City Performance Measures

Homeless Strategy Committee
Data through December 2025

The Impact of City Investments in Homelessness Response

On August 26, 2025, L.A. City Council unanimously adopted **35 performance measures** to monitor the impact of the City's investments into regional homelessness response.

Council File 25-0576

The Impact of City Investments in Homelessness Response

These 35 measures track how effectively the City's investments are helping people to **move from homelessness to permanent housing** and to **improve the quality of their lives**.

The Impact of City Investments in Homelessness Response

The City's measures focus on the four areas in which the City makes the **most significant investments**:

- Citywide outreach
- Interim housing
- Rental assistance (e.g., time limited subsidies)
- Permanent supportive housing

The Impact of City Investments in Homelessness Response

As of the beginning of January 2026:

- Citywide outreach teams had helped **487** individuals transition inside to temporary or permanent housing during the prior month (December)
- About **6,400** individuals were enrolled in City-funded interim housing programs*
- Nearly **3,500** households received rental assistance through the Time Limited Subsidy program**
- **Approximately 6,700** households lived in City-funded permanent supportive housing***

* Point in time count for January 2, 2026 ** Point in time count for January 1, 2026; LAHSA-contracted adult and family programs only, includes programs that did not receive City funding
*** Counts households receiving Project Based Vouchers to live in City-funded PSH buildings on January 5, 2026, excluding veterans receiving HUD/VASH PBVs (also excludes those housed in City-funded PSH through other certificate programs). NOTE: prior public reports mistakenly cited capacity instead of occupation - they have been corrected.

System Trend Analysis

Fiscal Year 2025-26 Q1 - Q2

System Trends - Utilization and Throughput

Following significant performance oversight and problem solving, City-funded interim and permanent housing reached near-full utilization at the beginning of Fiscal Year 2025-26.

Utilization remained high from July - December 2025.

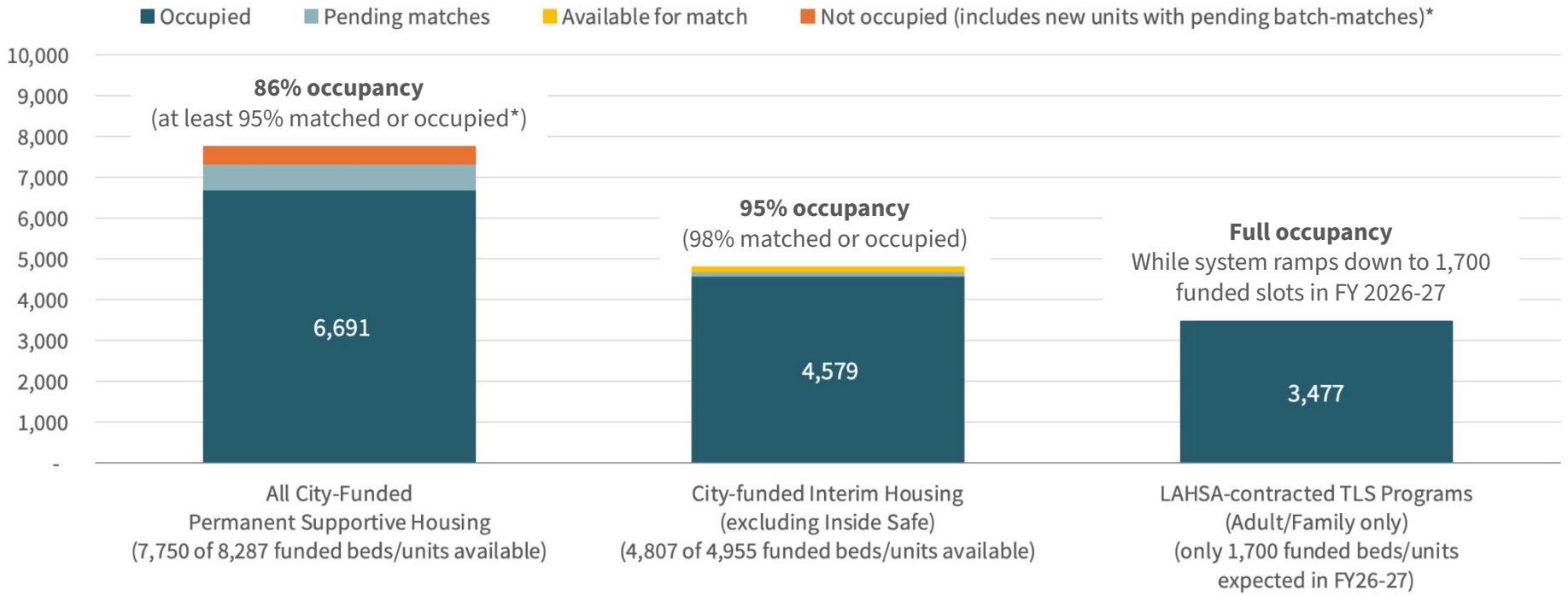
As there is less available interim and permanent housing, we start to see a slow-down in:

- The number of people who are able to come inside into temporary housing
- The number of people who are able to move from temporary housing to permanent housing

And, as a result, people are staying in temporary housing for longer.

As was the case at the beginning of this fiscal year, nearly all City-funded interim and permanent housing is at or near capacity

Utilization of City-funded programs at the beginning of January, by service type

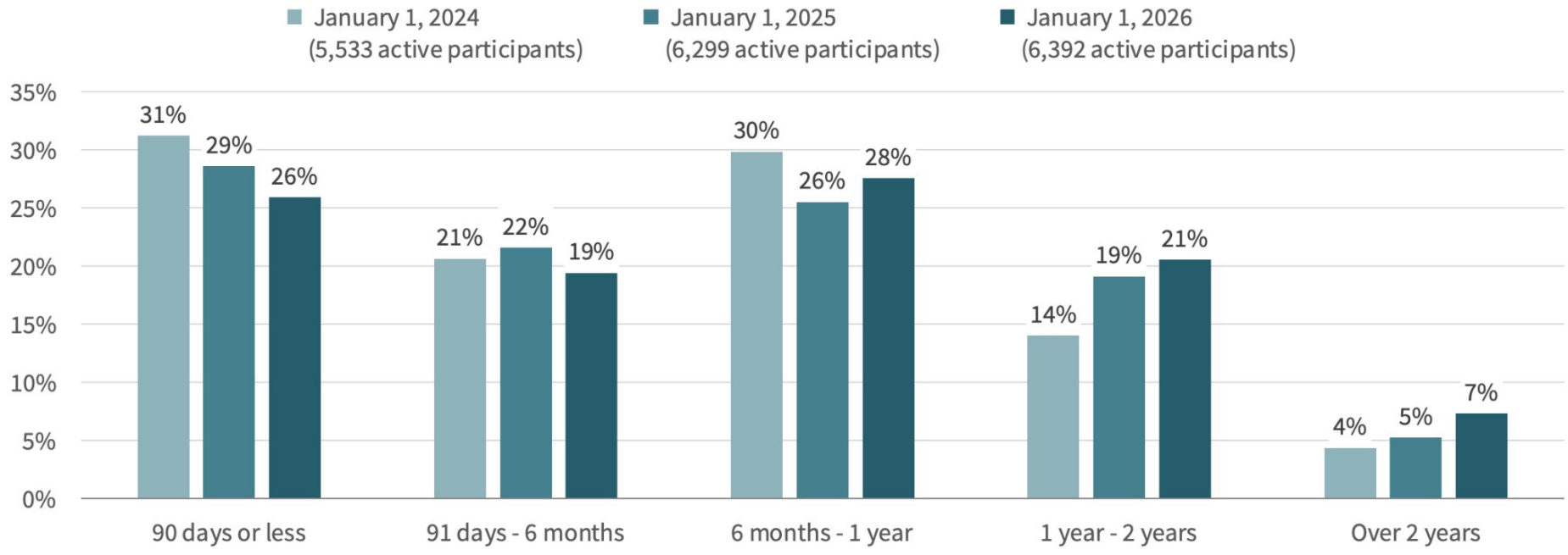


* Data received from LAHSA does not currently allow us to count pending batches matches for new buildings (i.e., still leasing up), so at least some of the units in this category have matches

Data source: PSH data from monthly RMS extracts for 1/5/26 shared by LAHSA and analyzed by HSC staff; "All" category counts buildings with HAP by January 1, 2026 per HACLA, and "Turnover" counts buildings with HAP for at least 9 months and no units under batch-matching. City-funded interim housing data shown is for A Bridge Home, Tiny Home Village, Roadmap, and PHK City programs, from LAHSA's interim housing occupancy dashboard for 1/7/26.

With capacity in permanent supportive housing low, an increasing share of interim housing participants have been housed for more than one year: 28% on January 1, 2026, up from 18% two years prior

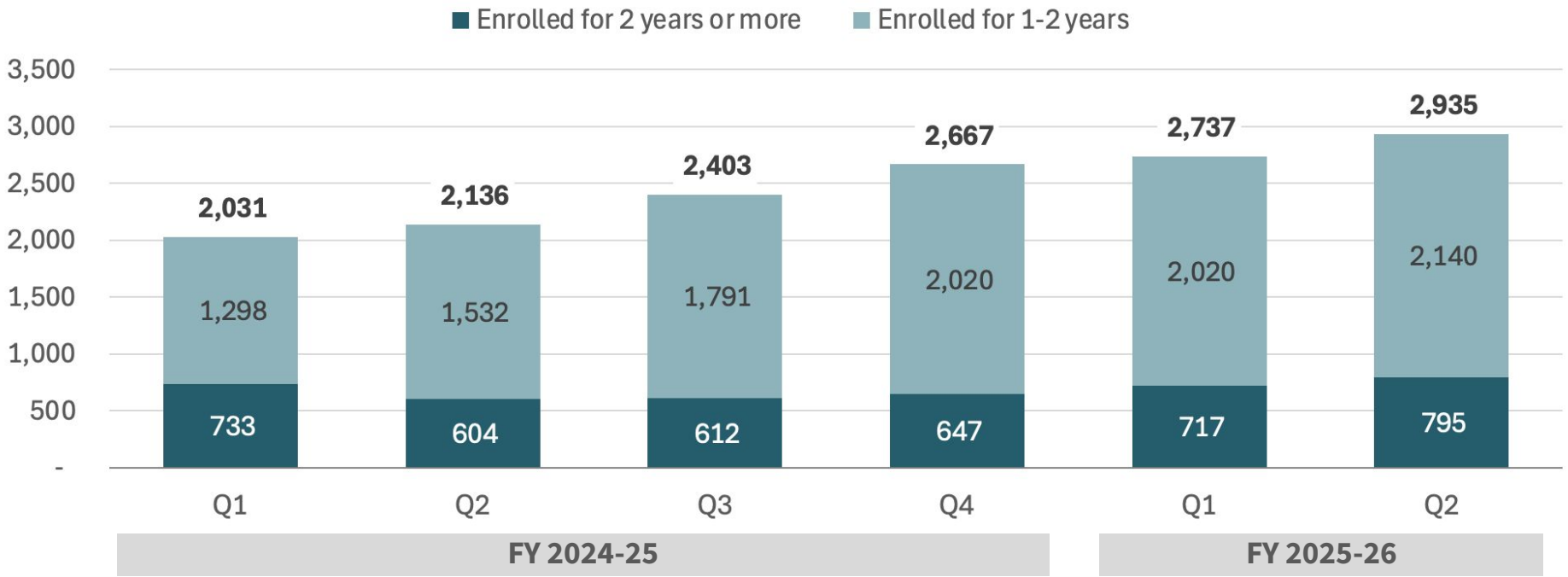
Distribution of active interim housing participants by days enrolled, (City-funded programs)



Performance measure #13 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (data through 1/12/26 as extracted 1/22/2026). City-funded programs identified by HSC.

