



City Performance Measures

Homeless Strategy Committee
September 2025

The Impact of City Investments in Homelessness Response

On August 26, 2025, L.A. City Council unanimously adopted **35 performance measures** to monitor the impact of the City's investments into regional homelessness response.

The Impact of City Investments in Homelessness Response

These 35 measures track how effectively the City's investments are helping people to **move from homelessness to permanent housing** and to **improve the quality of their lives.**

The Impact of City Investments in Homelessness Response

The City's measures focus on the four areas in which the City makes the **most significant investments**:

- Citywide outreach
- Interim housing
- Rental assistance (e.g., time limited subsidies)
- Permanent supportive housing

The Impact of City Investments in Homelessness Response

In August:

- Citywide outreach teams helped nearly **400** individuals transition inside to temporary or permanent housing
- Nearly **6,400** individuals were enrolled in City-funded interim housing programs
- Over **4,110** households received rental assistance through the Time Limited Subsidy program*
- Nearly **5,900** households lived in City-funded permanent supportive housing**

* LAHSA-contracted adult and family programs only, includes programs that did not receive City funding

** Counts households receiving Project Based Vouchers to live in City-funded PSH buildings, excluding veterans receiving HUD/VASH PBVs (also excludes those housed in City-funded PSH through other certificate programs). **REVISED (2/11/26), prior version mistakenly cited City-funded capacity (including off-line units) rather than occupancy ("More than 8,000").**

Citywide Street Outreach

Monthly Performance Report

Performance goals for Citywide outreach

1. The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services
2. Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**
3. Outreach teams help people to **achieve positive housing outcomes**

Performance - August 2025

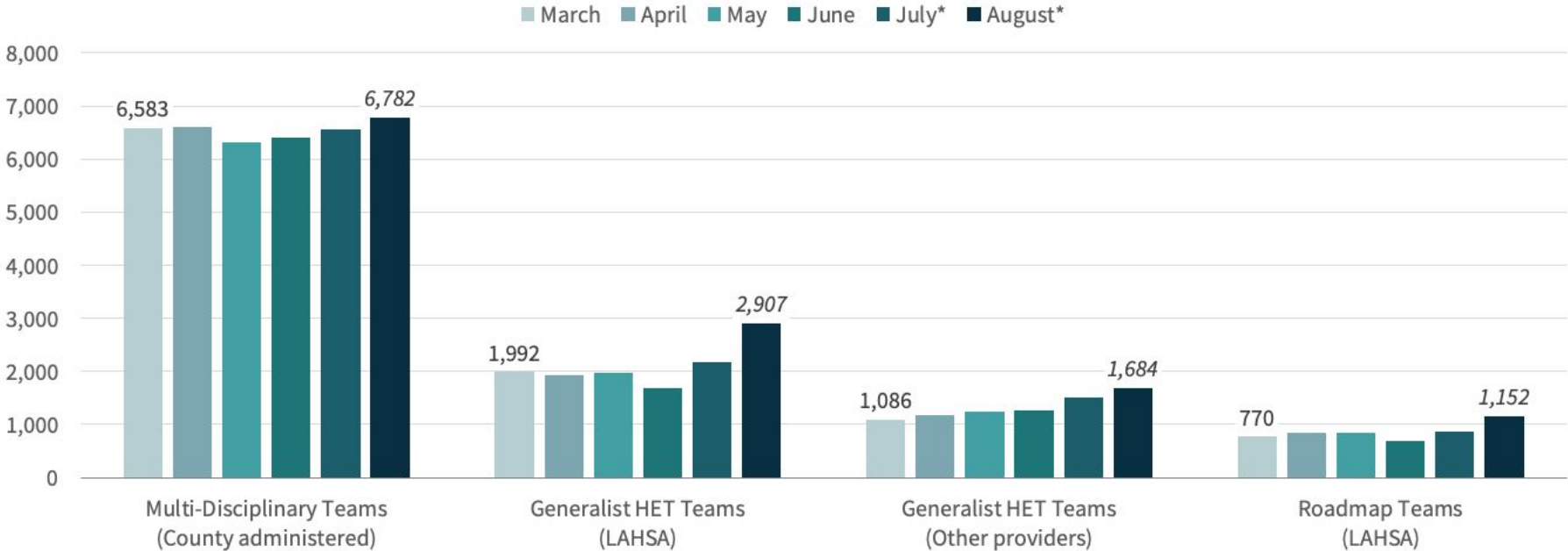
Goal #1: The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

Takeaways from performance data this month:

- Citywide outreach teams have initiated contact with **slightly more** people in the past few months
- Outreach teams across are connecting or reconnecting to ongoing services more than half of the individuals with whom they initiate contact, **exceeding the performance goal**

Citywide outreach teams have initiated contact with slightly more people in the past few months

Count of unduplicated individuals with whom street outreach team initiated contact in each month, by team type and month

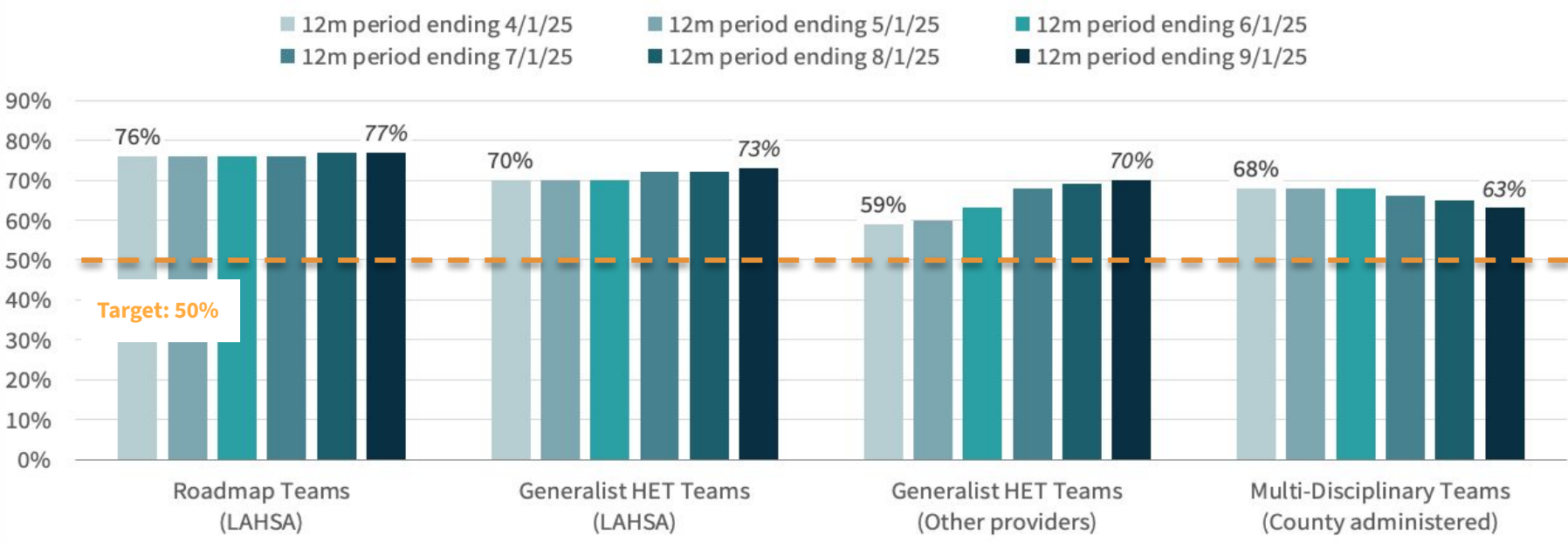


Performance measure #1 in [Council File 25-0576](#)

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 9/23/2025). City-wide programs identified by HSC.* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.

Outreach teams across are connecting or reconnecting to ongoing services more than half of the individuals with whom they initiate contact, exceeding the performance goal

Share of unduplicated individuals with whom street outreach team initiated contact engaged within each 12 month period specified, by team type



Performance measure #2 in [Council File 25-0576](#)

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 9/23/2025). City-wide programs identified by HSC.* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Performance - August 2025

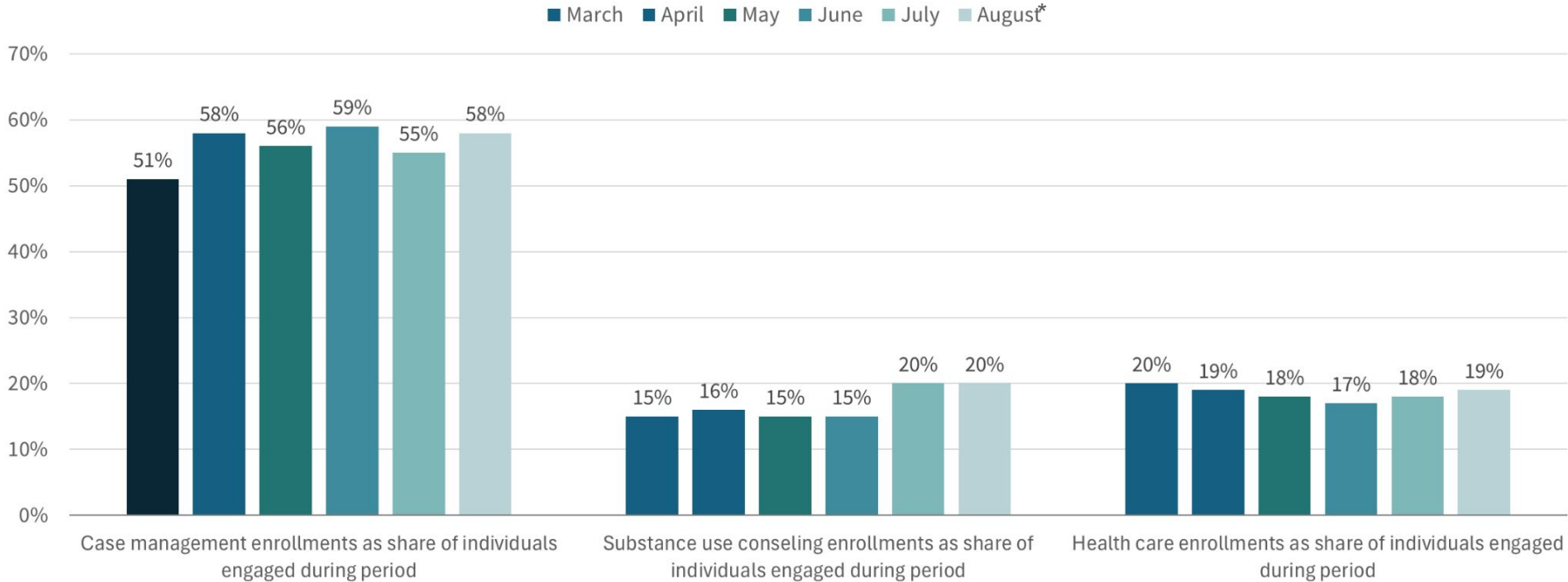
Goal #2: Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**

Takeaways from performance data this month:

- The percentage of outreach clients enrolled in case management, substance use counseling, and health care **has been stable** for the past few months

The percentage of outreach clients enrolled in case management, substance use counseling, and health care has been stable for the past several months

Share of individuals receiving ongoing services from City-wide Street Outreach teams, by service type and month



Performance measures #4, #5, and #6 in [Council File 25-0576](#). Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 10/15/2025). City-funded programs identified by HSC. * Data from the most recent month is preliminary and subject to revision as additional services are documented in HMIS.

