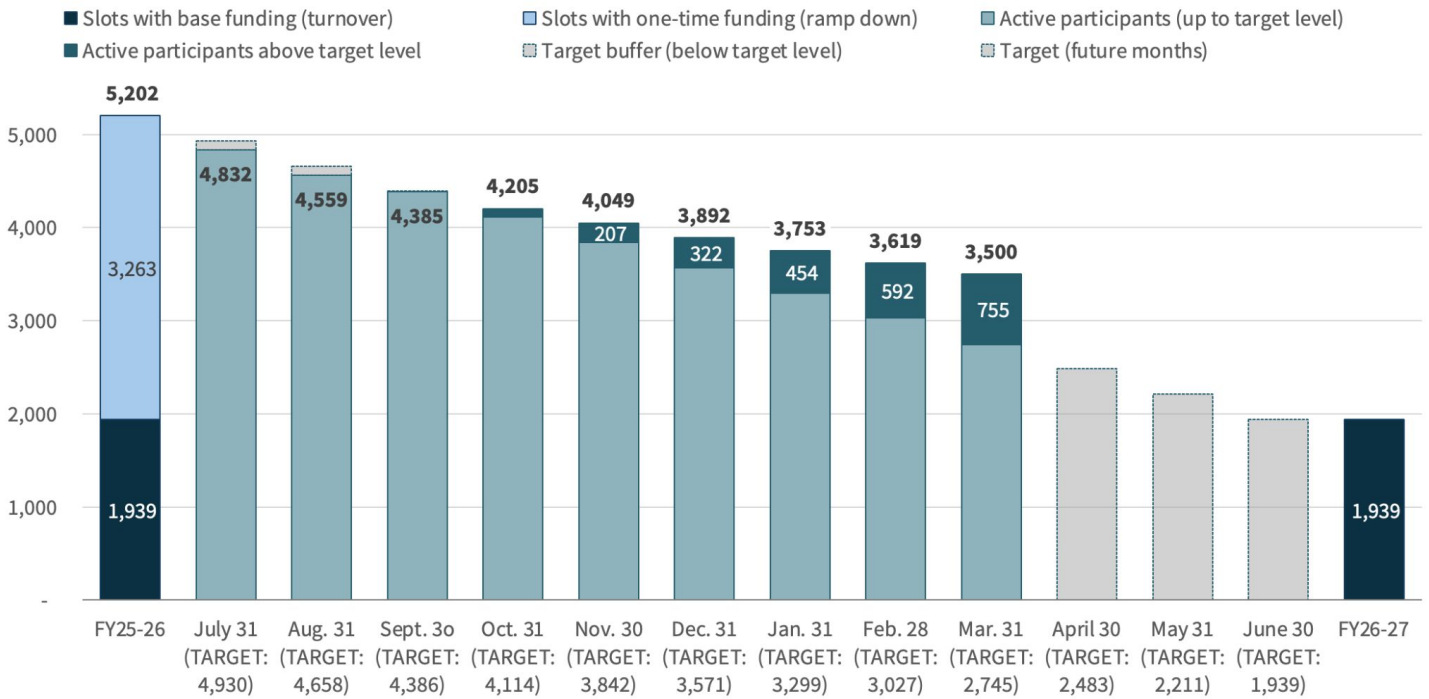
- The region is working to help around 3,000 households transition out of the regional TLS program this fiscal year, because of federal, state, and local funding cliffs
- Since the beginning of this fiscal year, over 1,700 households have exited out of the regional TLS program, with over 70% transitioning to other forms of permanent housing

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Over 1,700 households have transitioned out of the regional time limited subsidy program since the beginning of this fiscal year

Given reductions in federal, state, and local funding for the time limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the "one-time slots") transition to permanent housing, **leading to an intentional decrease in utilization.**

TLS funded capacity and active participants, Fiscal Year 2025-26

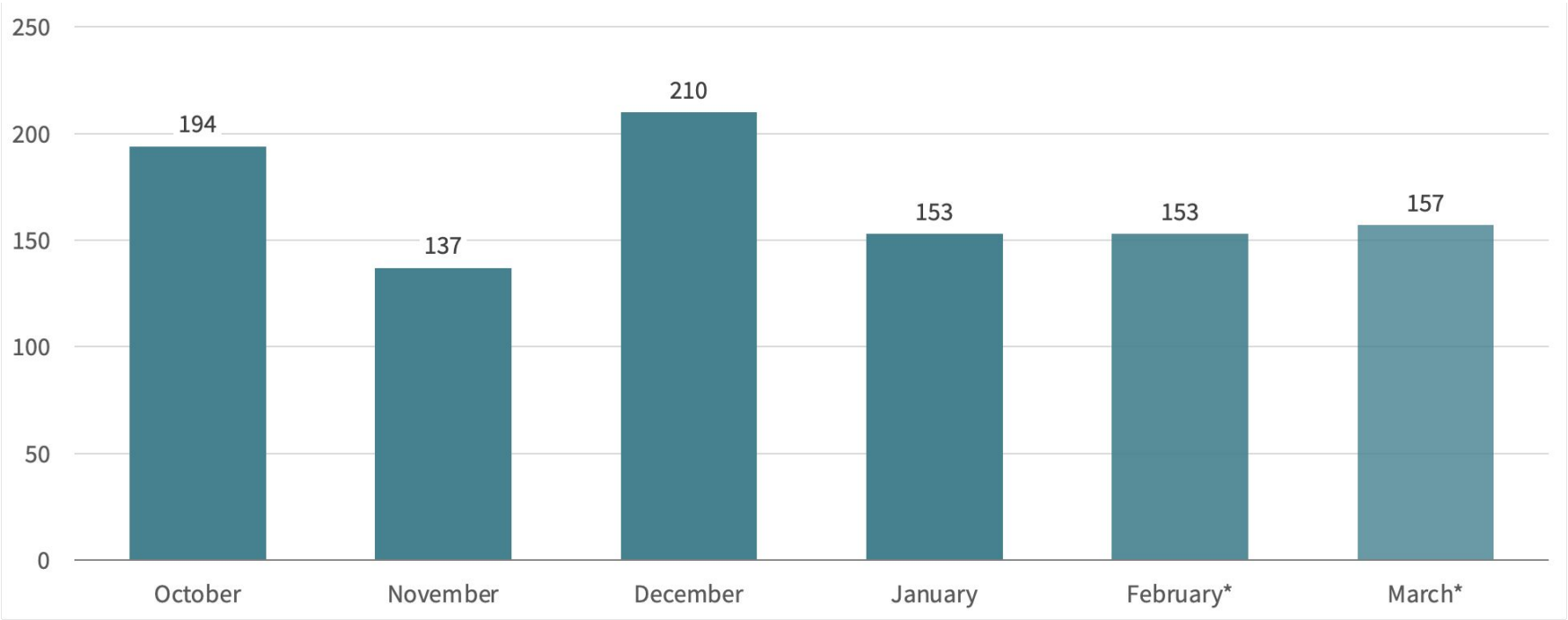


Performance measure #23 in Council File 25-0576. * FY26-27 capacity assumes that slots not funded with one-time funding are sustained.