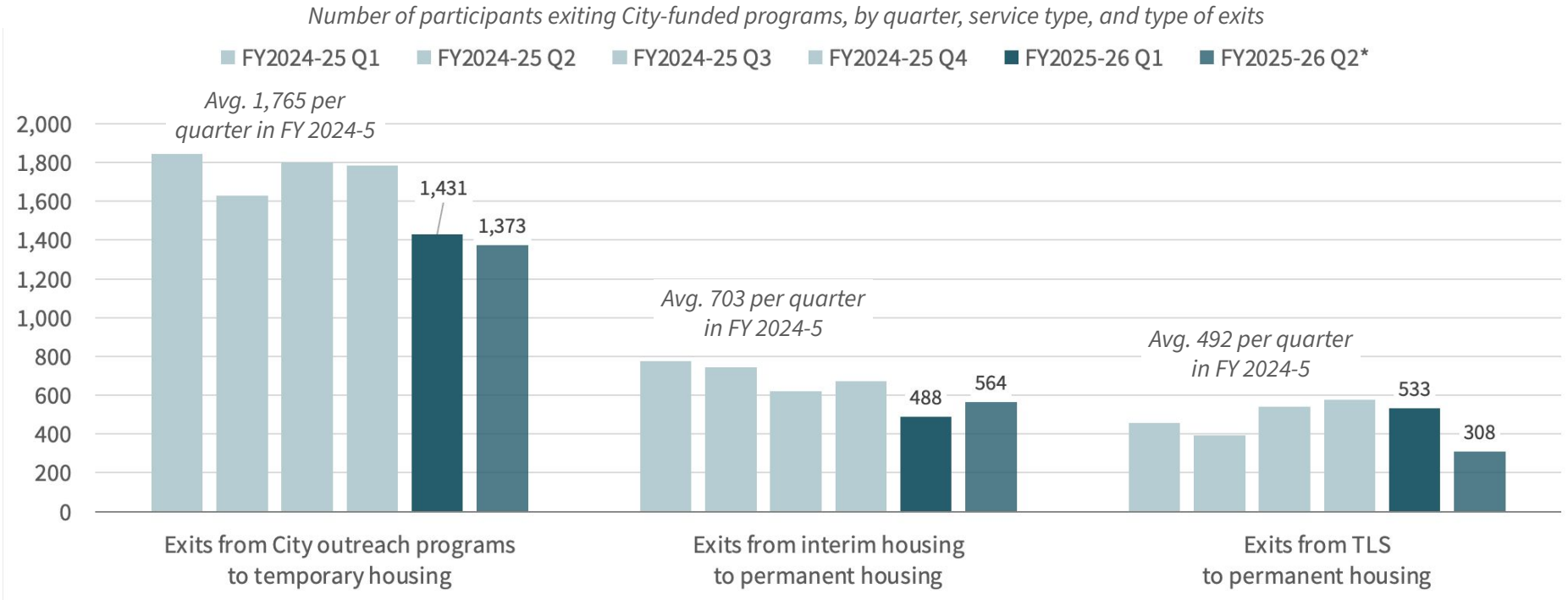
With capacity in permanent supportive housing low, an increasing number of time limited subsidy participants have also been housed for more than one year: 2,035 in the most recent quarter, compared to 2,031 in July - Sept 2024

Distribution of active Time Limited Subsidy participants by days enrolled (LAHSA-contracted adult/family programs)



Performance measures #24 in Council File 25-0576. Data source: LAHSA TLS Active Participants (as of 1/12/2026), for LAHSA-contracted adult and family programs only.

The impact is that fewer people are moving from unsheltered homelessness to temporary housing, and fewer people are moving from temporary housing to permanent housing



Data source: Exits from Outreach to permanent and temporary housing from LAHSA Outreach tables prepared for HSC (data for all dates extracted 1/22/26); exits from TLS from LAHSA TLS Summary dashboard (data through 1/12/26, as extracted 1/28/26) for LAHSA-contracted adult and family programs only; exits from interim housing from LAHSA IH Summary dashboard (data through 1/12/26, as extracted 1/28/26), for five main City-funded programs (A Bridge Home, Tiny Home Villages, Roadmap, Project Homekey City, and Inside Safe)

Citywide Street Outreach

Monthly Performance Report

Performance goals for Citywide outreach

1. The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

2. Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**

3. Outreach teams help people to **achieve positive housing outcomes**

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

Performance - December 2025

Goal #1: The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

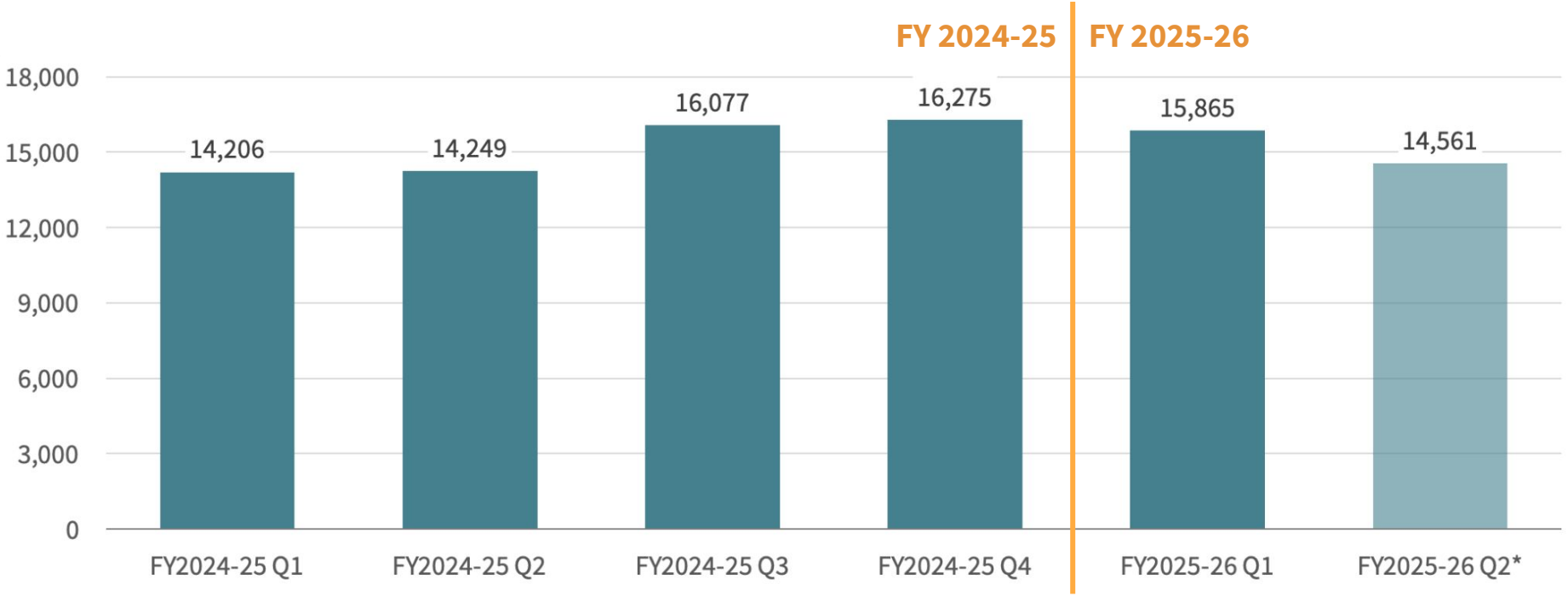
Takeaways from performance data this month:

- Compared to the same period last year (Q1 - Q2), outreach teams located within the City of LA initiated contract with slightly more people this year
- Outreach teams continue to connect or reconnect to ongoing services more than half of the individuals with whom they initiate contact, **exceeding the performance goal**

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

Compared to the same period last year (Q1 - Q2), outreach teams in City limits have initiated contact with slightly more people this year

Count of unduplicated individuals with whom City-wide street outreach teams initiated contact in each quarter, by quarter

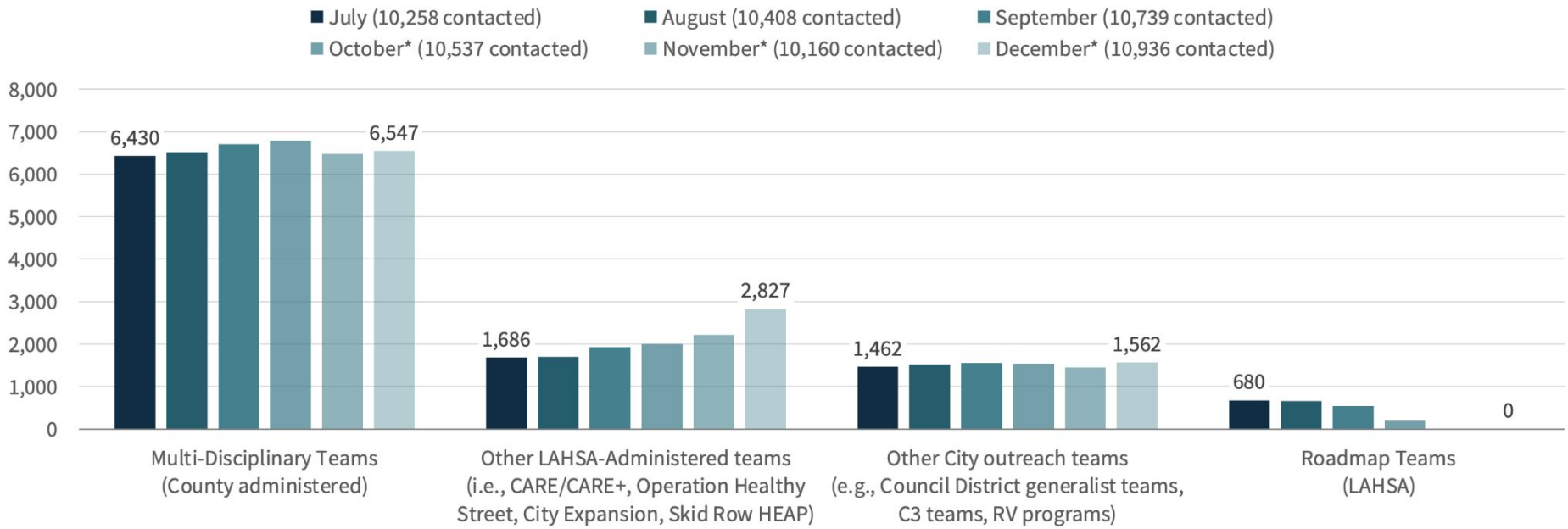


Performance measure #1 in Council File 25-0576

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 1/22/2026). City-wide programs identified by HSC.
* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.