Performance - August 2025

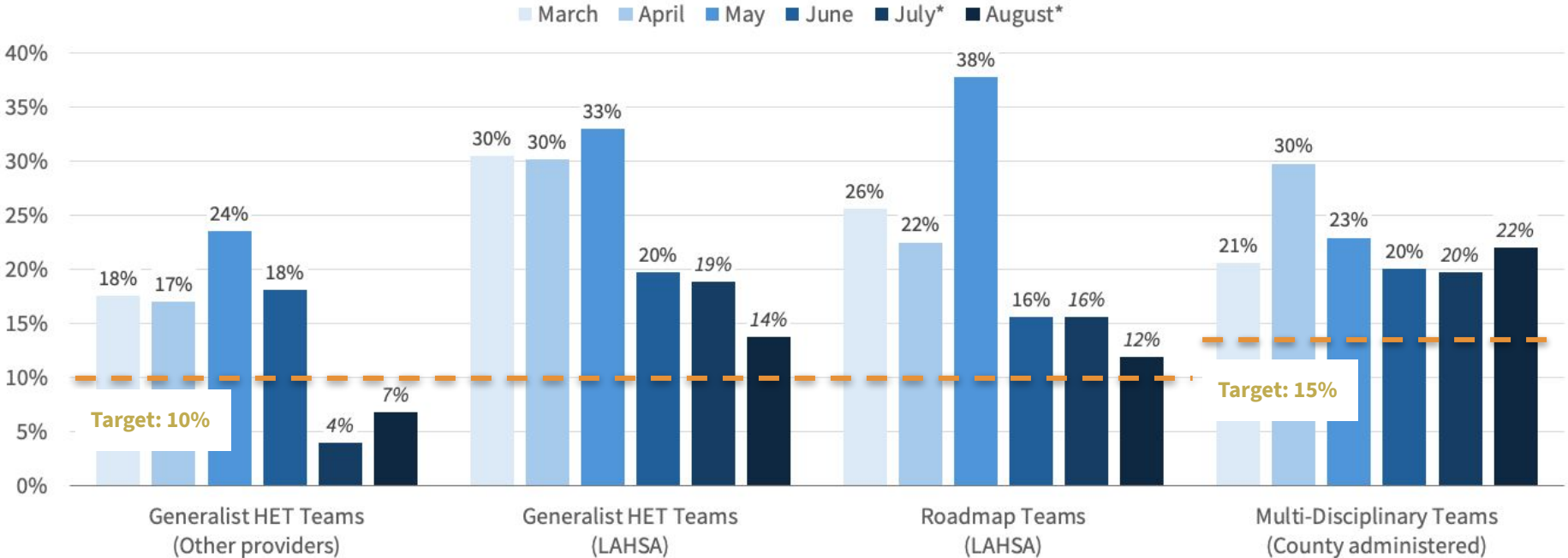
Goal #3: Outreach teams help people to **achieve positive housing outcomes**

Takeaways from performance data this month:

- Nearly all outreach teams are **exceeding the targets** for the percentage of clients connected to ongoing services who **come inside into temporary housing**
- Success in helping clients connected to ongoing services **come inside into permanent housing continues to be uneven** across outreach teams

Nearly all outreach teams are exceeding targets for the percentage of clients connected to ongoing services who come inside to temporary housing

Exits from City-funded Outreach programs to temporary situations as share of number of individuals receiving ongoing services, by month and team

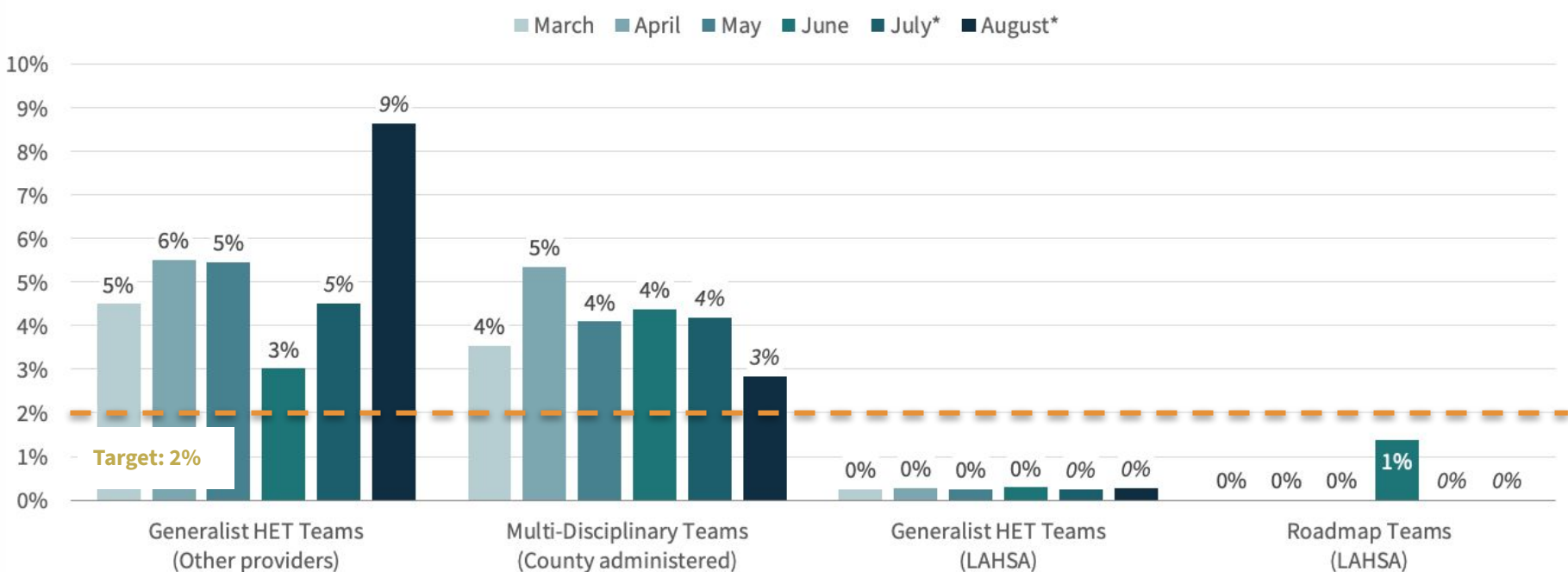


Performance measure #10 in [Council File 25-0576](#). Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 9/16/2025). City-wide programs identified by HSC.

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Success in helping clients connected to ongoing services transition into permanent housing continues to be uneven across outreach teams

Exits from City-funded Outreach programs to permanent housing situations as share of number of individuals receiving ongoing services, by month and team



Performance measure #11 in [Council File 25-0576](#). Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 9/16/2025). City-wide programs identified by HSC.

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in [Council File 25-0576](#). Data on these measures will be included in future reports.

- Performance measure #3: Percentage of contacted individuals who convert to connected clients, disaggregated by number of days between contact and connection.
- Performance measures #7 and #8: Percentage of connected individuals who received and upload ID and social security card in HMIS.
- Performance measure #9: Percentage of connected individuals who are referred to and are active in the interim housing community queue.

City-Funded Interim Housing

Monthly Performance Report

Performance goals for City-funded interim housing

1. The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need
2. People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing
3. People participating in interim housing experience **strong permanent housing outcomes**