Data source: Funded TLS slots for each fiscal year as shared with HSC staff by LAHSA data team; Households with a move-in date or housed from LAHSA TLS Summary dashboard, filtered to LAHSA-contracted programs for Adults and Families (e.g., does not include DV, Youth, or specialized programs) excluding SUNOFO, on first of each month, as extracted April 15, 2026.

The pace at which households are transitioning out of the regional Time Limited Subsidy program has held steady over the last few months

Households exiting TLS by month of exit

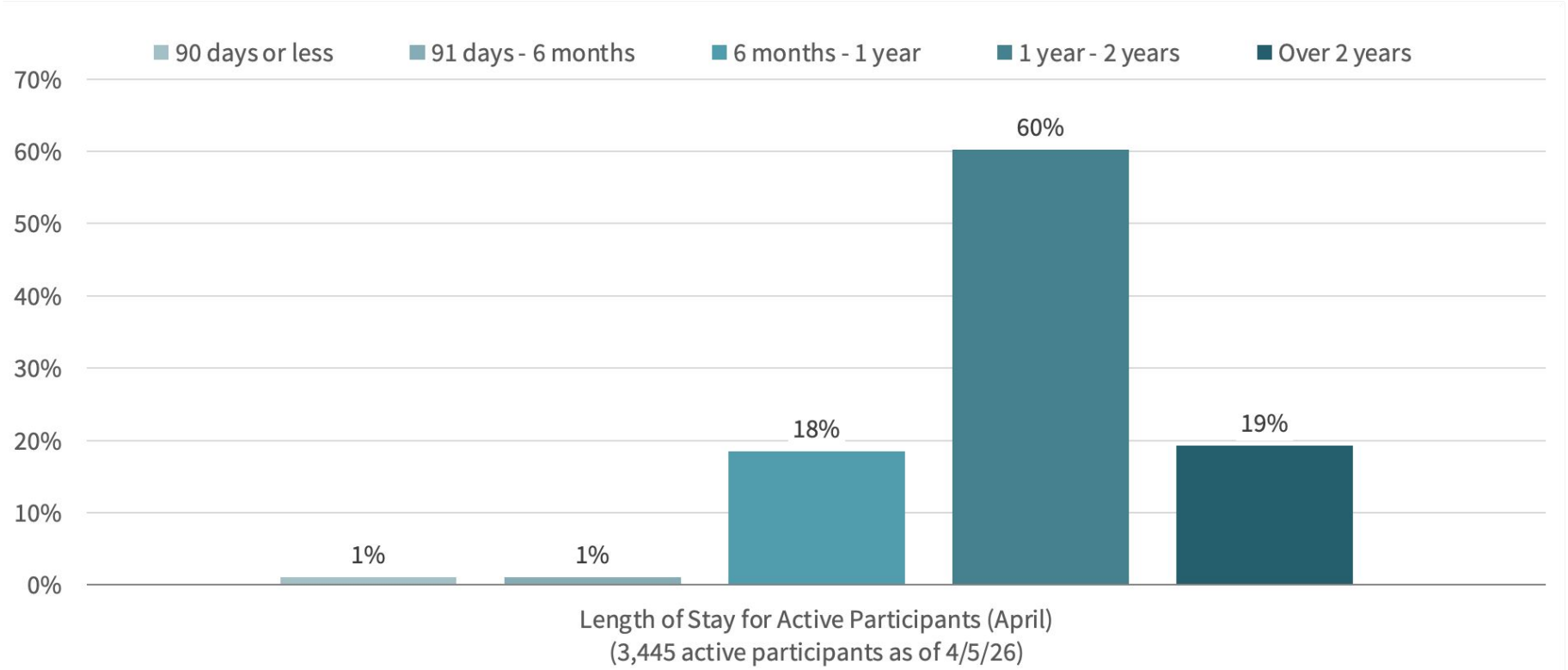


Data source: LAHSA TLS Exits dashboards (as of 4/20/2026), for LAHSA-contracted adult and family programs only.

*Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS;

19% of participants in the regional time limited subsidies program have been housed for longer than the intended 24 months

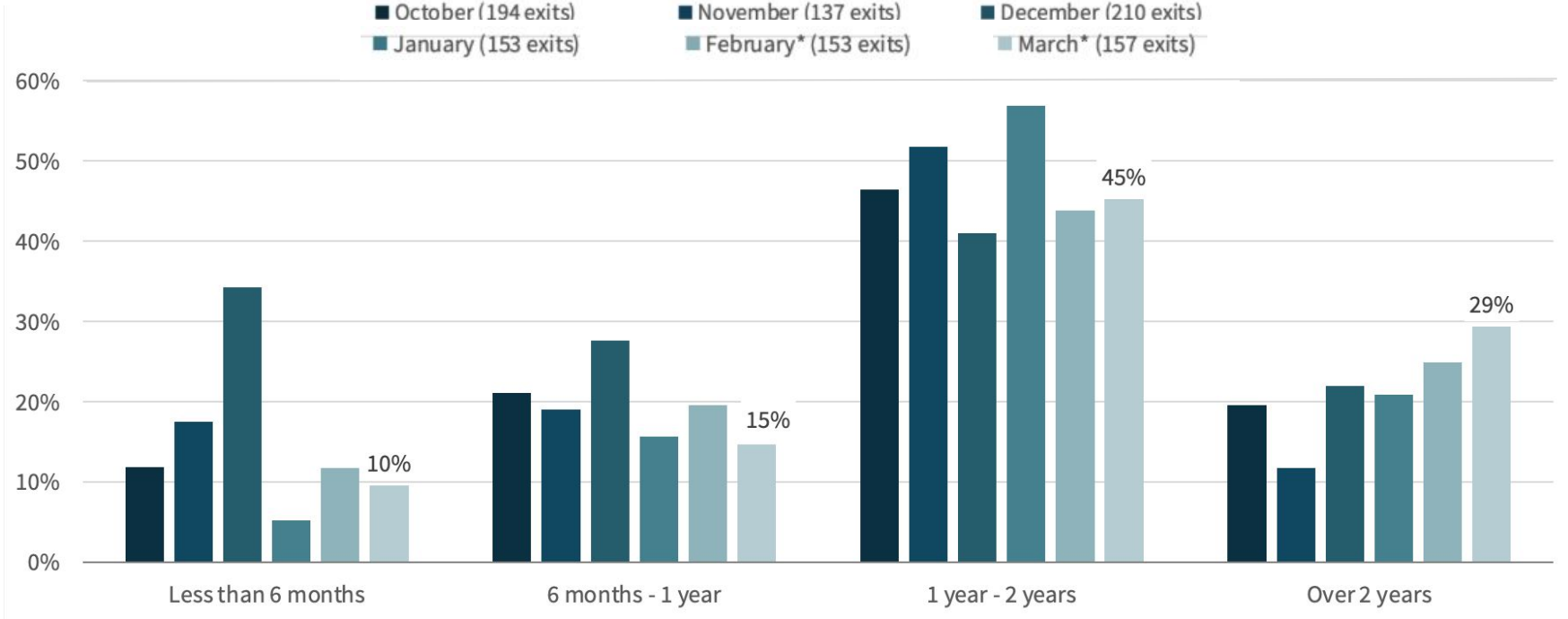
Distribution of active participating households by days enrolled