The number of people with whom citywide outreach teams have initiated contact recovered in December to levels achieved in the first quarter, due to ramp up of LAHSA HET teams following the end of Roadmap Outreach

Count of unduplicated individuals with whom City-wide street outreach team initiated contact in each month, by team type and month



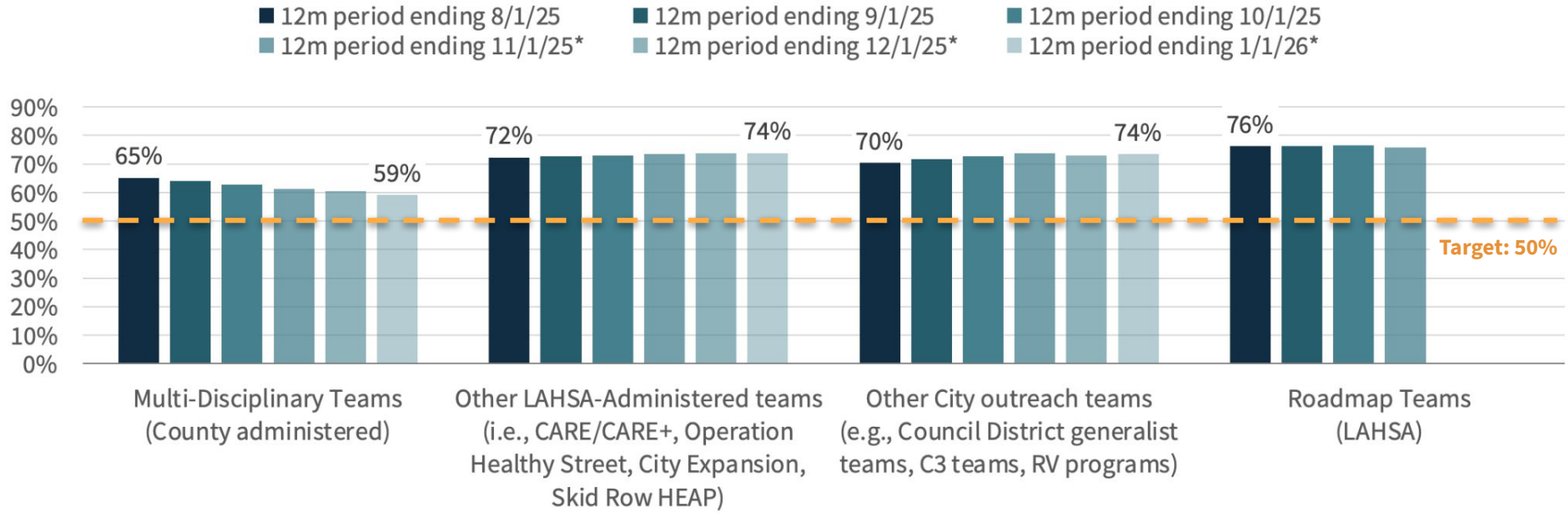
Performance measure #1 in Council File 25-0576

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 1/13/2026). City-wide programs identified by HSC.
* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

While all City-located outreach teams continue to connect or reconnect to ongoing services about 75% of clients with whom they initiate contact, the rate of connection to ongoing services for City-located MDT teams has fallen for each of the last six months

Share of unduplicated individuals with whom City-wide outreach teams initiated contact engaged within each 12 month period specified, by team type



Performance measure #2 in Council File 25-0576

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 1/13/2026). City-wide programs identified by HSC; no data reported for Roadmap Teams after funding expiration (October 2025). *Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

Performance - December 2025

Goal #2: Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**

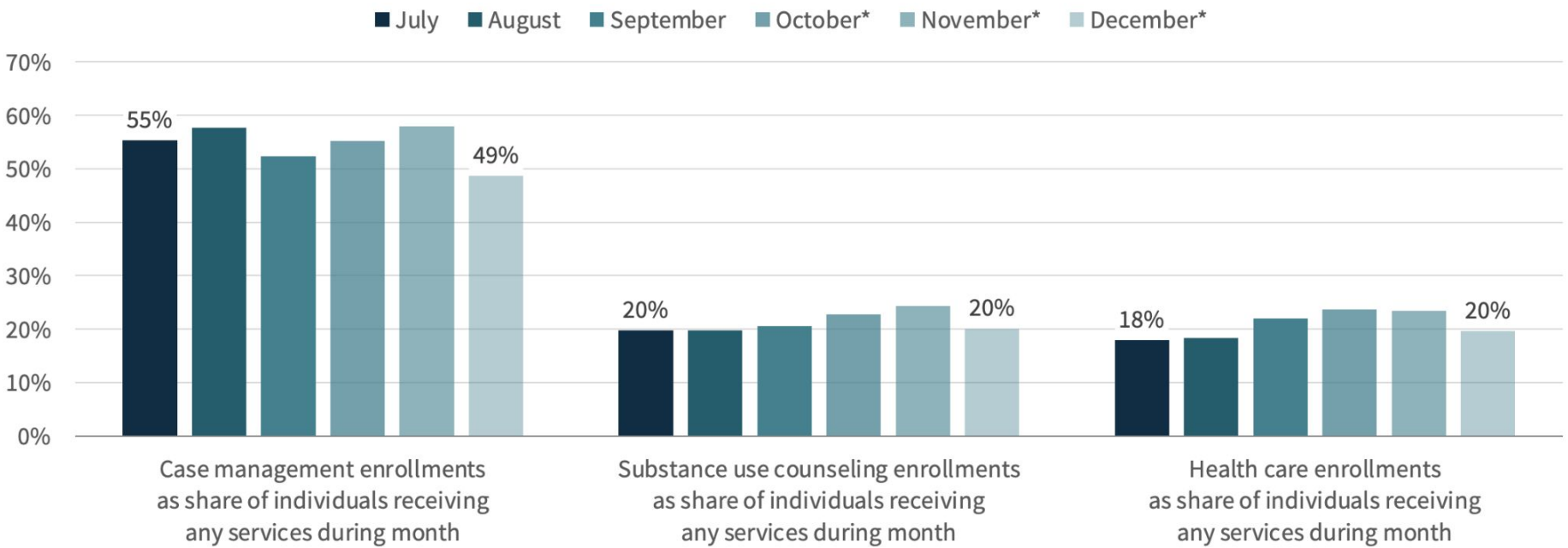
Takeaways from performance data this month:

- According to data reported by homelessness service providers, the percentage of outreach clients receiving ongoing services enrolled in case management, substance use counseling and health care **dropped in December**

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

According to data reported by homelessness service providers, the percentage of outreach clients receiving ongoing services enrolled in case management, substance use counseling and health care dropped in December

Share of individuals receiving ongoing services from City-wide Street Outreach teams, by service type and month (provider reported^)



Performance measures #4, #5, and #6 in Council File 25-0576. Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 1/13/2026). City-funded programs identified by HSC.
* Data from recent months is preliminary and subject to revision as additional services are documented in HMIS. ^ Data verifying service enrollment from the entities providing substance use counseling and health care is not yet available.

Performance - December 2025

Goal #3: Outreach teams help people to **achieve positive housing outcomes**

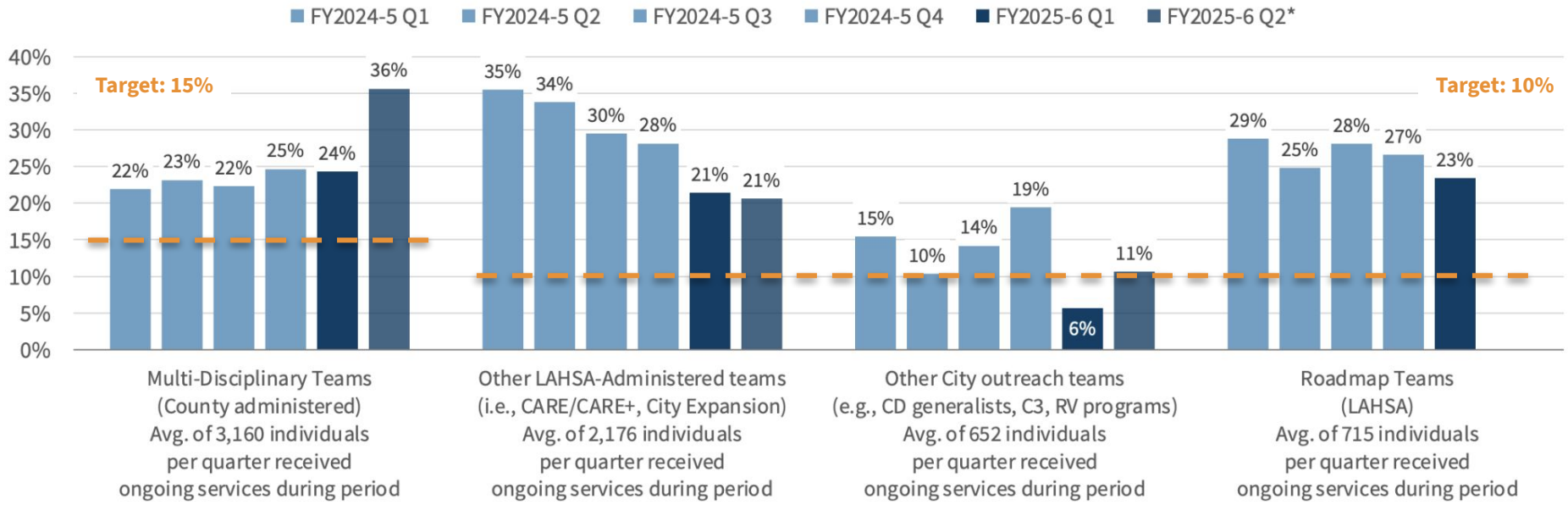
Takeaways from performance data this month:

- The percentage of clients who **came inside into temporary housing declined** for the second month
- The percentage of clients who **came inside into permanent housing continues to be uneven** across outreach teams

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

While City-located MDT teams have helped more clients come inside into temporary housing, City-funded teams have had declining success helping their clients come inside into temporary housing

Exits from City-wide outreach programs to temporary situations as share of number of individuals receiving ongoing services, by quarter and team

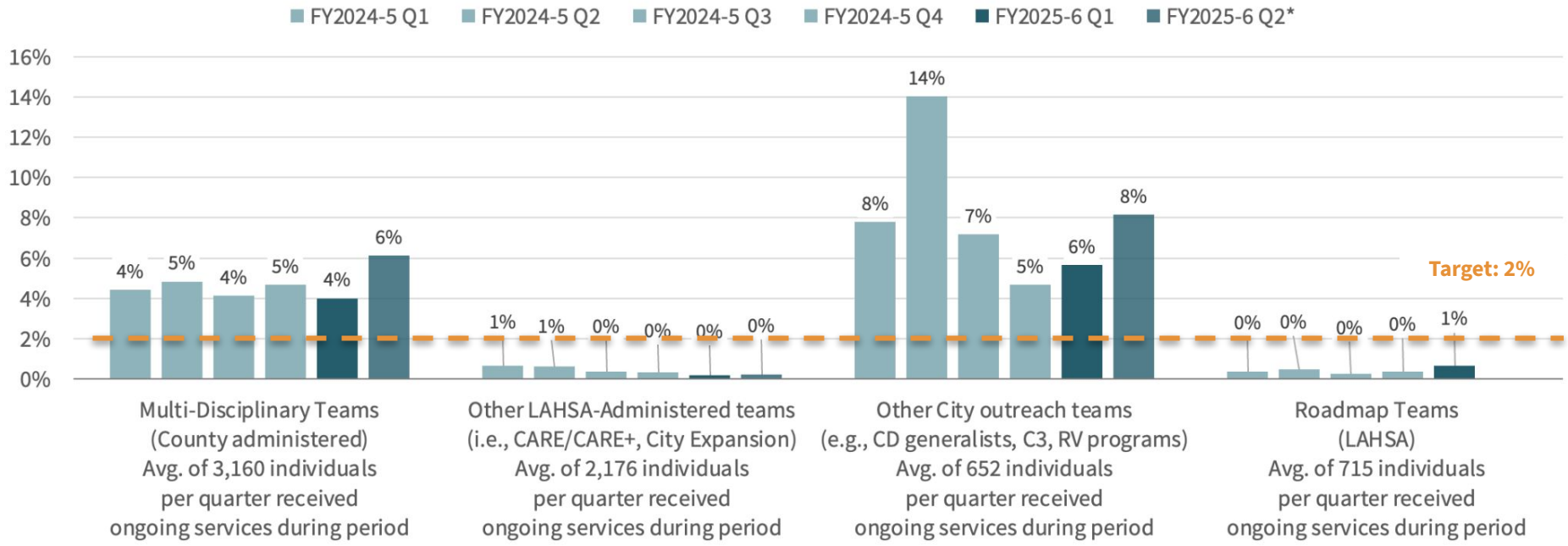


Performance measure #10 in Council File 25-0576. Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 1/22/2026). City-wide programs identified by HSC; funding for Roadmap Teams concluded in October 2025. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