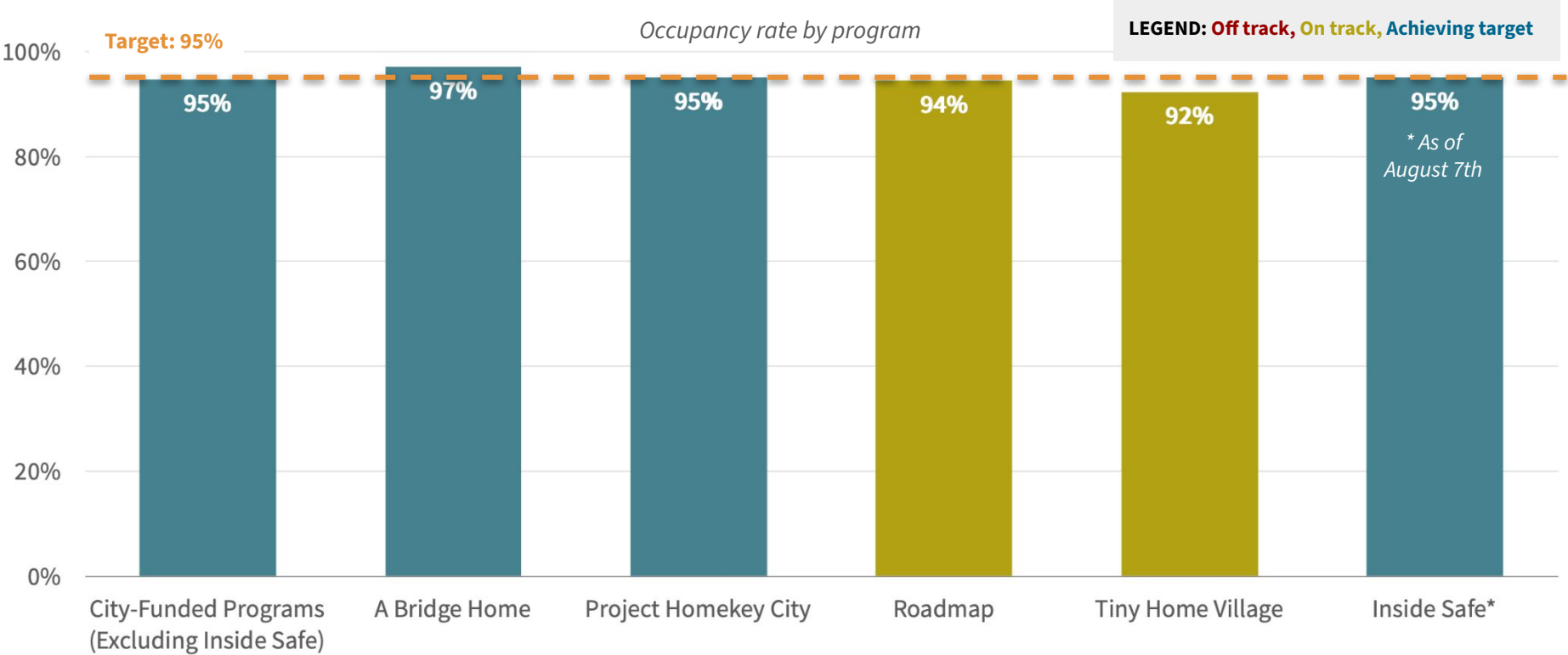
Performance - August 2025

Goal #1: The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

Takeaways from performance data this month:

- City-funded interim housing **continues to meet the goal of occupancy at or above 95%** (overall and within most programs)
- Nearly a third of active participants have been in interim housing for 90 days or less, and over half of those who left interim housing in August left within 90 days of entering shelter

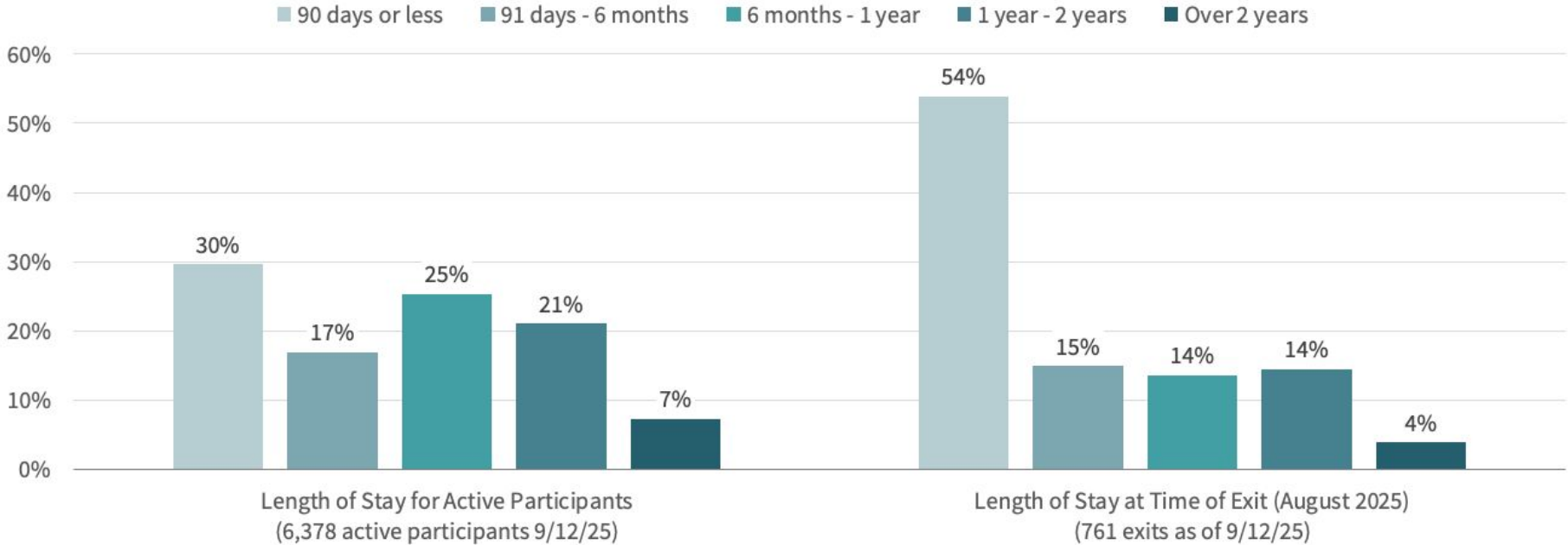
City-funded interim housing continues to meet the goal of 95% occupancy (overall and within most programs)



Performance measure #12 in [Council File 25-0576](#). Data source: Data from LAHSA shared with HSC staff for City-wide and all programs but Inside Safe with occupancy as of September 25, 2025 (excludes 18 sites within City-funded programs for which validated occupancy data is not currently available); Inside Safe (*) occupancy (as of August 7th) shared in verbal report from the Mayor's Office with HSC staff. Prior reporting used data from LAHSA's occupancy module, but LAHSA staff noted that LAHSA's occupancy module data is not yet consistent with actual occupancy due to technical data issues and data reporting lags.

Nearly a third of active participants have been in interim housing for 90 days or less, and over half of those who left interim housing in August left within 90 days of entering shelter

Distribution of active interim housing participants by days enrolled and of participants who exited IH in August 2025, by length of stay at time of exit (City-funded programs)



Performance measure #13 and #14 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Active Participants and Exits dashboards (as extracted 9/26/2025). City-funded programs identified by HSC.

Performance - August 2025

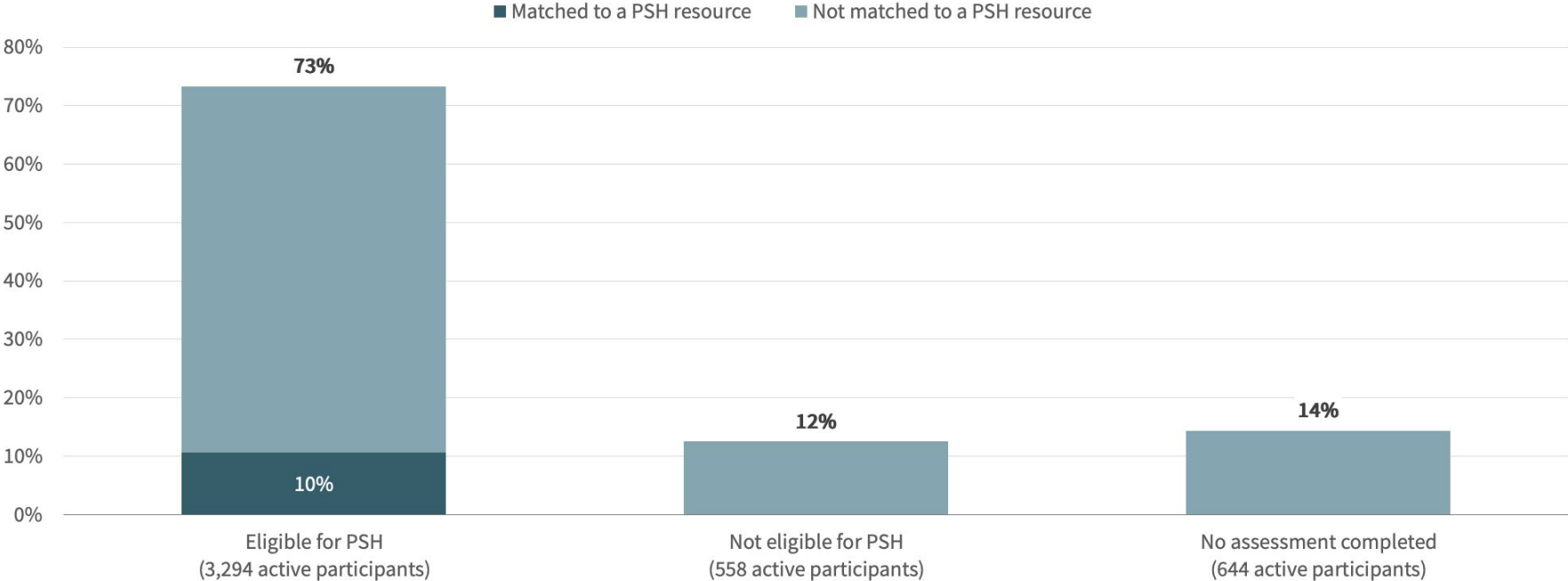
Goal #2: People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

Takeaways from performance data this month:

- In August, 73% of participants in City-funded interim housing were eligible for permanent supportive housing, but only 10% had already been matched to a permanent supportive home
- Over half of the people participating in City-funded interim housing are document ready and have completed a Universal Housing Application if matched to a permanent supportive home

In August, 73% of participants in City-funded interim housing were eligible for permanent supportive housing, but only 10% had already been matched to a permanent supportive home