Performance measures #24 in Council File 25-0576. Data source: LAHSA TLS Active Participants (as of 4/5/2026), for LAHSA-contracted adult and family programs only.

Most of those transitioning out of the regional Time Limited Subsidy program have been housed through the program for over one year

Exits from LAHSA-contracted TLS Adult and Family programs in last six months, by month of exit and time housed prior to exit



Performance measures #25 in Council File 25-0576. Data source: LAHSA TLS Exits dashboard (as of 4/20/2026), for LAHSA-contracted adult and family programs only.

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Performance - March 2026

Goal #2: Time Limited Subsidy programs effectively help participating households **prepare for and access permanent housing**

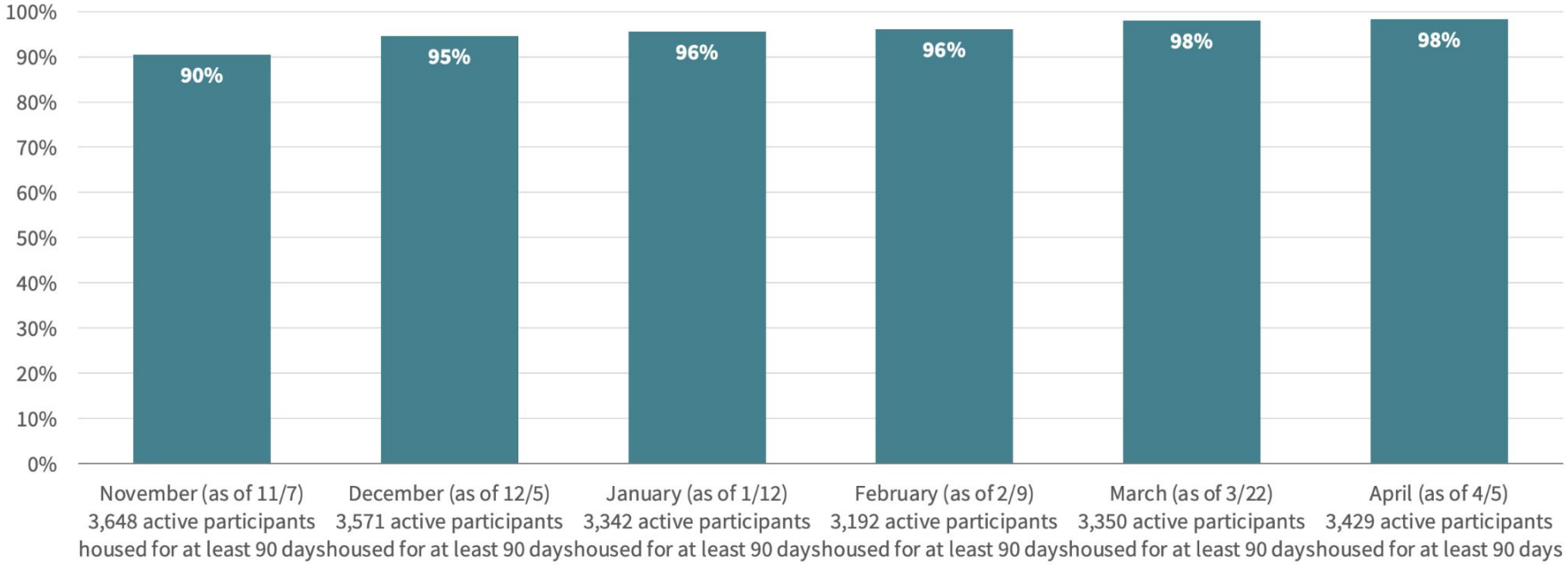
Takeaways from performance data this month:

- Nearly all participants who have been in the regional Time Limited Subsidy program for more than 3 months have been **assessed for permanent supportive housing eligibility**, an increase from September 2025
- There has been little change in the percentage of participants in the regional TLS program who are **document ready**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Service providers have achieved a marked improvement in the percentage of regional TLS participants assessed for permanent supportive housing eligibility

Share of households active in TLS and housed for at least 90 days with completed HAI assessments, by month