City-located MDT teams and some City-funded outreach teams helped more people come inside into permanent housing in the most recent quarter

Exits from City-wide outreach programs to permanent housing situations as share of number of individuals receiving ongoing services, by quarter and type of team



Performance measure #11 in Council File 25-0576.Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 1/22/2026). City-wide programs identified by HSC; funding for Roadmap Teams concluded in October 2025. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

TECHNICAL APPENDIX: Citywide Outreach

Universe: City-funded programs identified in LAHSA data by HSC staff from CAO matrix of citywide outreach team (October 3, 2024), as included in 4/22/2024 CLA report to City Council re: "Homelessness Outreach Inventory and Needs Assessment Report. Does not include work of Inside Safe outreach teams (not reflected in LAHSA data). HSC staff will work with LAHSA, CAO and other partners as appropriate to refine list of City-funded programs included in future analyses.

Metric	Data source	Methodology
#1: Number of unduplicated individuals with whom outreach teams initiate contact	LAHSA *Street Outreach Services* table prepared for HSC staff	Contacted is defined as an outreach workers making initial contact through light-touch interactions, including providing food or water. Data shows unduplicated count of individuals served in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were contacted by multiple programs, and appear in each period in which they were served. Categorization of team by type done by HSC staff based on program descriptions. Data for all periods extracted 1/13/26.
#2: Share of unduplicated, contacted individuals receiving ongoing services (meaning enrolled in an outreach program and accepting services)	LAHSA *Street Outreach Services* table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in each 12-month period as share of all clients served in the period per HMIS. Data shows unduplicated count of individuals in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were engaged with multiple programs, and appear in each period in which they were engaged. Categorization of team by type done by HSC staff based on program descriptions. 12-month rolling period used for consistency with LAHSA KPI-0059 (which assesses engagement over fiscal year). Data for all periods extracted 1/13/26.
#4, 5 and 6: Number of unduplicated, engaged individuals who are enrolled in case management, enrolled in substance use counseling, and/or receiving health care	LAHSA *Street Outreach Services* table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in outreach programs who are enrolled in each specified service as reported by providers in HMIS. Data shows unduplicated count of individuals receiving services in each period per HMIS; individuals are de-duplicated within service type, program and period, but are counted more than once if they received multiple services or services from multiple programs and appear in each period in which they received services. Data for all periods extracted 1/13/26.
#10 and 11: Number of unique individuals with exits from Outreach to temporary and permanent housing situations	LAHSA *Street Outreach - Clients Served* table prepared for HSC staff	Unique count of exits for participants in outreach programs for each specified period as share of unique individuals engaged in the same period, by type of exit. Data for all periods extracted 1/13/26. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in Council File 25-0576. Data on these measures will be included in future reports.

- Performance measure #3: Percentage of contacted individuals who convert to connected clients, disaggregated by number of days between contact and connection.
- Performance measures #7 and #8: Percentage of connected individuals who received and upload ID and social security card in HMIS.
- Performance measure #9: Percentage of connected individuals who are referred to and are active in the interim housing community queue.

City-Funded Interim Housing

Monthly Performance Report

Performance goals for City-funded interim housing

1. The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

2. People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

3. People participating in interim housing experience **strong permanent housing outcomes**

Performance data in this category is reported for Interim Housing sites within Los Angeles city limits that are associated with the following programs: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Village, and Inside Safe.

Performance - December 2025

Goal #1: The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

Takeaways from performance data this month:

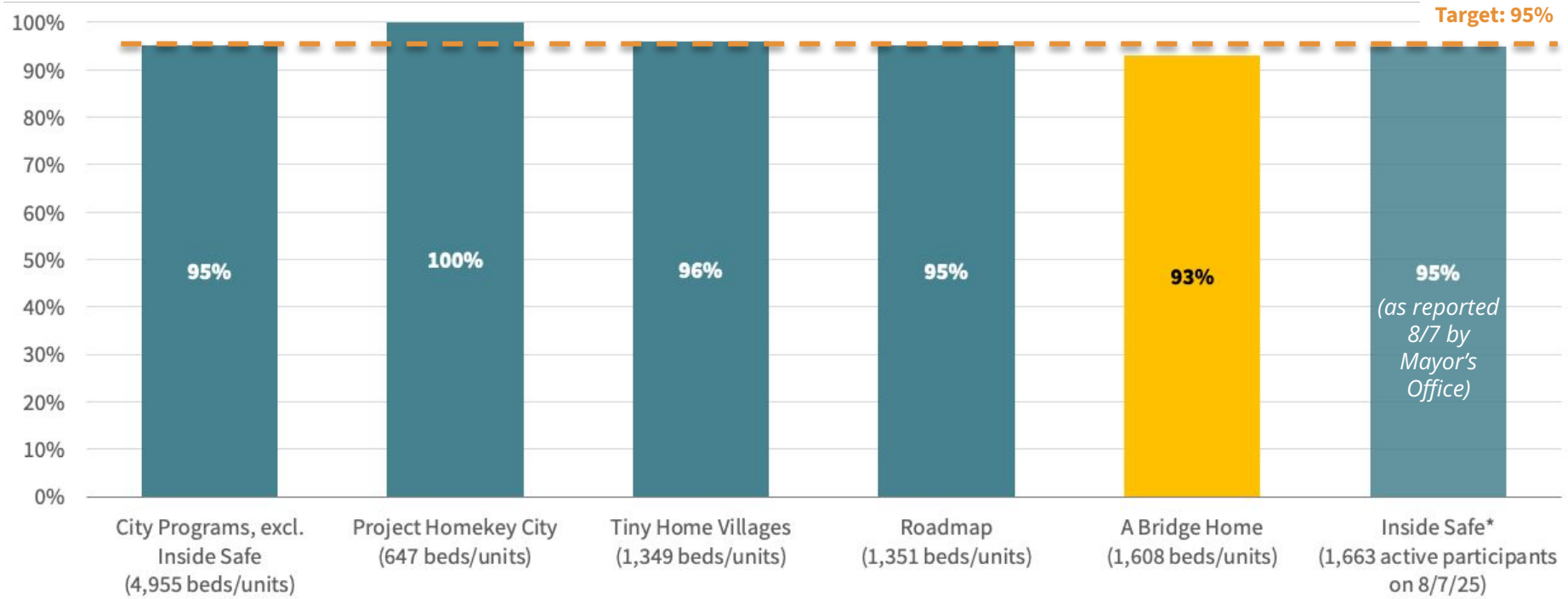
- All five major City-funded interim housing programs have **occupancy at or near the goal of 95%**
- **More people are staying in City-funded interim housing longer**: the share housed for more than 2 years has nearly doubled since the beginning of 2024, with the share housed for one to two years also significantly higher
- The rate of exits within 90 days of move-in has declined but remains high, with **exits to locations unknown or not meant for habitation within 90 days of move-in increasing**
- The rate of exits for participants housed for more than **two years increased notably in December**

Performance data in this category is reported for five city-funded program: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages.

Occupancy rate in all five major City-funded interim housing programs remains at or near the goal of 95%

Occupancy rate by program

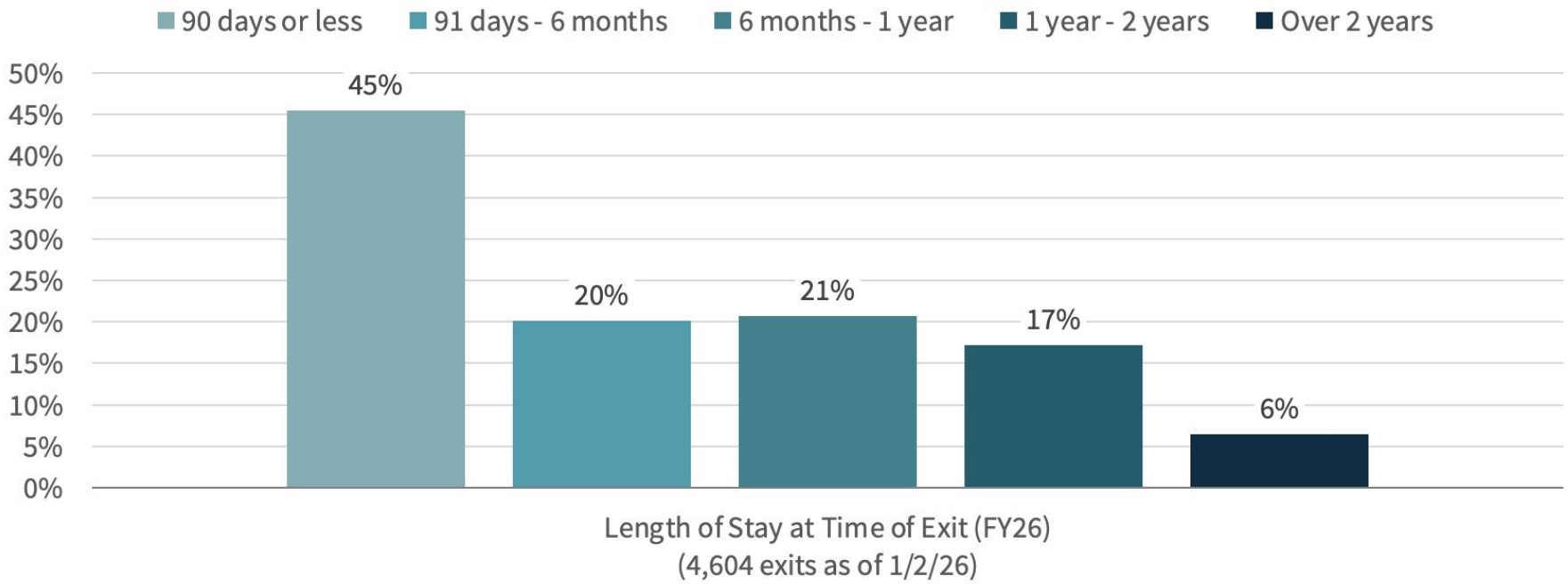
LEGEND: Off track, On track, Achieving target



Performance measure #12 in Council File 25-0576. Data source: Data from LAHSA shared with HSC staff for City-wide and all programs but Inside Safe with occupancy as of January 8, 2026; Inside Safe (*) occupancy (as of August 7th) shared in verbal report from the Mayor's Office with HSC staff. Prior reporting used data from LAHSA's occupancy module, but LAHSA staff noted that LAHSA's occupancy module data is not yet consistent with actual occupancy due to technical data issues and data reporting lags.