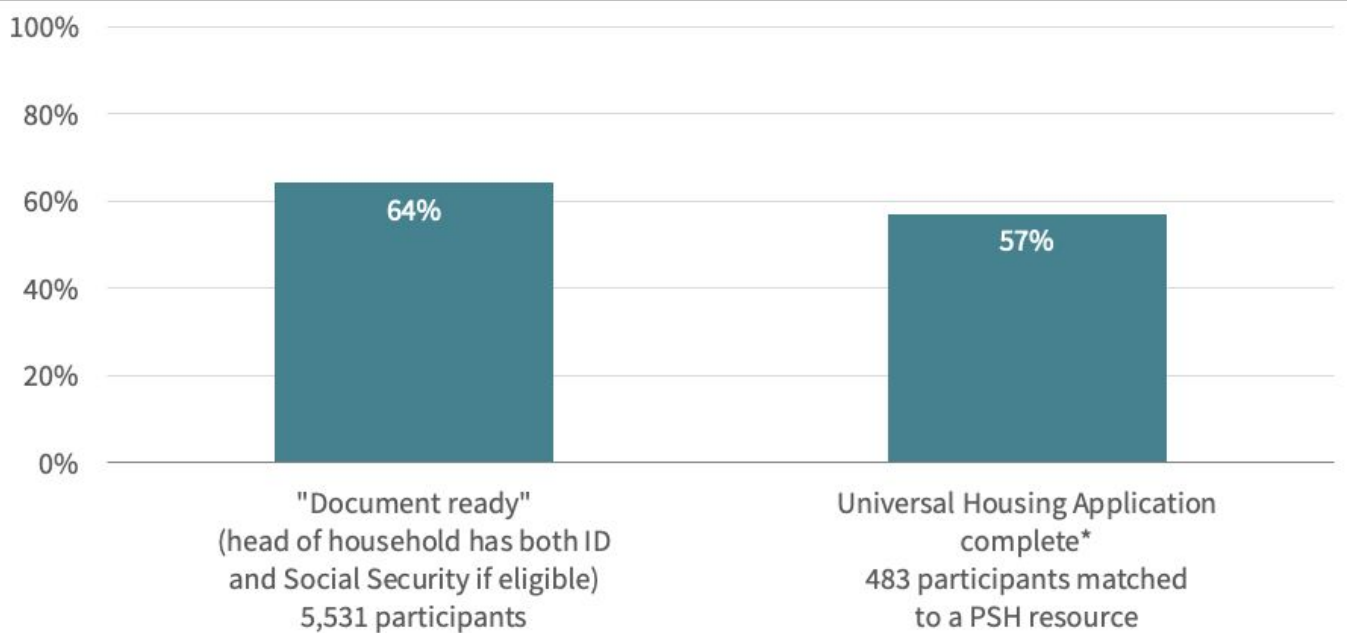
Active participants enrolled for more than 90 days by assessment status, with PSH-eligible households disaggregated by match status



Performance measure #16 and #17 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Active Participants dashboard (as extracted 9/26/2025). City-funded programs identified by HSC.

Over half of people participating in City-funded interim housing are document ready and have completed a Universal Housing Application if they have been matched to a permanent supportive home

Interim housing active participants, by documentation and UHA completion status



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on [performance measures #18, 19 and #20 in Council File 25-0576](#).

Data source: LAHSA Interim Housing Active Participants dashboard (as extracted 9/26/2025). City-funded programs identified by HSC.

* Does not include participants with completed paper application (not all permanent supportive housing resources currently accept the Universal Housing Application)

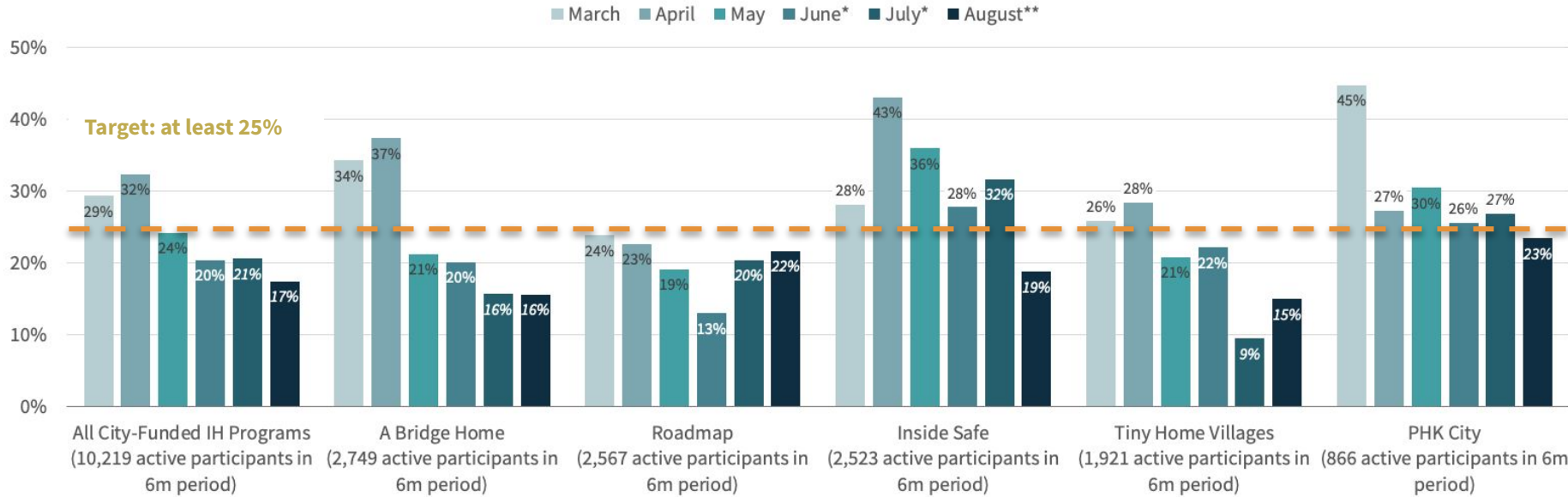
Goal #3: People participating in interim housing experience **strong permanent housing outcomes**

Takeaways from performance data this month:

- So far this fiscal year, exits to permanent housing from interim housing appear to be lower than last fiscal year
- Troublingly, all City-funded interim housing continues to be well above the performance target of no more 30% of exits to locations that are unknown or not suitable for human habitation

With the data that has been reported so far, it appears that exits to permanent housing from interim housing are lower this fiscal year than last

Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six months



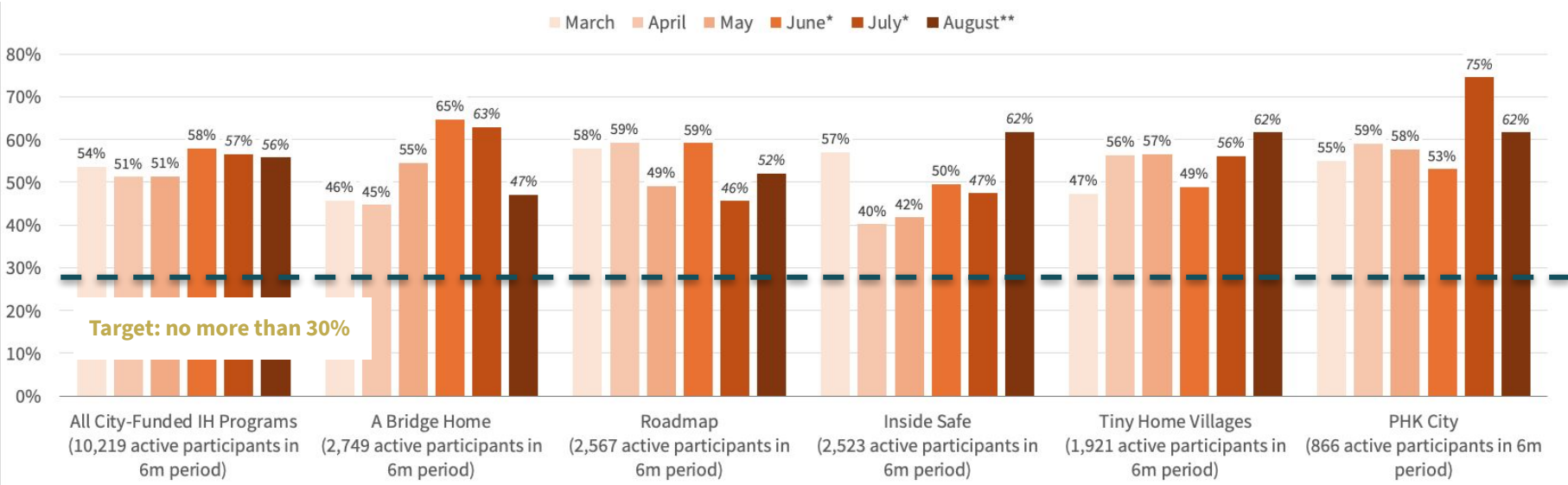
Performance measure #21 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboard (as extracted 9/26/2025). City-funded programs identified by HSC.

* June and July data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations increases for a given month as additional exits are recorded.

Troublingly, all City-funded interim housing continues to be well above the performance target of no more 30% of exits to locations that are unknown or not suitable for human habitation

Share of total exits from City-funded interim housing programs to locations unknown or not suitable for human habitation in each of last six months



Performance measure #22 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboard (as extracted 9/24/2025). City-funded programs identified by HSC.

* June and July data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown or homeless situations decreases for a given month as additional exits are recorded.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in [Council File 25-0576](#). Data on these measures will be included in future reports.

- Performance measure #15: At least 95% of enrolled participants have completed a housing plan within 120 days of enrollment

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in [Council File 25-0576](#).