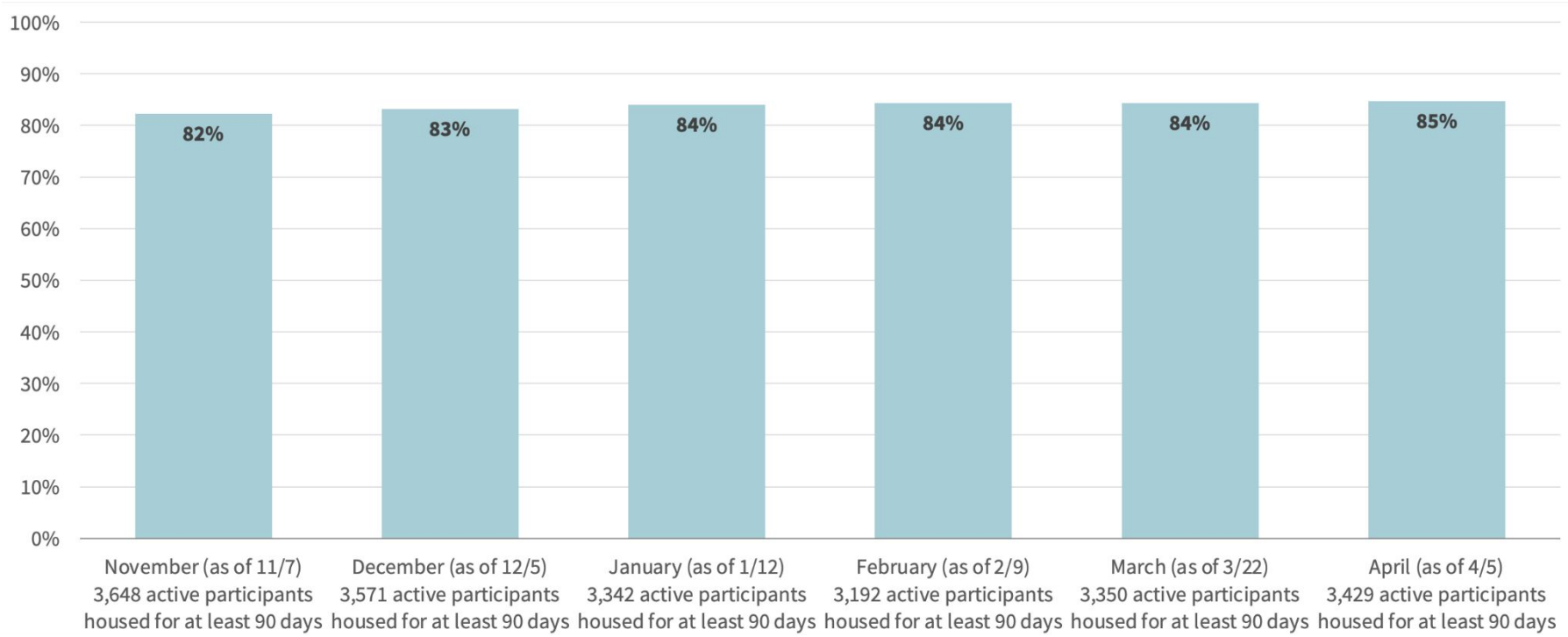


Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #27 in Council File 25-0576.

Data source: LAHSA TLS Active Participants dashboard for 9/12/25 (as extracted 9/24/25), 10/3/25 (as extracted 10/8/25), 11/7/25 (as extracted 11/12/2025), 12/5/25 (as extracted 12/11/2025), 1/12/26 (as extracted 1/20/26), 2/9/26 (as extracted 2/9/26), 3/22/26 (as extracted 3/24/26), and 4/5/26 (as extracted 4/17/26) for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

There has been little change in the percentage of participants in the regional TLS program who are document ready

Share of households active in TLS and housed for at least 90 days who have obtained ID and Social Security Card, by month



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #26 in Council File 25-0576.

Data source: LAHSA TLS Active Participants dashboard for 10/3/25 (as extracted 10/8/25), 11/7/25 (as extracted 11/12/2025), 12/5/25 (as extracted 12/11/2025), 1/12/26 (as extracted 1/20/26), 2/9/26 (as extracted 2/9/26), 3/22/26 (as extracted 3/24/26), and 4/5/26 (as extracted 4/17/26) for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

Performance - March 2026

Goal #3: Time Limited Subsidy program participants experience **strong permanent housing outcomes**

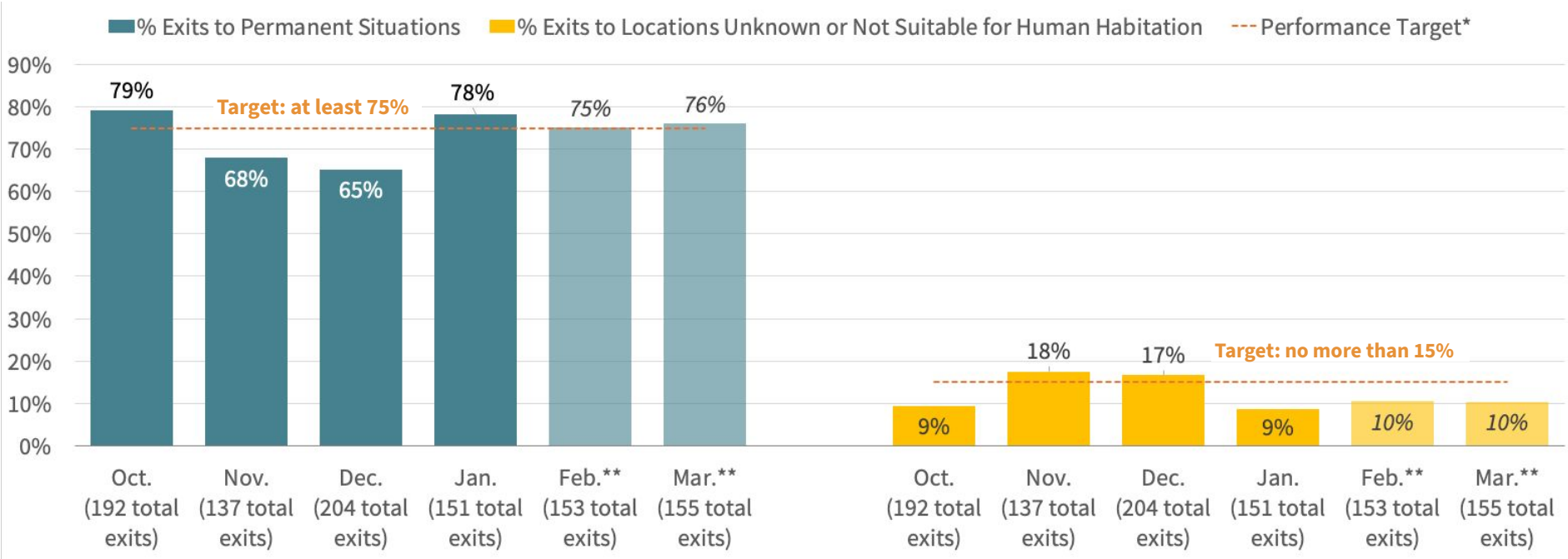
Takeaways from performance data this month:

- **76%** of those who transitioned out of the regional TLS program in March exited to **permanent housing**, remaining above the performance target
- Encouragingly, the share of exits from TLS to unknown locations or those not suitable for human habitation remains well below the 15% target

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Encouragingly, households who exited the regional TLS program in March transitioned to permanent housing above the target rate

Share of total exits from Time Limited Subsidy programs by destination in each of last six months



Performance measures #30 and #31 in Council File 25-0576. Data source: LAHSA TLS Exits dashboard (as extracted 4/5/2026), for LAHSA-contracted adult and family programs only, excluding SUNOFO.