We expect a higher rate of exits among those who have been housed longer, but this fiscal year nearly half of exits have been within 90 days of arrival, with few exits for those housed for more than 2 years

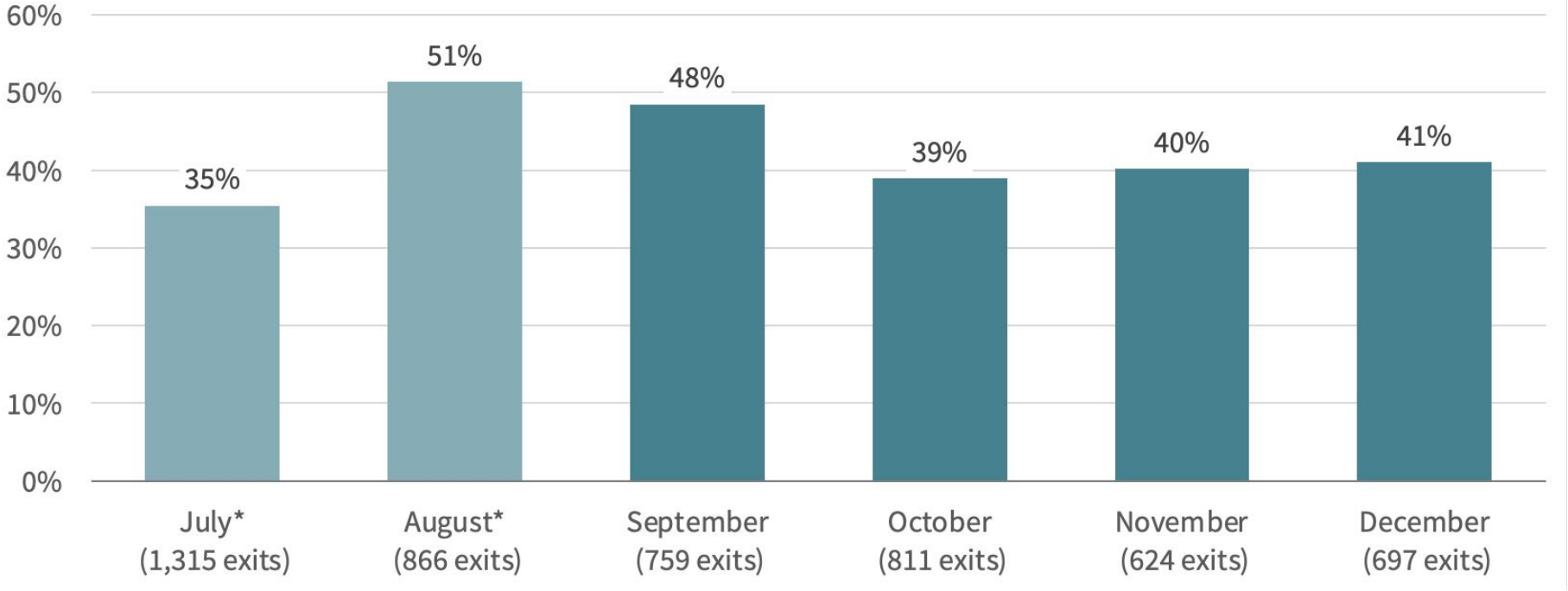
Distribution by length of stay at time of exit for participants who exited Interim Housing so far in FY 2025-26, (City-funded programs)



Performance measure #14 in Council File 25-0576. Data source: LAHSA Interim Housing Exits dashboards (as extracted 1/8/2026). City-funded programs identified by HSC.

The share of exits from City-funded interim housing within 90 days of entry, while lower than the highs earlier this fiscal year, has remained steady since October

Share of participants who exited City-funded interim housing programs within 90 days, by month of exit

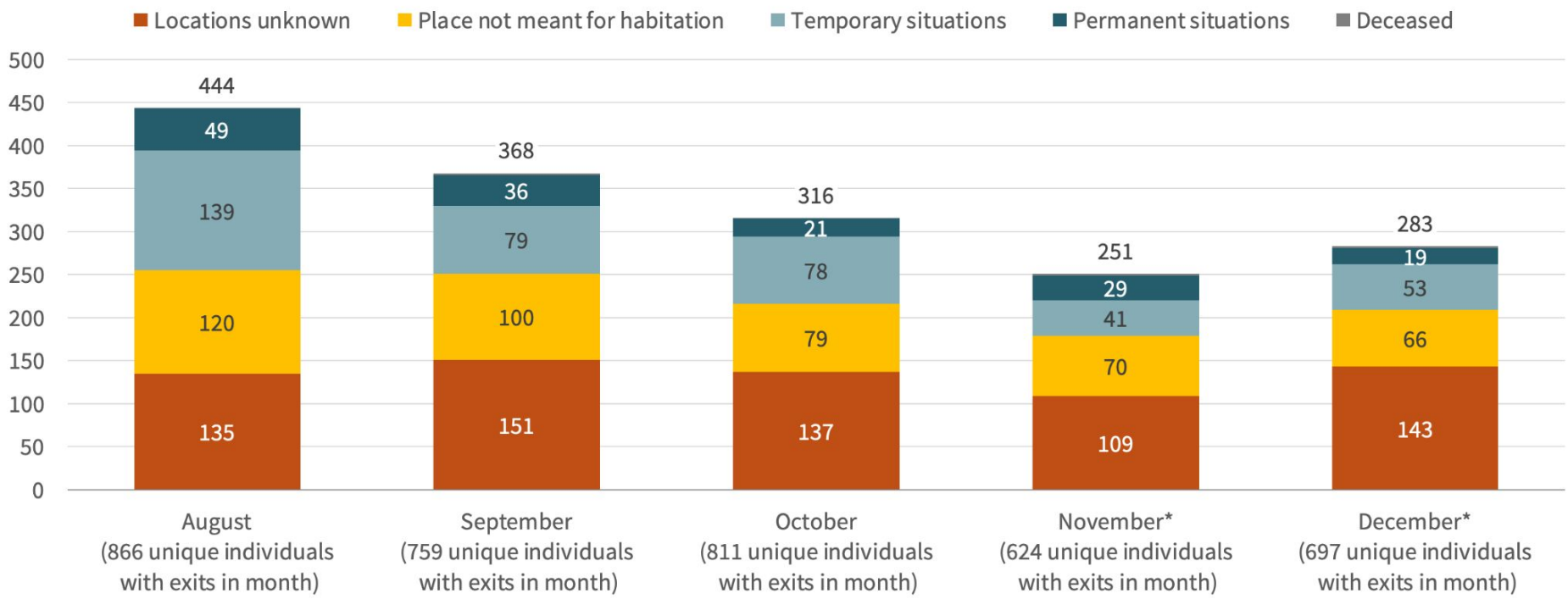


* Exit data for June through August includes administrative transfers due to contractual changes (i.e., where clients did not experience a move); some of these exits may have been within the first 90 days

Data source: LAHSA Interim Housing Exit dashboard (as extracted 1/8/2026). City-funded programs identified by HSC.

Most exits within 90 days continue to be to unknown locations or places not meant for human habitation

Participants who exited City-funded interim housing programs within 90 days, by month of exit and exit destination

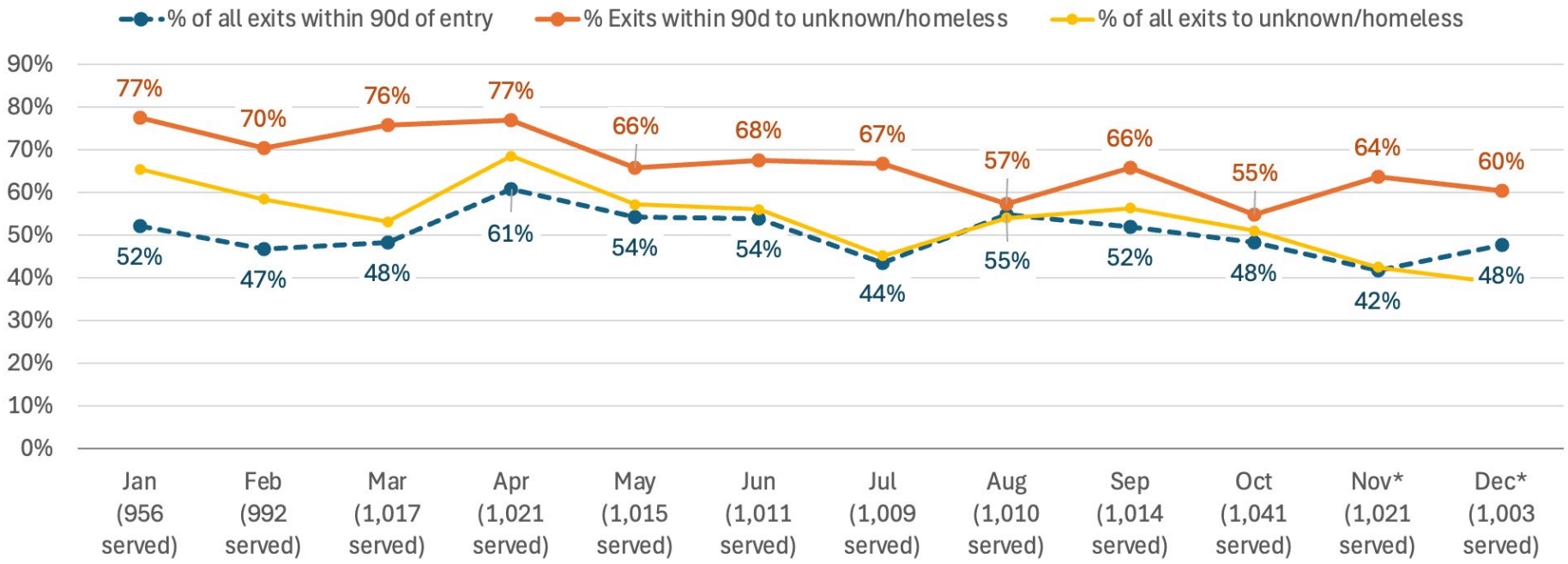


* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Some of the exits to temporary situations in August could be administrative transfers.

Data source: LAHSA Interim Housing Exits dashboard (as of 1/2/2026). City-funded programs identified by HSC.