- Performance measures #18: At least 75% of enrolled participants have their Social Security Card, or receipt of order and Social Security Number, uploaded into HMIS within 45 days of enrollment (if eligible)
- Performance measure #19: At least 85% of enrolled participants have their ID, or receipt of order, uploaded into HMIS within 45 days of enrollment

Time Limited Subsidies

Monthly Performance Report

City performance goals for time limited subsidies

1. The City's investments in Time Limited Subsidies are fully leveraged to provide housing
2. Time Limited Subsidy programs effectively help participating households prepare for and access permanent housing
3. Time Limited Subsidy program participants experience strong permanent housing outcomes

Performance - August 2025

Goal #1: The City's investments in Time Limited Subsidies are **fully leveraged** to provide services and shelter to people in need

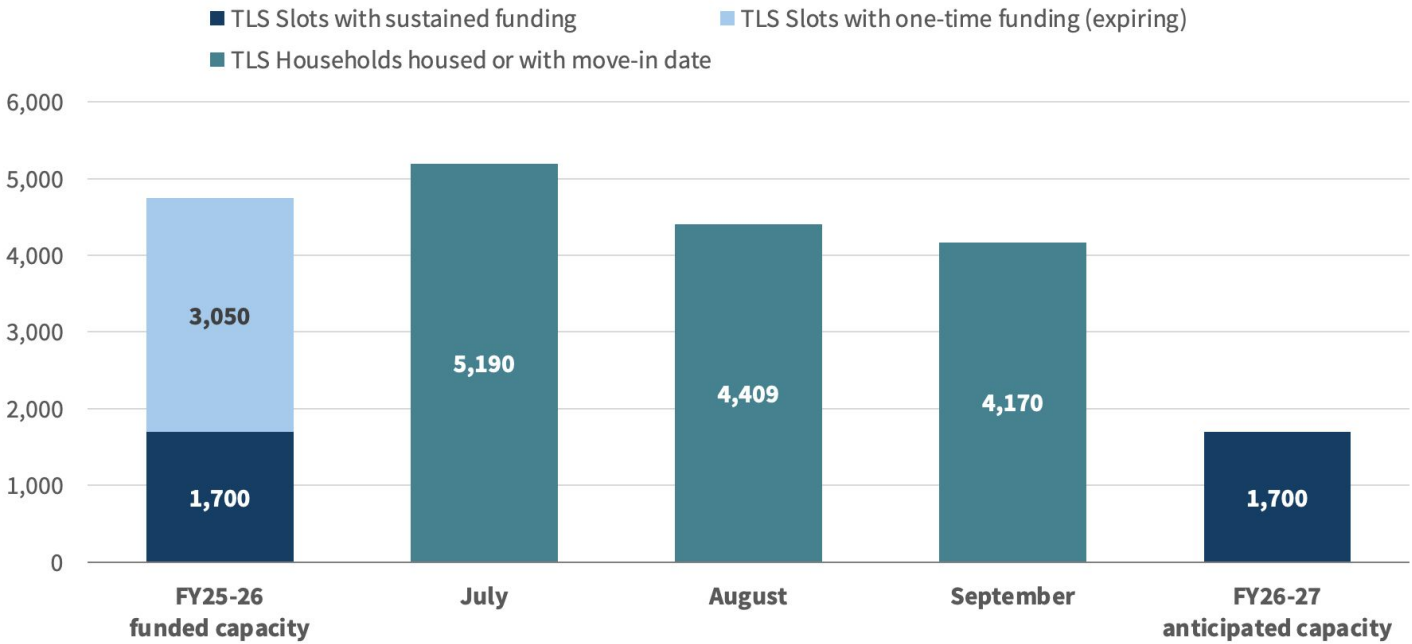
Takeaways from performance data this month:

- The **number of people housed** through the Time Limited Subsidy program **is declining** every month as federal and state funding for the program declines
- **Nearly half** of participating households have been in the Time Limited Subsidy program for **over one year**

The number of people housed through the time limited subsidy program is declining every month as federal and state funding for the program declines

Given reductions in federal, state, and County funding for the time limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the “one-time slots”) transition to permanent housing, **leading to an intentional decrease in utilization.**

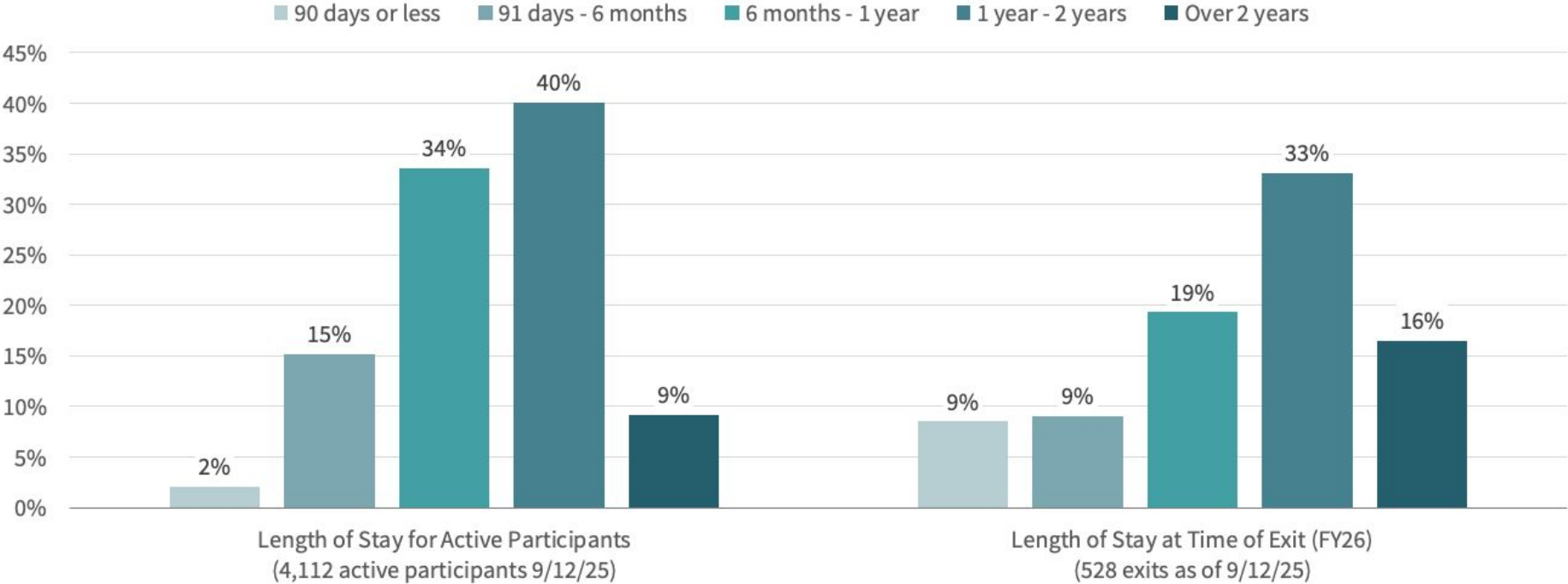
TLS funded capacity and active participants, Fiscal Year 2025-26



Performance measure #23 in [Council File 25-0576](#). Data source: Funded TLS slots for each fiscal year and households with move-in date on June 30 as shared with HSC staff by LAHSA data team; Households with a move-in date or housed from LAHSA TLS Active Participants dashboard, filtered to LAHSA-contracted programs for Adults and Families (e.g., does not include DV, Youth, or specialized programs), as extracted August 1 and September 16.

Nearly half of participating households have been in the Time Limited Subsidy program for over one year

Distribution of active participating households by days enrolled and of households who have exited TLS in FY26 by length of stay at time of exit



Performance measures #24 and #25 in [Council File 25-0576](#). Data source: LAHSA TLS Active Participants and Exits dashboards (as extracted 9/24/2025), for LAHSA-contracted adult and family programs only.

Performance - August 2025

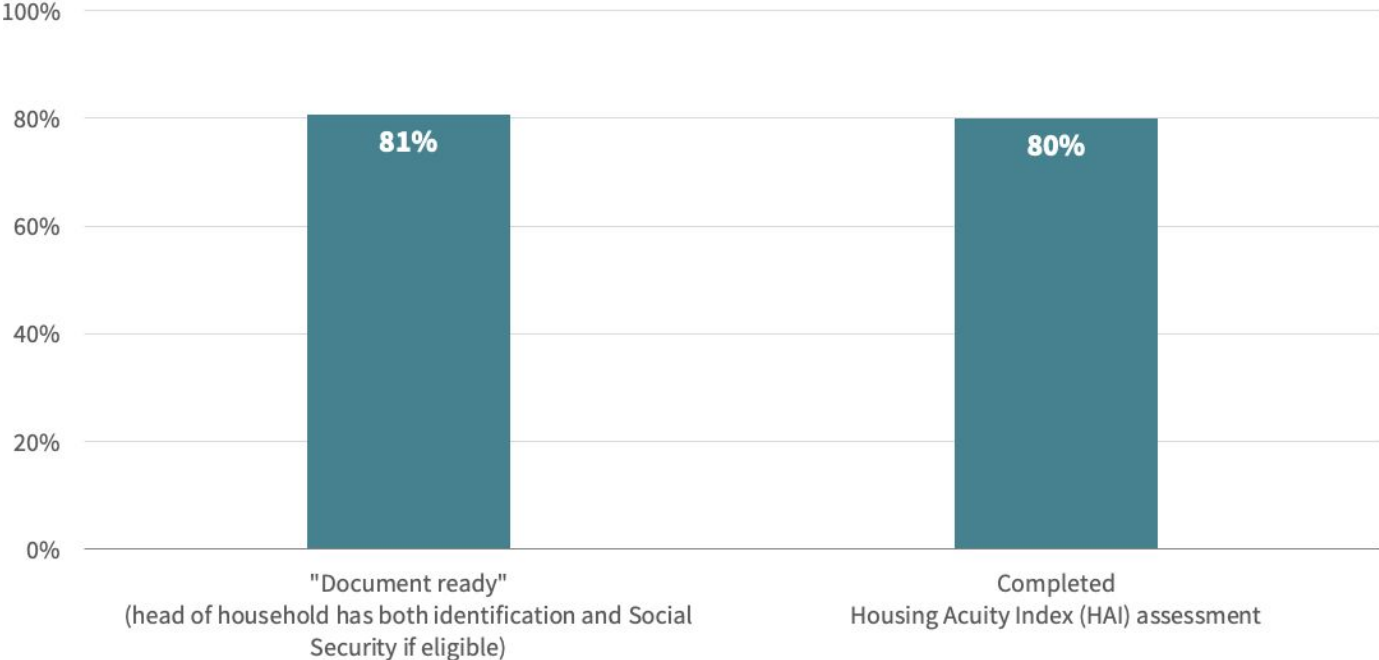
Goal #2: Time Limited Subsidy programs effectively help participating households **prepare for and access permanent housing**

Takeaways from performance data this month:

- The Time Limited Subsidy program is helping households **prepare for permanent housing** by getting documents ready and/or completing assessments to determine eligibility for permanent supportive housing

The Time Limited Subsidy program is helping households prepare for permanent housing by getting documents ready and/or completing assessments to determine eligibility for permanent supportive housing

Active TLS household housed for at least 90 days by documentation and assessment status



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on [performance measures #26 and #27](#) in [Council File 25-0576](#).