* The performance target is a floor for exits to permanent situations (75%), and a ceiling for exits to unknown or unsuitable locations (15%)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations typically increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations typically decreases.

TECHNICAL APPENDIX: Time Limited Subsidies (part 1)

Universe: LAHSA-contracted Time Limited Subsidy (TLS) Adult and Family programs; HSC staff filter data from TLS dashboards based on program list provided by LAHSA data team. Does not currently include DV, youth or other specialized programs; HSC and LAHSA will seek to limit to only programs with any City funding for future reporting.

Metric	Data source	Methodology
#23*: TLS Utilization	Report provided to HSC by LAHSA data team	Total contracted slots in FY24-25 across LAHSA-contracted programs as reported by LAHSA; FY25 count includes "turnover" and "one-time" slots, FY26 count shows just "turnover" slots (assumes current regional funding level will be sustained).
	LAHSA *TLS Summary* dashboard	Deduplicated count of households with move-in dates as of first of each month (as extracted April 15, 2026 - with data as of 4/5/26). Data filtered to LAHSA-contracted Adult/Family programs, excluding SUNOFO programs; households with no move-in date or future move-in dates excluded. Target based on number of one-time slots at beginning of year; household count as of 6/30/2025 used as proxy for LAHSA programs without specific number of contracted slots.
#24: Days enrolled for active participants in TLS	LAHSA *TLS Active Participants* dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by days enrolled. Data as of 4/5/26 (as extracted 4/17/26).
#25: Length of stay at time of exit for participants who exit TLS	LAHSA *TLS Exits* dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by length of stay at time of exit. Data as of 4/20/26 (as extracted 5/1/26).
#26*: Share of TLS participants housed for more than 90 days who are document ready (ID and Social Security Card if eligible for SSC)	LAHSA *TLS Active Participants* dashboard	Deduplicated count of households with move-in dates as of 4/5/26 (as extracted 4/17/26), who have been housed for more 3 months and are classified as document ready (have ID and Social Security Card (if eligible); based on documentation of head of household. Filtered to LAHSA-contracted programs. * This measure differs from the KPI metric (KPI-0201) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting only those who have obtained a Social Security Card, with or without an ID). See LAHSA FY25-26 KPI dictionary for additional detail.

TECHNICAL APPENDIX: Time Limited Subsidies (part 2)

Metric	Data source	Methodology
#27*: Share of TLS participants housed for more than 90 days who have a completed Housing Acuity Index assessment	LAHSA *TLS Active Participants* dashboard	Deduplicated count of households with move-in dates as of 4/5/26 (as extracted 4/17/26), who have been housed for more 3 months and have at least one complete Housing Acuity Index assessment. Filtered to LAHSA-contracted programs. * This measure differs from the KPI metric (KPI-0195) that will be reported in the future as it include only participants who have any completed HAI assessment, rather than ones with an HAI completed every 90 days after move-in. See LAHSA FY25-26 KPI dictionary for additional detail.
#30 and 31: Share of exits from TLS programs by destination	LAHSA *Time Limited Subsidy Exits* Dashboard	Total percentage of all deduplicated household exits to "Permanent Situation" and to "Unknown" or "Place not meant for habitation" in each period. All data is derived from HMIS and does not include any DV/IPV sites. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. Data through 4/5/26, as extracted for all periods 4/17/26. Excludes households with no move-in date.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in Council File 25-0576. Data on these measures will be included in future reports.

- Performance measure #28: 75% of participants on the independent housing track meet rent share expectations

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in Council File 25-0576.

- Performance measure #26: Unique TLS participants housed for more than 90 days whose head of household is “document ready” (i.e., have both an identification and a Social Security card if eligible for one)
- Performance measure #27: Unique TLS participants housed for more than 90 days with a completed Housing Acuity Index (HAI)
- Performance measure #29: 80% of participants have a housing retention plan within 30 days of move-in

City-Funded Permanent Supportive Housing

Monthly Performance Report

Performance goals for permanent supportive housing

1. The City's investments in permanent supportive housing are **fully leveraged**

2. People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Performance - April 2026

Goal #1: The City's investments in permanent supportive housing are **fully leveraged**

Takeaways from performance data this month:

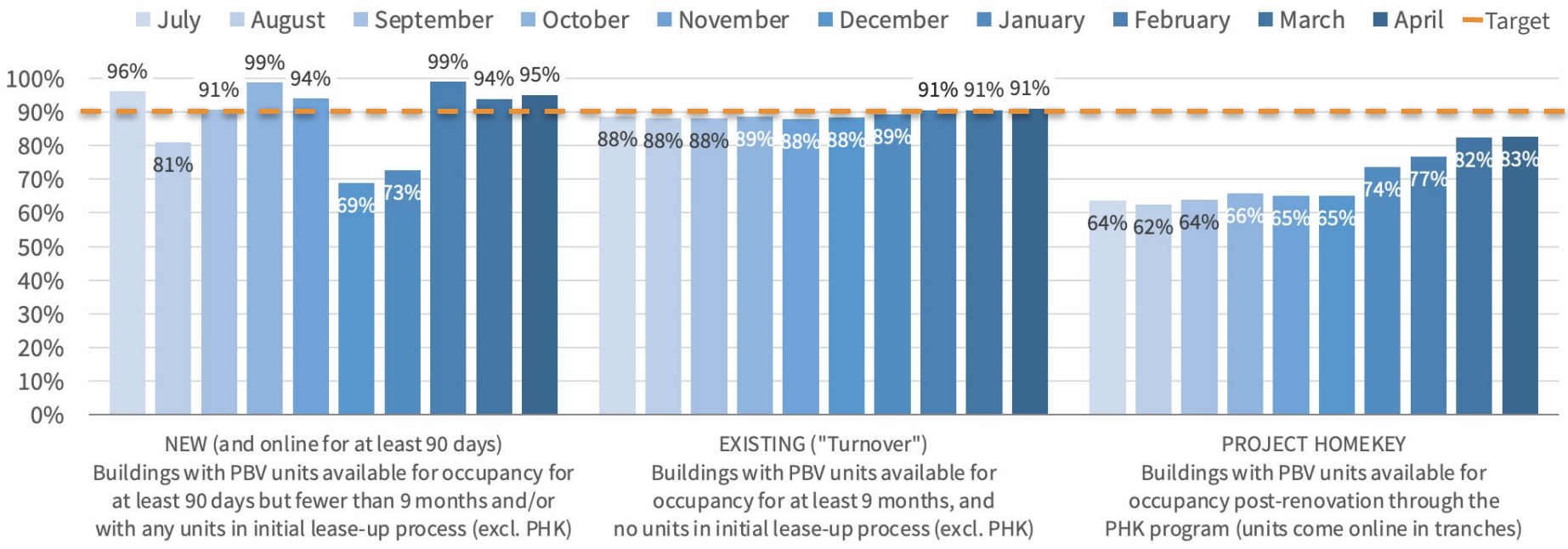
- New and existing permanent supportive housing **remains over 90% occupied** for the third month in a row
- City investments to develop new permanent supportive housing are succeeding: **nearly 1,200 additional households have moved into homes in newly-developed permanent supportive housing buildings** so far in FY 2025-26
- While most available units have matches, **process delays are making it challenging** to refill turnover units quickly after client exit