While it will take time and effort to reduce exits within the first 90 days, performance oversight is making a difference at one of the large providers with a high number of problematic exits

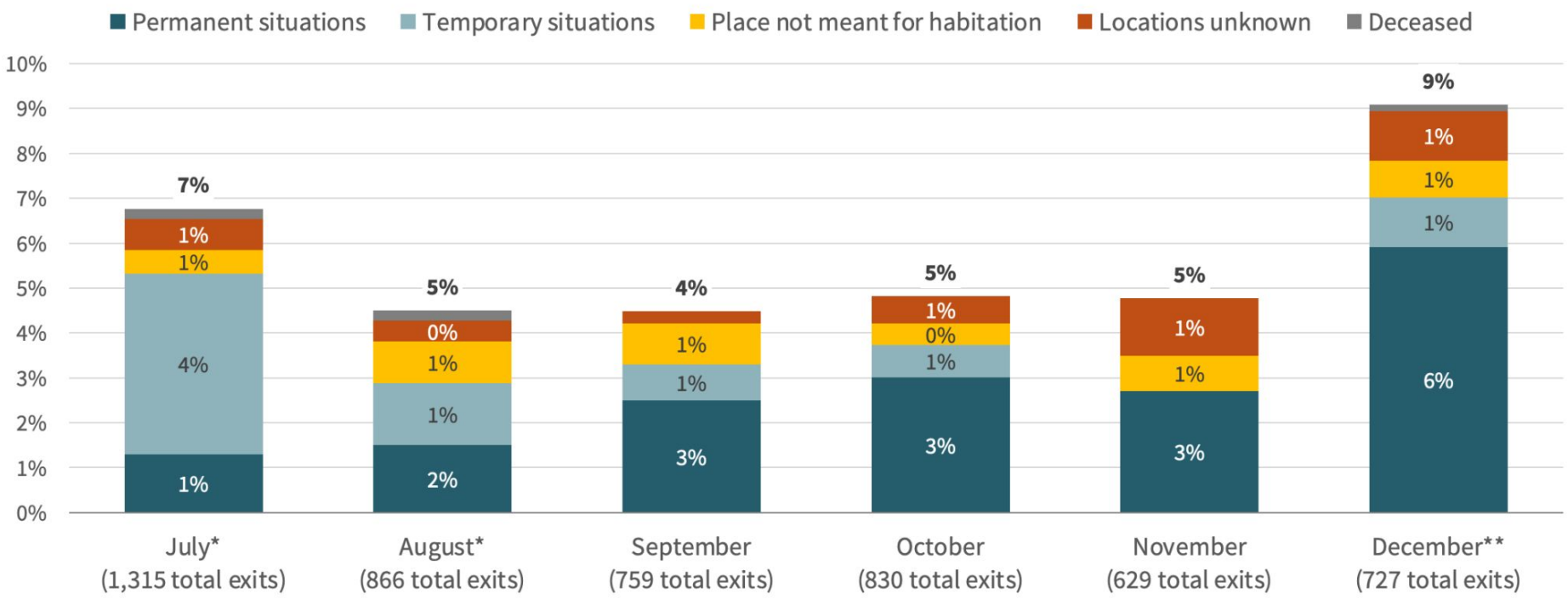
Exits by month for large provider with performance improvement plan, Jan - Dec 2025



Data source: LAHSA Interim Housing Exit dashboard (as extracted 2/4/2026) for specific provider's portfolio of sites within primary five City programs *Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Positively, there were many more exits in December for participants enrolled for at least 2 years, with most exiting to permanent situations

Share of participants who exited City-funded interim housing programs at least 2 years after enrollment, by month and type of exit



Data source: LAHSA Interim Housing Exit dashboard (as extracted 1/8/2026). City-funded programs identified by HSC. * Exit data for July and August includes administrative transfers due to contractual changes (i.e., where clients did not experience a move); some of these exits may have been for participants enrolled for at least 2 years. * *Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Performance - December 2025

Goal #2: People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

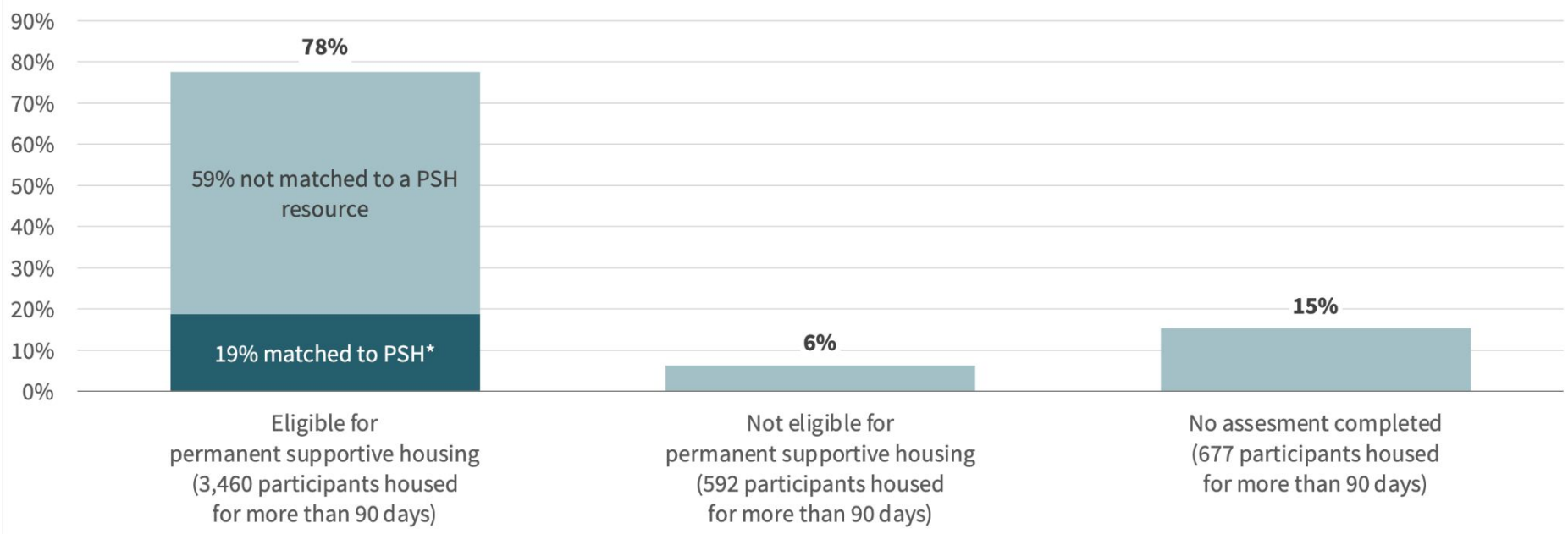
Takeaways from performance data this month:

- Nearly 80% of interim housing participants have been found eligible for permanent supportive housing, but **less than 20% have been matched** to permanent supportive homes
- **Room for improvement on case management**: fewer than 70% of participants have all documents ready, and fewer than 70% of participants matched to permanent supportive housing have completed applications

Performance data in this category is reported for five city-funded program: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages.

Nearly 80% of those who have participated in interim housing for three or more months are eligible for permanent supportive housing, but less than 20% have been matched to permanent supportive homes

Active participants enrolled for more than 90 days by assessment status, with PSH-eligible households disaggregated by match status

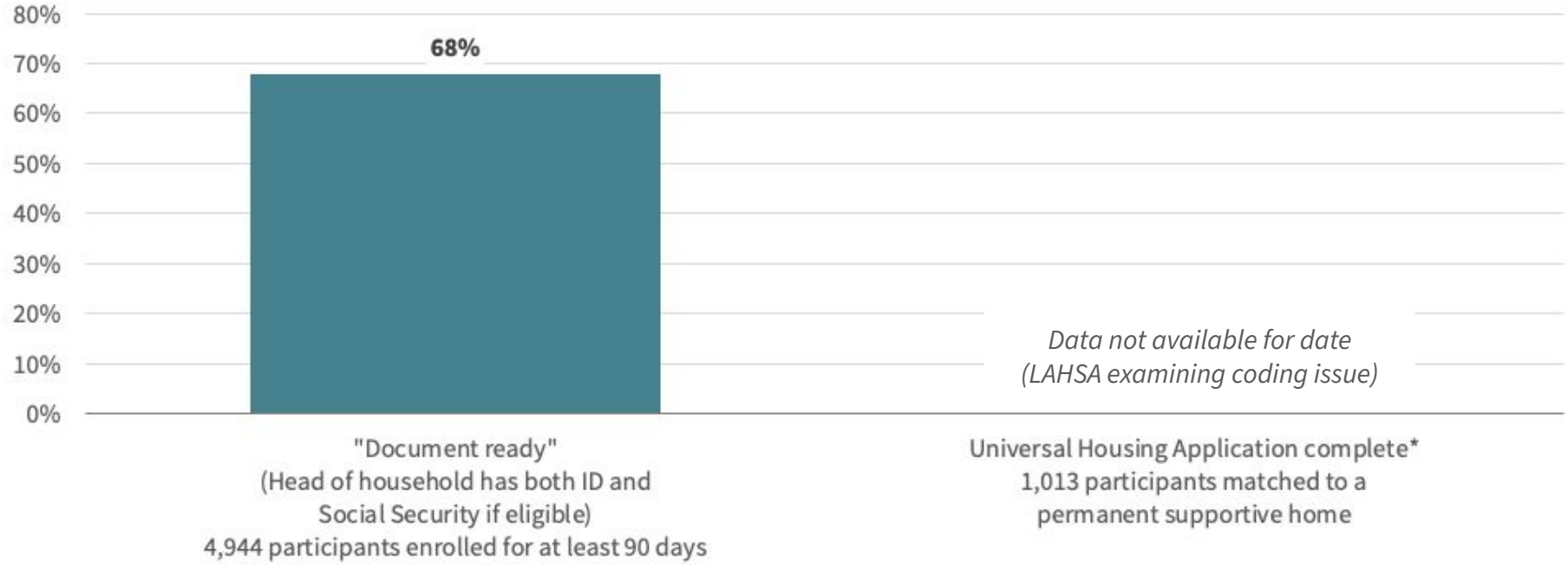


Performance measure #16 and #17 in Council File 25-0576. Data source: LAHSA Interim Housing Active Participants dashboard (as of 1/2/2026). City-funded programs identified by HSC.

*Prior to November 2025, PSH-eligible individuals matched to units in new buildings ("batch-matched") were not counted as "matched" on the LAHSA dashboards; the share matched has increased with their inclusion.

Room for improvement on case management: fewer than 70% of participants have all documents ready and fewer than 70% of participants matched to permanent supportive housing have completed applications

Interim housing active participants, by documentation and UHA completion status



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #18, 19 and #20 in Council File 25-0576.

Data source: LAHSA Interim Housing Active Participants dashboard (as extracted 1/7/2026), with data as of 1/2. City-funded programs identified by HSC.

* Excludes individuals matched to permanent housing resources in projects that do not accept the Universal Housing Application.

Performance - December 2025

Goal #3: People participating in interim housing experience **strong permanent housing outcomes**

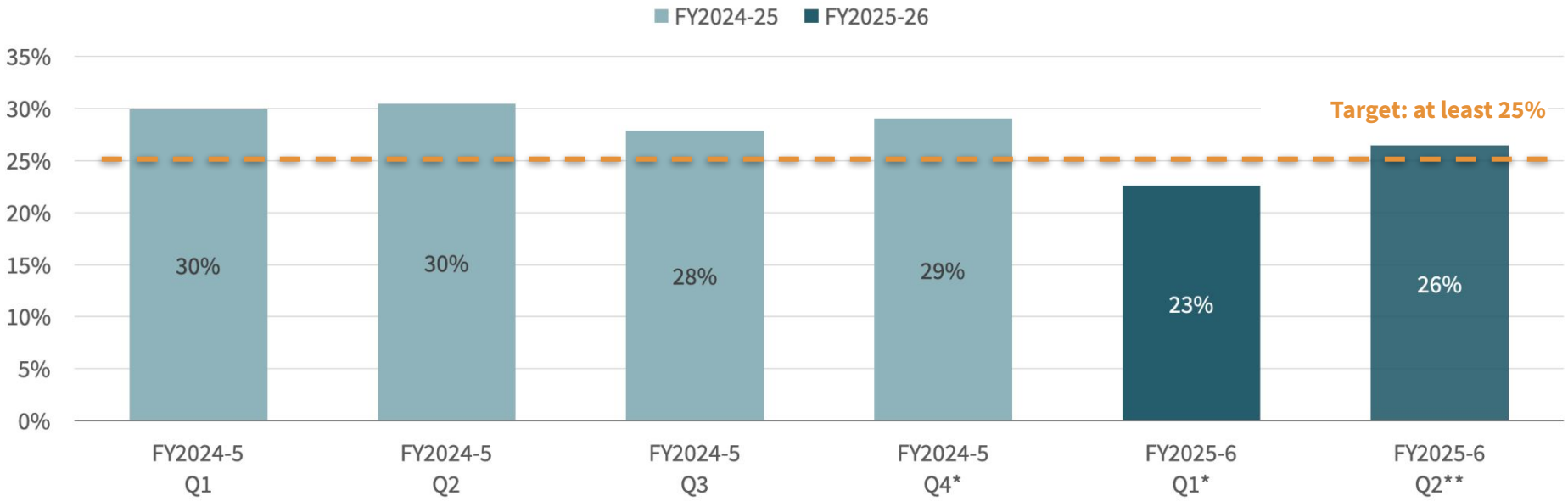
Takeaways from performance data this month:

- Exits from City-funded interim housing to permanent situations remained above **the 25% target** for most programs in December
- Troublingly, all City-funded interim housing programs **continue to exit participants to locations that are unknown or not suitable for human habitation at high rates**

Performance data in this category is reported for five city-funded program: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages.