Data source: LAHSA TLS Active Participants dashboard for 9/12/25 (as extracted 9/24/2025), for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

Performance - August 2025

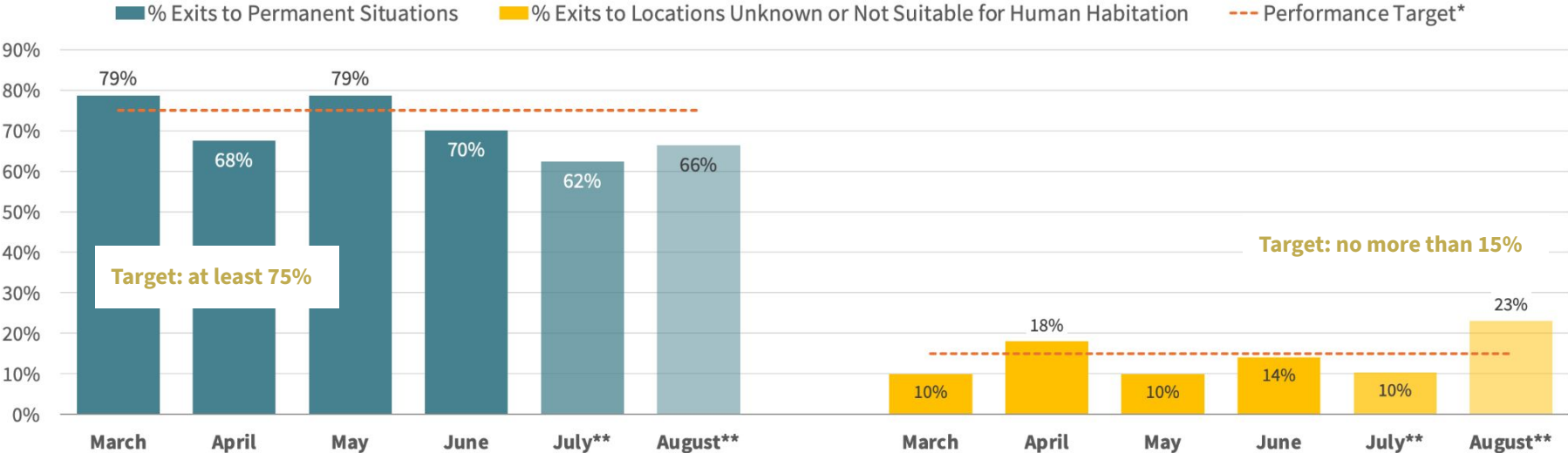
Goal #3: Time
Limited Subsidy
program
participants
experience **strong
permanent
housing outcomes**

Takeaways from performance data this month:

- While more than half of participants continue to exit to permanent housing, data that has been reported so far suggests that exits to permanent housing appear to be slowing in recent months

While more than half of participants continue to exit to permanent housing, data that has been reported so far suggests that exits to permanent housing appear to be slowing in recent months

Share of total exits from Time Limited Subsidy programs by destination in each of last six months



Performance measures #21 and #22 in [Council File 25-0576](#). Data source: LAHSA TLS Exits dashboard (as extracted 9/23/2025), for LAHSA-contracted adult and family programs only.

* The performance target is a floor for exits to permanent situations (75%), and a ceiling for exits to unknown or unsuitable locations (15%)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations decreases.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in [Council File 25-0576](#). Data on these measures will be included in future reports.

- Performance measure #28: 75% of participants on the independent housing track meet rent share expectations

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in [Council File 25-0576](#).

- Performance measure #26: Unique TLS participants housed for more than 90 days whose head of household is “document ready” (i.e., have both an identification and a Social Security card if eligible for one)
- Performance measure #27: Unique TLS participants housed for more than 90 days with a completed Housing Acuity Index (HAI)
- Performance measure #29: 80% of participants have a housing retention plan within 30 days of move-in

City-Funded Permanent Supportive Housing

Monthly Performance Report

Performance goals for permanent supportive housing

1. The City's investments in permanent supportive housing are **fully leveraged**
2. People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Performance - August 2025

Goal #1: The City's investments in permanent supportive housing are **fully leveraged**

Takeaways from performance data this month:

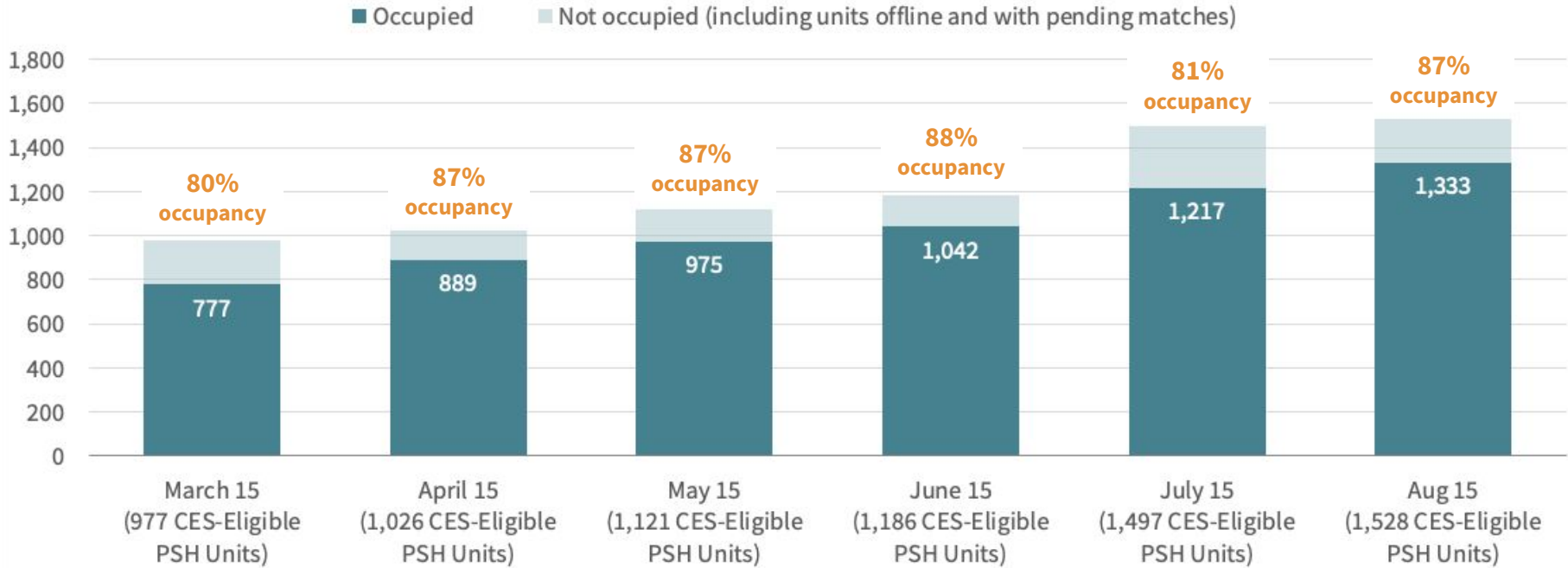
- Newly opened permanent supportive housing is making steady progress towards the performance goal of 90% occupancy
- All City-funded permanent supportive housing is nearing the performance goal of maintaining 90% occupancy

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Newly-opened permanent supportive housing is making steady progress toward the performance goal of 90% occupancy

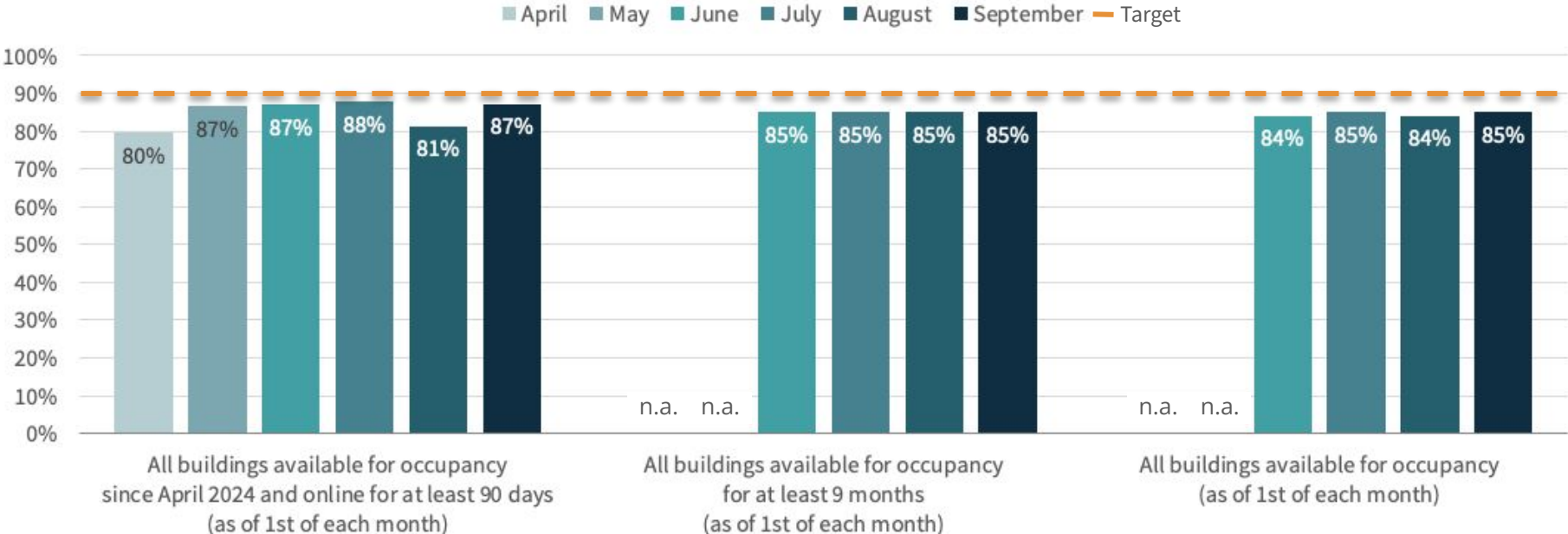
Occupancy in buildings that have received Master HAP since April 2024 and have been online for at least 90 days



Performance measure #32 in [Council File 25-0576](#). Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); Universe of “new” buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units)

All permanent supportive housing is nearing the performance goal of maintaining 90% occupancy

Occupancy rate in City-funded permanent supportive housing (PBV units), by length of time available for occupancy (i.e., with Master HAP executed)



Performance measure #33 in [Council File 25-0576](#). Data source: data for “New Building” universe (first set of bars) from LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); data for other universes from RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). RMS data for March and April not available.