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

New and existing permanent supportive housing remains over 90% occupied, with continued increases in occupancy in Project Homekey units

Occupancy rate in City-funded permanent supportive housing (PBV units), by type and length of time available for occupancy

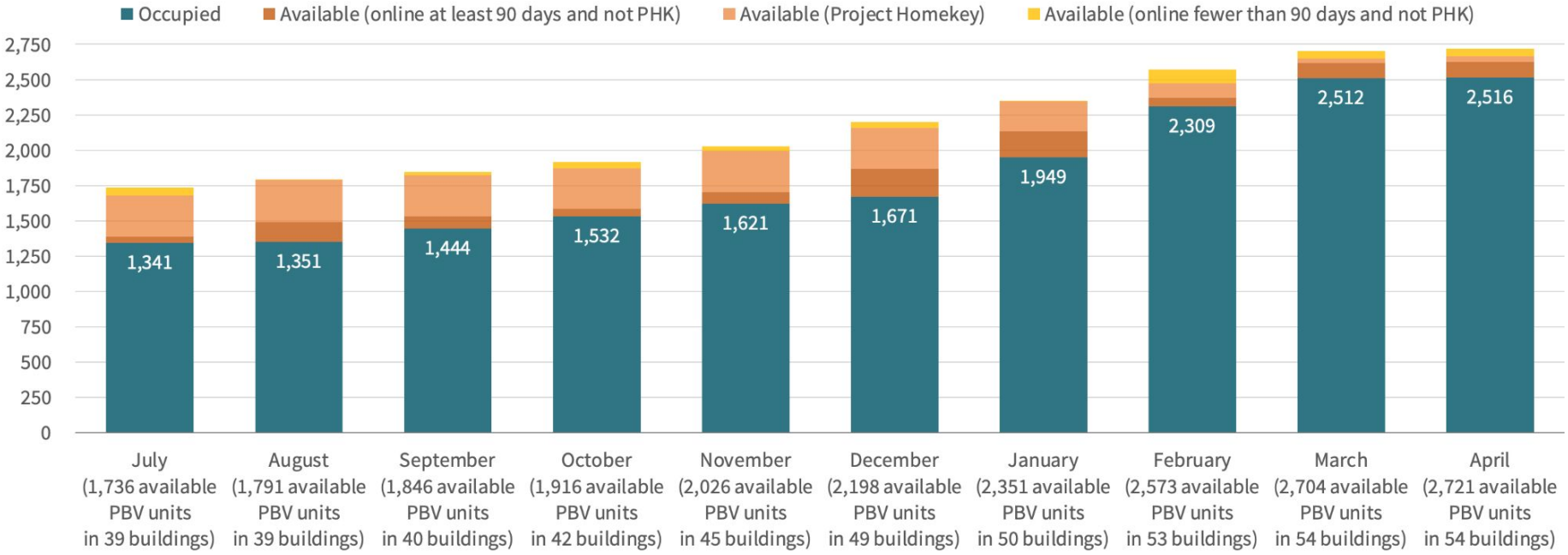


Performance measure #33 in Council File 25-0576. RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Shows occupied units as a share of available units (i.e., not on hold) in buildings with master HAP executed, as shown in reports extracted at the beginning of each month; may not reflect actual occupancy rate at point in time due to data entry delays.

* Breaks out Project Homekey as units in these buildings come online in tranches as renovations progress, so original master HAP date does not necessarily indicate availability for all units.

Nearly 1,200 households have moved into newly-developed City-funded permanent supportive homes since July 2025

Occupancy and capacity in newly developed City-funded buildings (i.e., have received Master HAP since April 2024)*