Exits from City-funded interim housing to permanent situations dipped below the 25% target at the beginning of the fiscal year. While they have rebounded, they remain below levels achieved in FY2024-25

Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six quarters



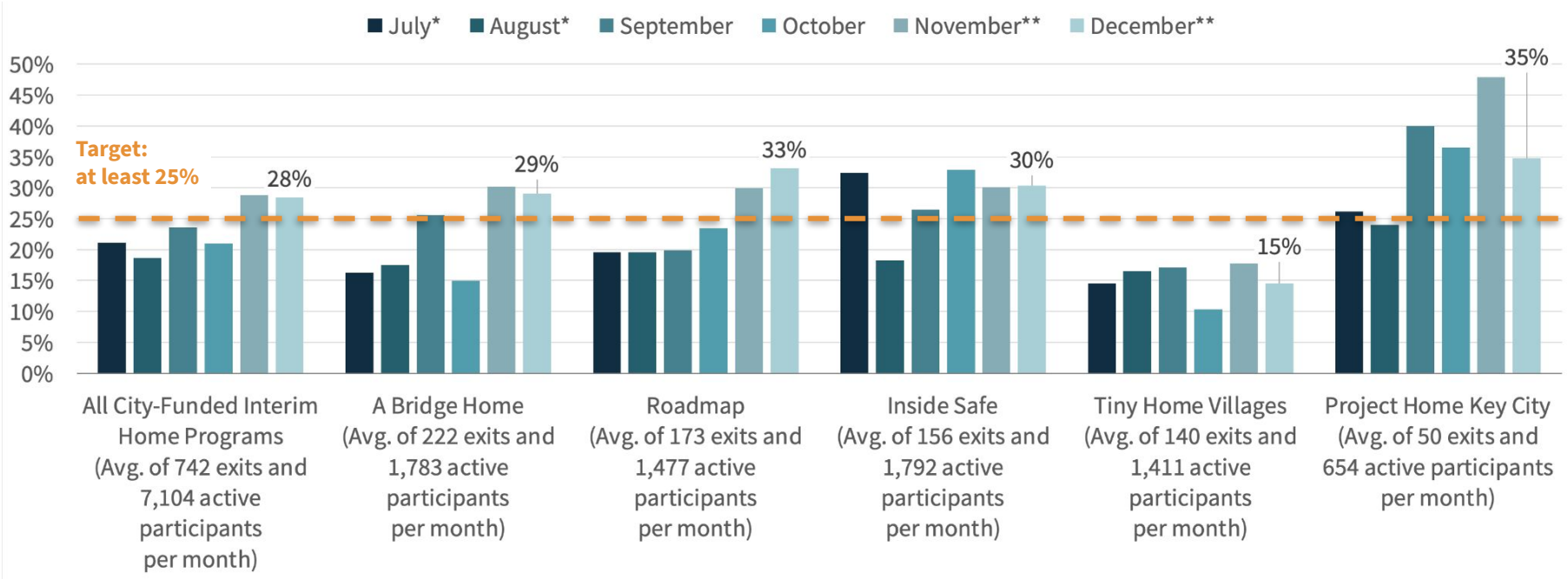
Performance measure #21 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 1/22/2026). City-funded programs identified by HSC.

* Data from May through August has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situation tends to increase for a given period as additional exits are recorded.

Exits from City-funded interim housing to permanent situations remained above the 25% target for most City-funded programs (except Tiny Home Villages)

Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six months



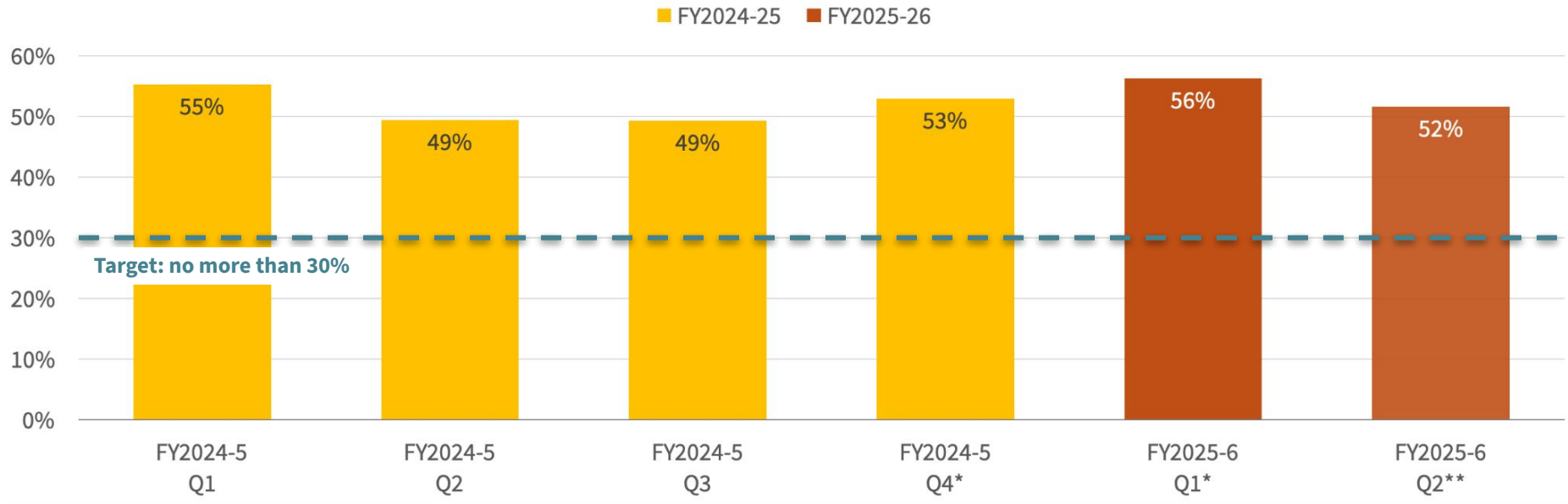
Performance measure #21 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 1/8/2026). City-funded programs identified by HSC.

* July and August data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situation tends to increase for a given month as additional exits are recorded.

Exits from City-funded interim housing to locations unknown or not fit for human habitation peaked at the beginning of the fiscal year. While they have decreased, they remain far above the target.

Share of total exits from City-funded interim housing programs to situations unknown or not fit for habitation in each of last six quarters



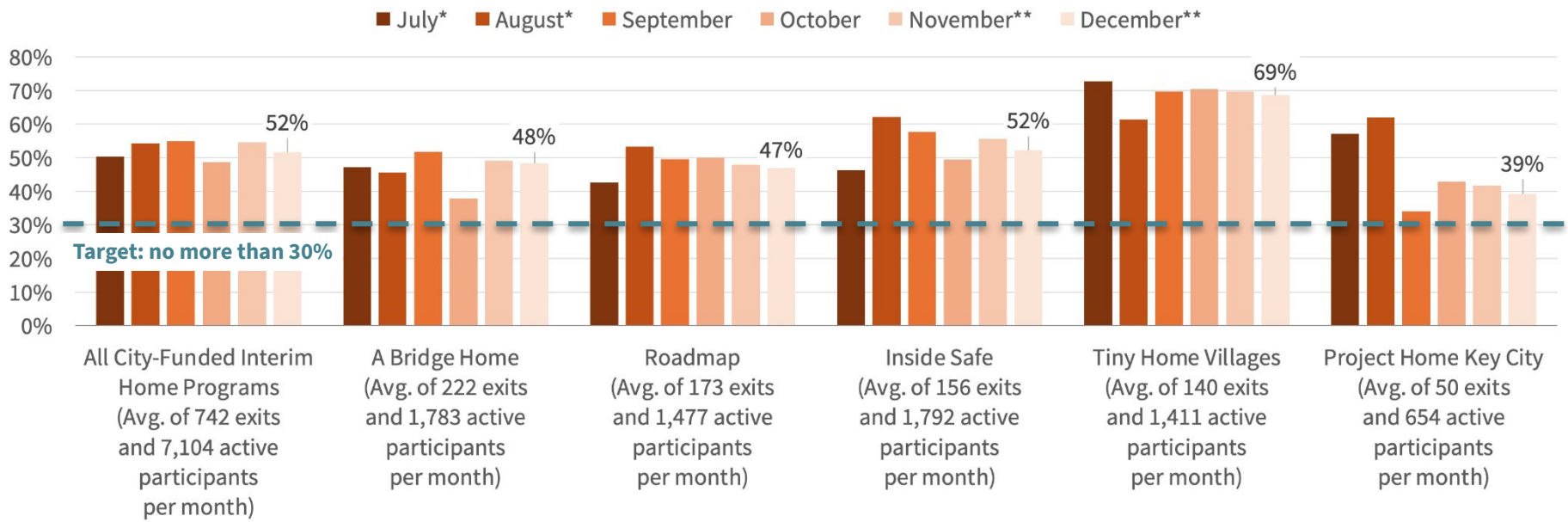
Performance measure #22 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 1/22/2026). City-funded programs identified by HSC.

* Data from May through August has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown and homeless situation tends to decrease for a given period as additional exits are recorded.

In December, the share of exits to locations that are unknown or not suitable for human habitation decreased for all City-funded interim housing programs, but remains far above target rate

Share of total exits from City-funded interim housing programs to locations unknown or not suitable for human habitation in each of last six months



Performance measure #22 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 1/8/2026). City-funded programs identified by HSC.

* July and August data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown or homeless situations tends to decrease for a given month as additional exits are recorded.

TECHNICAL APPENDIX: Interim Housing (part 1)

Universe: City-funded sites in one of the following City-funded programs: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Villages and Inside Safe (as identified from LAHSA data by HSC staff)

Metric	Data source	Methodology
#12: Occupancy in interim housing programs	Data shared by LAHSA with HSC staff	Occupancy rate in City-funded IH programs (excluding Inside Safe): Occupancy as of 1/7/26 for validated sites in City-funded programs. Occupancy rate reflects available beds/units minus offline beds/units as share of total beds/units.
	Verbal report shared by Mayor's Office with HSC staff	Occupancy rate in Inside Safe program as of 8/7/25.
#13: Days enrolled for active participants in interim housing	LAHSA *Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs by days enrolled. Data shows unduplicated count of participants active in City-funded program on January 2, 2026 (as extracted 1/8/26).
#14: Length of stay at time of exit for participants who exit interim housing	LAHSA *Interim Housing Exits* dashboard	Unduplicated count of participants who exited City-funded interim housing programs by length of stay at time of exit. Data from July 1, 2025 (extracted 1/9/26).
#16: Active participants in interim housing by Housing Acuity Index assessment status	LAHSA *Interim Housing Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days by Housing Acuity Index assessment status. Data as of January 2, 2026 (as extracted 1/9/26).
#17: Active participants eligible for PSH per HAI that have been matched to a PSH resource	LAHSA *Interim Housing Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days who are eligible for Permanent Supportive Housing per the Housing Acuity Index assessment, who have been matched to a PSH resource or enrolled in a PSH program, as a share of participants eligible for PSH per HAI. Data as of January 2, 2026 (as extracted 1/9/26). NOTE: Prior to November 2025, PSH-eligible individuals matched to units in new buildings ("batch-matched") were not counted as "matched" on the LAHSA dashboards; the share matched has increased with their inclusion.