Performance - August 2025

Goal #2: People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Takeaways from performance data this month:

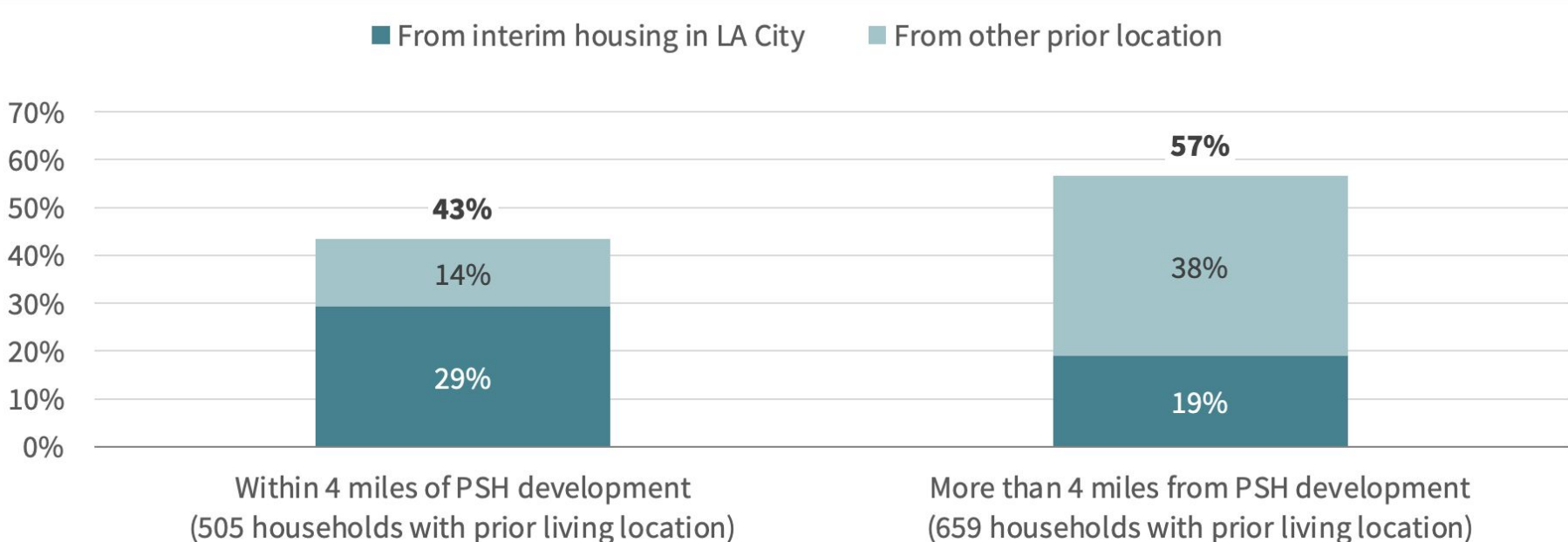
- Forty-three percent of residents in new City-funded permanent supportive housing previously resided within four miles
- The share of participants exiting from City-funded interim housing to permanent situations is lower than the share of interim housing participants that are in City-funded programs

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Forty-three percent of residents in newly-opened permanent supportive housing previously resided within four miles

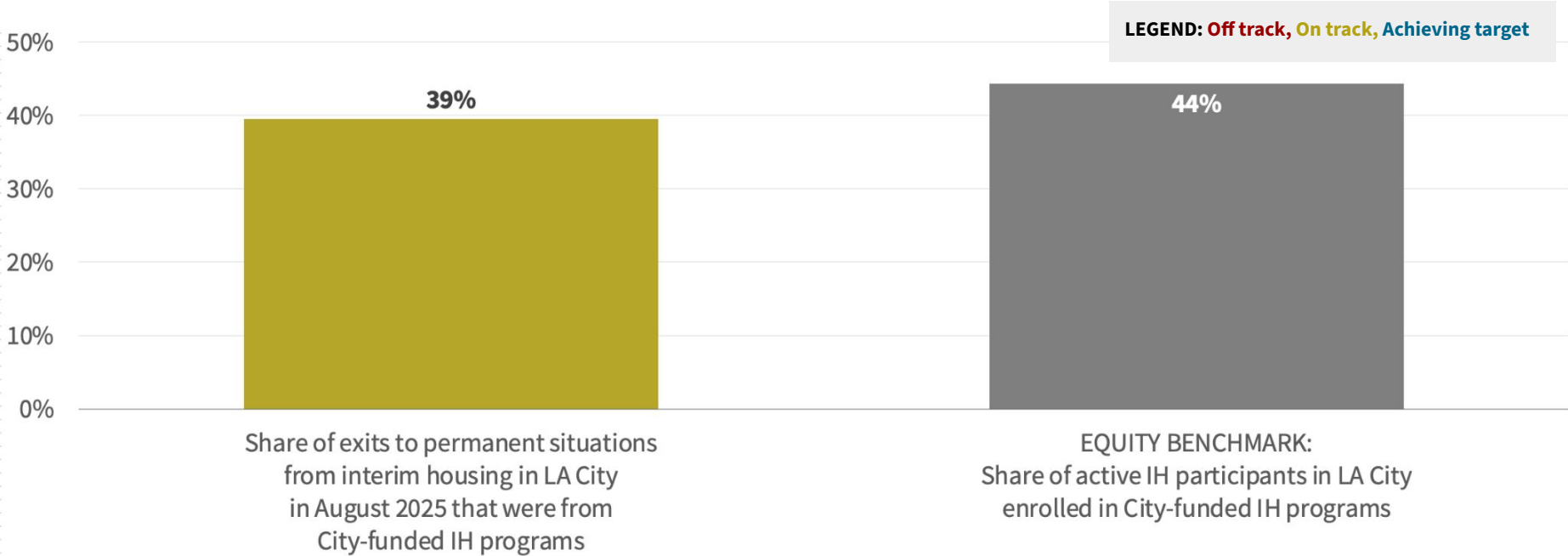
Occupants in new City-funded permanent supportive housing (master HAP since April 2024 and online for at least 90 days), by prior living location



Performance measure #34 in [Council File 25-0576](#). Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); additional data needed to assess share of participants whose prior location was City-funded interim housing (sites currently categorized based on geography only).

The share of participants exiting from City-funded interim housing to permanent situations is lower than the share of interim housing participants that are in City-funded programs

Active IH participant in City of Los Angeles by program type, and August exits to permanent situations from IH in City of Los Angeles by program type



TECHNICAL APPENDIX: Citywide Outreach

Universe: City-funded programs identified in LAHSA data by HSC staff from CAO matrix of citywide outreach team (October 3, 2024), as included in 4/22/2024 CLA report to City Council re: “Homelessness Outreach Inventory and Needs Assessment Report. Does not include work of Inside Safe outreach teams (not reflected in LAHSA data). HSC staff will work with LAHSA, CAO and other partners as appropriate to refine list of City-funded programs included in future analyses.

Metric	Data source	Methodology
#1: Number of unduplicated individuals with whom outreach teams initiate contact	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Contacted is defined as an outreach workers making initial contact through light-touch interactions, including providing food or water. Data shows unduplicated count of individuals served in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were contacted by multiple programs, and appear in each period in which they were served. Categorization of team by type done by HSC staff based on program descriptions. Data for all periods extracted 9/17/25.
#2: Share of unduplicated, contacted individuals receiving ongoing services (meaning enrolled in an outreach program and accepting services)	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in each 12-month period as share of all clients served in the period per HMIS. Data shows unduplicated count of individuals in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were engaged with multiple programs, and appear in each period in which they were engaged. Categorization of team by type done by HSC staff based on program descriptions. 12-month rolling period used for consistency with LAHSA KPI-0059 (which assesses engagement over fiscal year). Data for all periods extracted 9/17/25.
#4, 5 and 6: Number of unduplicated, engaged individuals who are enrolled in case management, enrolled in substance use counseling, and/or receiving health care	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in outreach programs who are enrolled in each specified service as reported by providers in HMIS. Data shows unduplicated count of individuals receiving services in each period per HMIS; individuals are de-duplicated within service type, program and period, but are counted more than once if they received multiple services or services from multiple programs and appear in each period in which they received services. Data for all periods extracted 10/15/25.
#10 and 11: Number of unique individuals with exits from Outreach to temporary and permanent housing situations	LAHSA <i>Street Outreach - Clients Served</i> table prepared for HSC staff	Unique count of exits for participants in outreach programs for each specified period as share of unique individuals engaged in the same period, by type of exit. Data for all periods extracted 9/16/25. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

TECHNICAL APPENDIX: Interim Housing (part 1)

Universe: City-funded sites in one of the following City-funded programs: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Villages and Inside Safe (as identified from LAHSA data by HSC staff)

Metric	Data source	Methodology
#12: Occupancy in interim housing programs	Data shared by LAHSA with HSC staff	<u>Occupancy rate in City-funded IH programs (excluding Inside Safe)</u> : Occupancy as of 9/25/25 for validated sites in City-funded programs; excludes occupancy for 18 of 67 sites for which validated occupancy data was not available at the time of extraction (4 of 22 A Bridge Home sites, 5 of 23 Roadmap sites, 2 of 13 Tiny Home Village sites, and 7 of 9 PHK City sites). Reasons for validated data not being available include pending program set-up updates, known data quality issues that are being addressed with providers, and technical issues being worked on with the HMIS vendor. Occupancy rate shows available bed as share of total beds/units excluding offline bed/units.
	Verbal report shared by Mayor's Office with HSC staff	<u>Occupancy rate in Inside Safe program</u> as of 8/7/25.
#13: Days enrolled for active participants in interim housing	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs by days enrolled. Data as of September 12, 2025 (as extracted 9/26/25).
#14: Length of stay at time of exit for participants who exit interim housing	LAHSA <i>Interim Housing Exits</i> dashboard	Unduplicated count of participants who exited City-funded interim housing programs by length of stay at time of exit. Data as of September 12, 2025 (as extracted 9/26/25).
#16: Active participants in interim housing by PSH assessment status	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days by PSH assessment status. Data as of September 12, 2025 (as extracted 9/26/25).
#17: Active participants assessed as eligible for PSH that have been matched to a PSH resource	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days who are eligible for Permanent Supportive Housing per a PSH assessment tool, who have been matched to a PSH resource or enrolled in a PSH program, as a share of participants assessed as eligible for PSH. Data as of September 12, 2025 (as extracted 9/26/25).