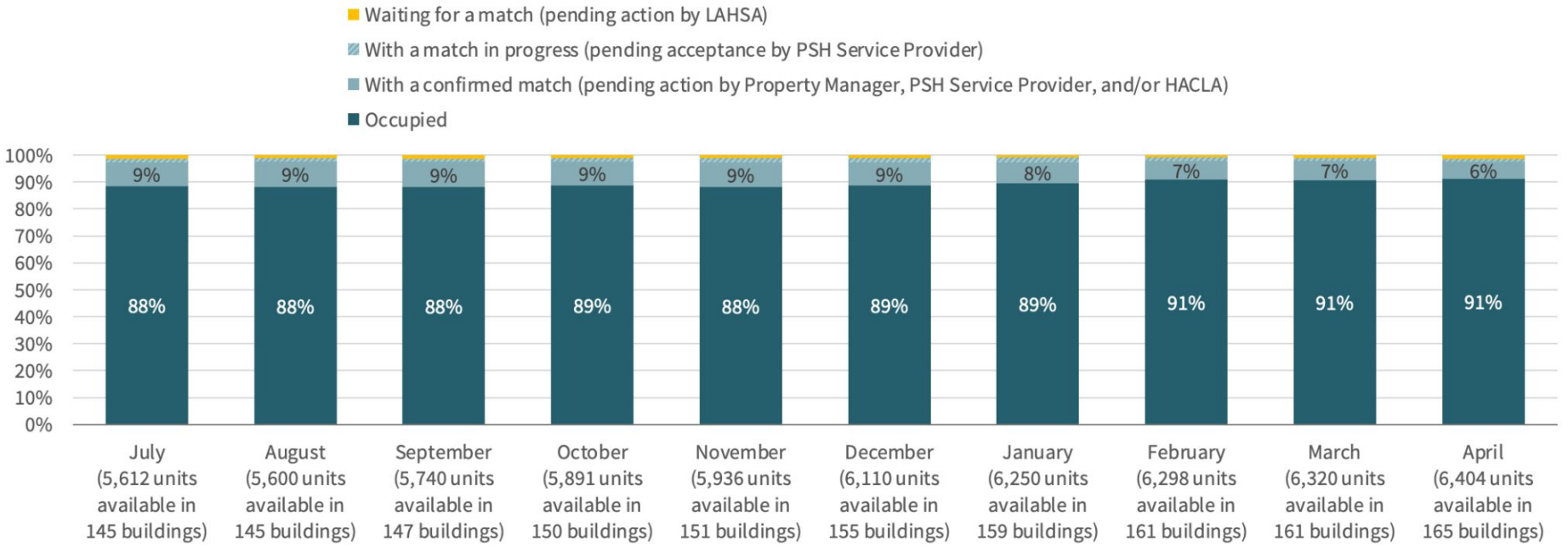


Data source: RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Project Homekey shown separately as units in these buildings come online in tranches as renovations progress and may not all be available 90 days after master HAP executed.

* Due to data entry lags, actual occupancy in new buildings is typically higher than the number recorded in RMS at a point in time (and as shown in the chart above)

99% of units in existing City-funded permanent supportive buildings are occupied or have a match in progress

Status of available units in City-funded PSH buildings with PBV units more than 9 months from master HAP execution date (excluding Project Homekey and buildings with any batch-matched units)



Performance measure #33 in Council File 25-0576. RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV).

Performance - April 2026

Goal #2: People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Takeaways from performance data this month:

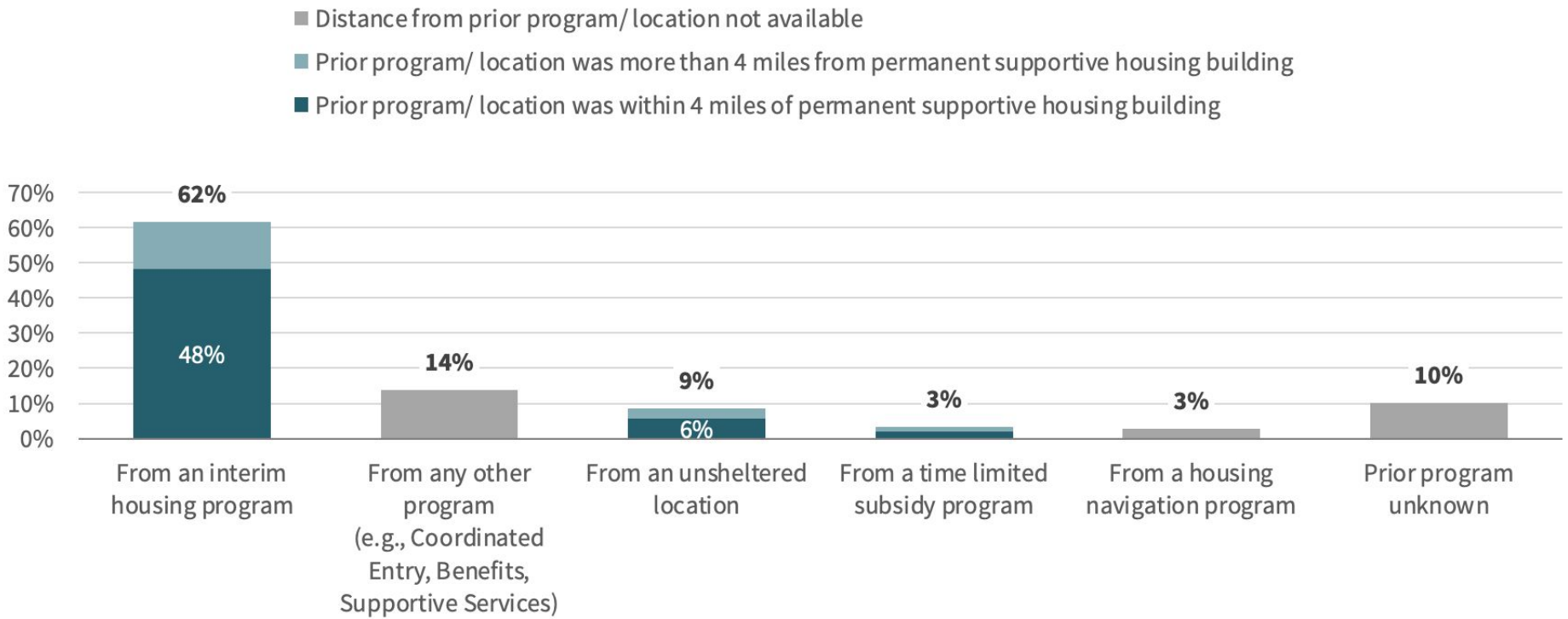
- Newly-available data shows that **about half of residents in newly-developed City-funded permanent supportive housing** previously lived in **interim housing within 4 miles** of their current home
- Participants in City-funded interim housing programs have **equitable access to permanent housing programs**

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Nearly half of residents in recently-developed permanent supportive buildings previously resided in interim housing located within 4 miles of their new home

Occupants in newly-developed City-funded permanent supportive housing (master HAP since April 2024) on 4/1/26, by prior program and distance

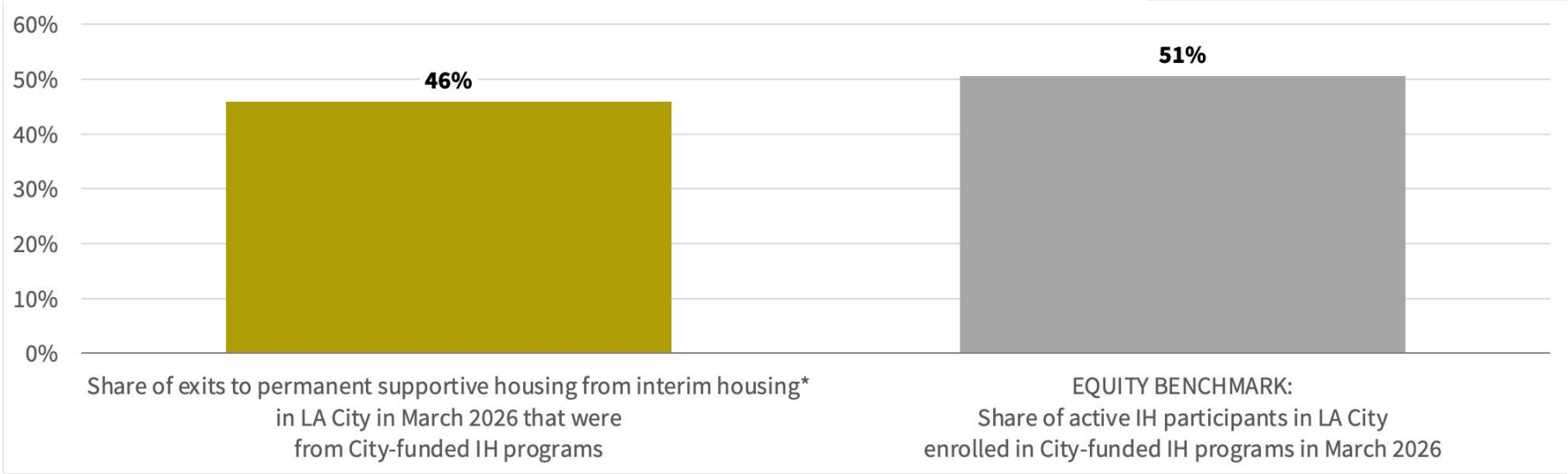


Performance measure #34 in Council File 25-0576. Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); additional data needed to assess share of participants whose prior location was City-funded interim housing (sites currently categorized based on geography only). Data disaggregated by program and distance not available prior to April 2026.

The share of City-funded interim housing participants exiting to permanent housing programs is similar to their overall share of the interim housing population within Los Angeles City, suggesting equitable access to these resources

Active IH participant in City of Los Angeles by program type, and March exits from interim housing in City of Los Angeles with current status of permanent housing, by program type

LEGEND: Off track, On track, Achieving target



Performance measure #35 in Council File 25-0576. Data source: LAHSA Interim Housing Active Participants and Exits dashboards (as extracted 4/29/2026)
* Methodological change beginning in November report - rather than consider exits to permanent situations (exit type), this metric now considers the current status of participants that exited in the prior month (to distinguish between permanent housing programs and other permanent housing situations)
NOTE: Includes all City-funded programs (not just sites within the largest five City-funded initiatives), as identified by HSC in collaboration with CAO and LAHSA.

TECHNICAL APPENDIX: Permanent Supportive Housing (part 1)

Universe: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs. LAHD, HACLA and LAHSA are working to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Metric	Data source	Methodology
#33: Occupancy in PBV units in City-funded PSH buildings	RMS data reports extracted by LAHSA for HSC staff, and HACLA Monthly PSH reports	All PBV units in City-funded PSH buildings as of the first day of each month (excluding HUD/VASH PBV), with status of "Occupied" in RMS on date of extraction, as share of all PBV units in same universe excluding units with status of "On hold" or "Client Exited Unit" in RMS on date of extraction (6/9/25, 7/14/25, 8/4/25, 9/3/25, 10/2/25, 11/3/25, 12/2/25, 1/5/26, 2/3/26, 3/3/26, 4/1/26). Occupancy data from HACLA used for buildings with PBV units that do not yet appear in RMS (3 building). • *New universe* – defined as occupancy in buildings available for occupancy (i.e., with Master HAP agreement executed) at least 90 days but not more than 9 months from 2/1/26, excluding Project Home Key sites. • *Project Home Key* – occupancy in sites developed through the Project Home Key program (City-funded only). Occupancy rate for these sites is presented separately due to unique structure of program; given phased renovations not all units are available when master HAP is executed (and some units may still be in initial lease-up process even 9 months after first units came online) • *Existing/Turnover* – defined as occupancy in buildings that have been available for occupancy (i.e., with Master HAP agreement executed) for more than 9 months and with no units in initial lease-up process ("batch matching"), excluding Project Home Key sites. In prior reports, occupancy for "New buildings" was from LAHSA's monthly Lease Up Status reports and showed all building with Master HAP from 4/1/24 and online for at least 90 days as of the reference date, including buildings also counted in Turnover universe; prior data also showed total occupancy, with the denominator including units that are on hold/not immediately available for move-in. Prior reports did not break out Project Home Key buildings that no longer had "batch-matched" units from the "turnover" universe.
Occupancy and capacity in newly developed City-funded permanent supportive housing buildings (online since April 2024)	LAHSA monthly *Lease Up Status* report (Apr. 2026)	Count of City-funded PSH buildings with PBV units (excluding buildings with only HUD/VASH PBV) available for occupancy (i.e., with Master HAP agreement executed) since 4/1/24 and online as of 4/1/26. Count of available units shown by length of time available and program type. Reflects data in RMS as of 4/1/2026. In prior reports, capacity and occupancy was not shown for buildings online for less than 90 days, and available units were not distinguished by type.

TECHNICAL APPENDIX: Permanent Supportive Housing (part 2)

Metric	Data source	Methodology
#32: New City-funded permanent supportive housing buildings with 90% occupancy within 90 days of becoming available for occupancy	LAHSA monthly *Lease Up Status* reports	(Not included in March report due to report production issues)
#34: Percentage of participants in new permanent supportive housing buildings by prior program type and distance from current home	LAHSA monthly *Lease Up Status* reports	Number of current residents in newly-developed City-funded permanent supportive housing buildings, by prior program (as recorded in HMIS) and distance of that prior program from current PSH residence (as calculated by LAHSA). Geo-located data recorded during contracts ("current living situation") used as prior location for residents previously enrolled in Street Outreach. HSC working with LAHSA to identify current PSH residents who transitioned from City-*funded* interim housing programs. LAHSA working to provide more information on households with prior program type of "other" and to review residents with "no prior program".
#35: Number of exits from City-funded interim housing to to permanent situations with current status of "permanent housing" as share of exits to permanent situations from all City-located interim housing	LAHSA *Internal Interim Housing Exits* dashboard	Total exits of unique individuals from City-funded interim housing programs to permanent housing situations with current status of "permanent housing", as share of all unique individuals with exits to permanent housing situations from interim housing programs located in City of Los Angeles (e.g., all with a Council District). Data as of April 27, 2026 (as extracted 4/29/26). See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. NOTE: Methodological adjustment to this metric as of November report to better focus on exits to permanent housing *programs*.
#35: Count of active participants in City-funded interim housing programs as share of active participants in all City-located interim housing	LAHSA *Interim Housing Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs as share of unduplicated count of active participants in all interim housing programs in City of Los Angeles (e.g., any with a Council District). Data as of April 27, 2026 (as extracted 4/29/26)