TECHNICAL APPENDIX: Interim Housing (part 2)

Metric	Data source	Methodology
#18 and 19*: Share of participants enrolled in interim housing for more than 60 days who are document ready (have SSC and ID)	LAHSA <i>Interim Housing Active Participants</i> dashboard	<p>Share of unique participants enrolled as of September 12, 2025 who have been enrolled in a City-funded IH program for at least 60 days and who are document ready (i.e., have both a social security card and ID); based on documentation of head of household. Data extracted 9/26/25.</p> <p>* This measure differs from the KPI metrics (KPI-0199 and KPI-0198) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting each separately), and reports on participants enrolled for 60 rather than 45 days (not possible to isolate participants enrolled for only 45 days from current dashboards). See LAHSA FY25-26 KPI dictionary for additional detail.</p>
#20*: Share of participants matched to a PSH resource who have a completed Universal Housing Application (UHA)	LAHSA <i>Interim Housing Active Participants</i> dashboard	<p>Share of unique participants enrolled in a City-funded IH program as of September 12, 2025 and who have been matched to a permanent supportive housing resource for whom a universal housing application (UHA) has been completed (approved or submitted). Note that not all PSH resources currently accept the UHA, and this measure does not include participants with a completed paper application. Data extracted 9/26/25.</p> <p>* This measure differs from the KPI metric (KPI-0202) that will be reported in the future as it counts all completed application, whereas the KPI metric counts only timely applications (completed within 7 days or declined with 2 days of the match). See LAHSA FY25-26 KPI dictionary for additional detail.</p>
#21 and 22: Exits from interim housing programs by destination	LAHSA <i>Internal Interim Housing Exits</i> report	<p>Total exits of unique individuals from interim housing programs within each period. Percentages are unique individuals with each specific type of exit within period as a share of unique individuals with at least one exit within period; some individuals may have multiple exits within period and therefore be counted in multiple categories). Data for all periods extracted 9/26/25. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.</p>

TECHNICAL APPENDIX: Time Limited Subsidies (part 1)

Universe: LAHSA-contracted Time Limited Subsidy (TLS) Adult and Family programs; HSC staff filter data from TLS dashboards based on program list provided by LAHSA data team. Does not currently include DV, youth or other specialized programs; HSC and LAHSA will seek to limit to only programs with any City funding for future reporting.

Metric	Data source	Methodology
#23*: TLS Utilization	Report provided to HSC by LAHSA data team	Total contracted slots in FY24-25 across LAHSA-contracted programs as reported by LAHSA; FY25 count includes “turnover” and “one-time” slots, FY26 count shows just “turnover” slots (assumes current regional funding level will be sustained). Count of households in July is also from LAHSA report, as sum of participants housed in LAHSA-contracted programs as of 6/30/2025.
	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of August 1 (as extracted 8/11/25) and September 16 (as extracted 9/23/25), filtered to LAHSA-contracted Adult/Family programs.
#24: Days enrolled for active participants in TLS	LAHSA <i>TLS Active Participants</i> dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by days enrolled. Data as of 9/12/25 (as extracted 9/24/25).
#25: Length of stay at time of exit for participants who exit TLS	LAHSA <i>TLS Exits</i> dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by length of stay at time of exit. Data as of 9/12/25 (as extracted 9/24/25).
#26*: Share of TLS participants housed for more than 90 days who are document ready (ID and Social Security Card if eligible for SSC)	LAHSA <i>TLS Active Participants</i> dashboard	<p>Deduplicated count of households with move-in dates as of 9/12/25 (as extracted 9/24/25), who have been housed for more 3 months and are classified as document ready (have ID and Social Security Card (if eligible)); based on documentation of head of household. Filtered to LAHSA-contracted programs.</p> <p>* This measure differs from the KPI metric (KPI-0201) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting only those who have obtained a Social Security Card, with or without an ID). See LAHSA FY25-26 KPI dictionary for additional detail.</p>

TECHNICAL APPENDIX: Time Limited Subsidies (part 2)

Metric	Data source	Methodology
#27*: Share of TLS participants housed for more than 90 days who have a completed Housing Acuity Index assessment	LAHSA <i>TLS Active Participants</i> dashboard	<p>Deduplicated count of households with move-in dates as of 9/12/25 (as extracted 9/24/25), who have been housed for more 3 months and have at least one complete Housing Acuity Index assessment. Filtered to LAHSA-contracted programs.</p> <p>* This measure differs from the KPI metric (KPI-0195) that will be reported in the future as it include only participants who have any completed HAI assessment, rather than ones with an HAI completed every 90 days after move-in. See LAHSA FY25-26 KPI dictionary for additional detail.</p>
#30 and 31: Share of exits from TLS programs by destination	LAHSA <i>Time Limited Subsidy Exits</i> Dashboard	Total percentage of all deduplicated household exits to “Permanent Situation” and to “Unknown” or “Place not meant for habitation” in each period. All data is derived from HMIS and does not include any DV/IPV sites. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. Data through 9/12/25, as extracted for all periods 9/23/25.

TECHNICAL APPENDIX: Permanent Supportive Housing (part 1)

Universe: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs. Full universe of homes is all units in buildings that were available for occupancy by September 1, 2025 (i.e., had master HAP agreement executed). Occupancy also provided for newer buildings (buildings that have achieved HAP since April 1, 2024, with occupancy targets once a building has had HAP for at least 90 days), and for buildings that have had HAP for at least 9 months (group grows over time).

LAHD, HACLA and LAHSA are working to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Metric	Data source	Methodology
#32: New City-funded permanent supportive housing buildings with 90% occupancy within 90 days of becoming available for occupancy	LAHSA monthly <i>Lease Up Status</i> report (September 2025)	Count of City-funded PSH buildings with PBV units (excluding buildings with only HUD/VASH PBV) available for occupancy (i.e., with Master HAP agreement executed) since 4/1/24 and online for at least 90 days as of 9/1/25. Reflects data in RMS as of 8/15/2025.
#33: Occupancy in PBV units in new City-funded PSH buildings	LAHSA monthly <i>Lease Up Status</i> reports (April - Sept 2025)	Number of households occupying PBV units (per RMS) in buildings with HAP since 4/1/24. Utilization shows number occupied as share of all PBV units in buildings available for occupancy (i.e., with Master HAP executed) from 4/1/24 and online for at least 90 days as of the reference date. Denominator may include units that are on hold/not immediately available for move-in. Reflects data in RMS as of the 15th day of the prior month.
#33: Occupancy in PBV units City-funded PSH buildings	RMS data reports extracted by LAHSA for HSC staff, and HACLA Monthly PSH reports	All PBV units in City-funded PSH buildings available for occupancy for at least 9 months as of the first day of each month (excluding HUD/VASH PBV), with status of “Occupied” in RMS on date of extraction, as share of all PBV units in same universe excluding units with status of “On hold” or “Client Exited Unit” in RMS on date of extraction (6/9/25, 7/14/25, 8/4/25, 9/3/25). Occupancy data from HACLA used for buildings with PBV units that do not yet appear in RMS (3 building in June-August, 6 buildings as of September). Universe category based on HAP dates provided by HACLA to HSC on 9/8/25; “turnover universe” includes all buildings with Master HAP agreement in place for at least 9 month as of the first of the reporting month, “full universe” includes all buildings with Master HAP agreement in place as of the first of the reporting month.

TECHNICAL APPENDIX: Permanent Supportive Housing (part 2)

Metric	Data source	Methodology
#34: Percentage of residents in new permanent supportive housing buildings who previously resided within four miles of the development	LAHSA monthly <i>Lease Up Status</i> report (September 2025)	Count of households in PBV units in new City-funded PSH buildings (available for occupancy after 4/1/24) by prior living location, with percentages shown as share of households with prior living location (excludes 6 households with no prior living location available)
#35: Number of exits from City-funded interim housing to permanent situations as share of exits to permanent situations from all City-located interim housing	LAHSA <i>Internal Interim Housing Exits</i> report	Total exits of unique individuals from City-funded interim housing programs to permanent housing situations, as share of all unique individuals with exits to permanent housing situations from interim housing programs located in City of Los Angeles (e.g., all with a Council District). Data as of September 12, 2025 (as extracted 9/26/25). See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.
#35: Count of active participants in City-funded interim housing programs as share of active participants in all City-located interim housing*	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs as share of unduplicated count of active participants in all interim housing programs in City of Los Angeles (e.g., any with a Council District). Data as of September 12, 2025 (as extracted 9/26/25).

* Corrects calculation error from version of this metric presented at September HSC meeting (number of active participants in City-funded programs used in initial calculation excluded those housed for less than 3 months).