TECHNICAL APPENDIX: Interim Housing (part 2)

Metric	Data source	Methodology
#18 and 19*: Share of participants enrolled in interim housing for more than 60 days who are document ready (have SSC and ID)	LAHSA *Interim Housing Active Participants* dashboard	Share of unique participants enrolled as of January 2, 2026 who have been enrolled in a City-funded IH program for at least 60 days and who are document ready (i.e., have both a social security card and ID); based on documentation of head of household. Data extracted 1/7/26. * This measure differs from the KPI metrics (KPI-0199 and KPI-0198) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting each separately), and reports on participants enrolled for 60 rather than 45 days (not possible to isolate participants enrolled for only 45 days from current dashboards). See LAHSA FY25-26 KPI dictionary for additional detail.
#20*: Share of participants matched to a PSH resource who have a completed Universal Housing Application (UHA)	LAHSA *Interim Housing Active Participants* dashboard	Share of unique participants enrolled in a City-funded IH program as of January 2, 2026 and who have been matched to a permanent supportive housing resource for whom a universal housing application (UHA) has been completed (approved or submitted). Note that not all PSH resources currently accept the UHA, and this measure does not include participants with a completed paper application. Data extracted 1/7/26. * This measure differs from the KPI metric (KPI-0202) that will be reported in the future as it counts all completed application, whereas the KPI metric counts only timely applications (completed within 7 days or declined with 2 days of the match). See LAHSA FY25-26 KPI dictionary for additional detail.
#21 and 22: Exits from interim housing programs by destination	LAHSA *Internal Interim Housing Exits* report	Total exits of unique individuals from interim housing programs within each period. Percentages are unique individuals with each specific type of exit within period as a share of unique individuals with at least one exit within period; some individuals may have multiple exits within period and therefore be counted in multiple categories). Data for all periods extracted 1/8/26. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in Council File 25-0576. Data on these measures will be included in future reports.

- Performance measure #15: At least 95% of enrolled participants have completed a housing plan within 120 days of enrollment

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in Council File 25-0576.

- Performance measures #18: At least 75% of enrolled participants have their Social Security Card, or receipt of order and Social Security Number, uploaded into HMIS within 45 days of enrollment (if eligible)
- Performance measure #19: At least 85% of enrolled participants have their ID, or receipt of order, uploaded into HMIS within 45 days of enrollment

Time Limited Subsidies

Monthly Performance Report

City performance goals for time limited subsidies

1. The City's investments in Time Limited Subsidies are fully leveraged to provide housing

2. Time Limited Subsidy programs effectively help participating households prepare for and access permanent housing

3. Time Limited Subsidy program participants experience strong permanent housing outcomes

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Performance - December 2025

Goal #1: The City's investments in Time Limited Subsidies are **fully leveraged** to provide services and shelter to people in need

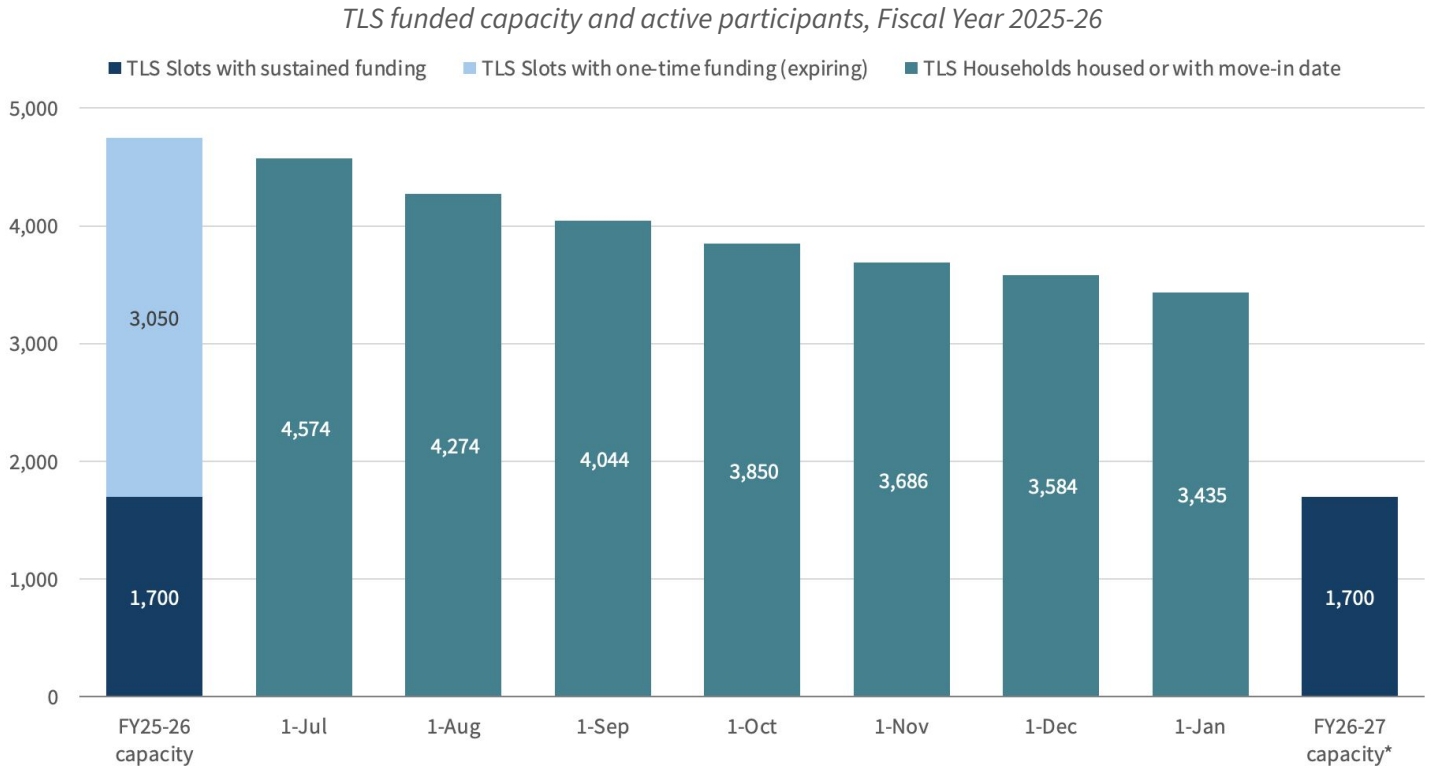
Takeaways from performance data this month:

- Fewer participants exited the time limited subsidy program since November compared to previous months, **slowing the system's plan to ramp down** the number of program slots over the course of this fiscal year
- The Time Limited Subsidy program has been providing **more than a year of stabilizing housing** for most participants; more than **20%** of participants have been housed for **longer than the intended 24 months**
- While more than half of exits from TLS in December were for those housed between 1-2 years, there has also been a concerning **decrease in exits for those housed for more than 2 years**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Fewer participants exited the time limited subsidy program since November compared to previous months, slowing the system's plan to ramp down the number of program slots over the course of this fiscal year

Given reductions in federal, state, and County funding for the time limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the "one-time slots") transition to permanent housing, **leading to an intentional decrease in utilization.**

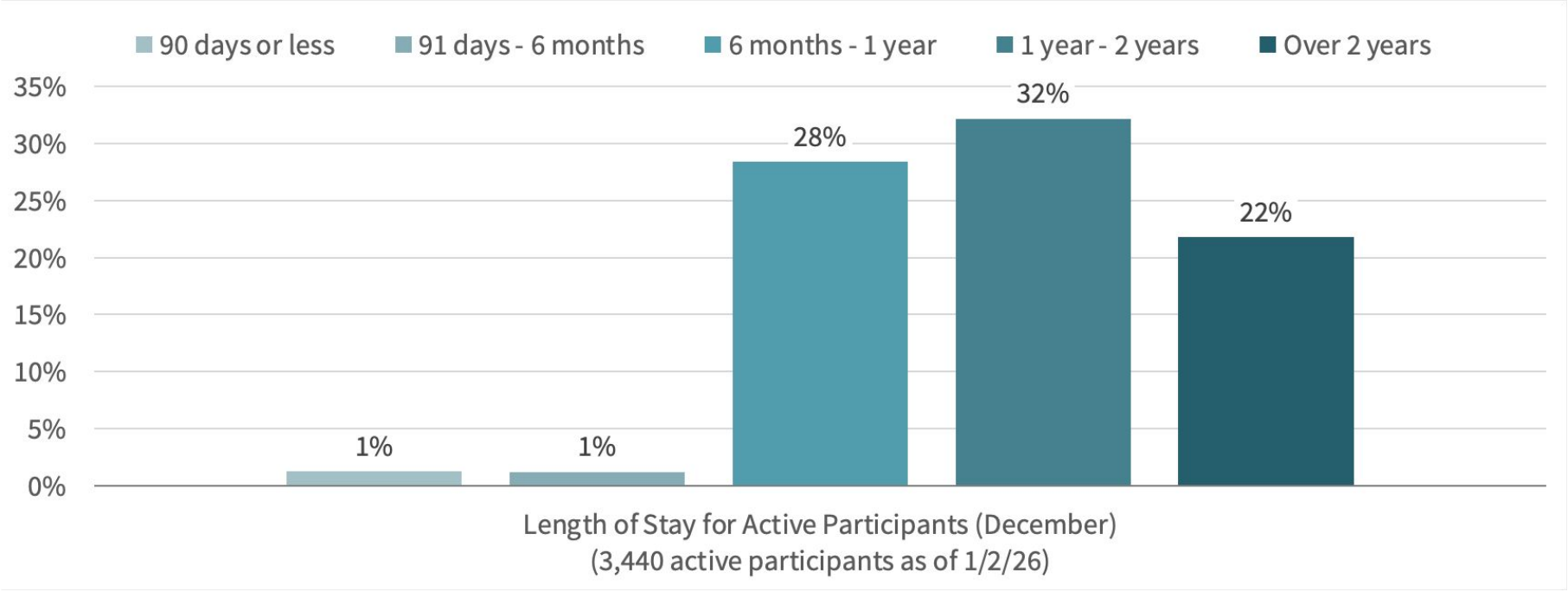


Performance measure #23 in Council File 25-0576. * FY26-27 capacity assumes that slots not funded with one-time funding are sustained.

Data source: Funded TLS slots for each fiscal year as shared with HSC staff by LAHSA data team; Households with a move-in date or housed from LAHSA TLS Summary dashboard, filtered to LAHSA-contracted programs for Adults and Families (e.g., does not include DV, Youth, or specialized programs) excluding SUNOFO, on first of each month, as extracted February 3, 2026.

More than 20% of participants in the Time Limited Subsidy program have been housed for longer than the intended 24 months

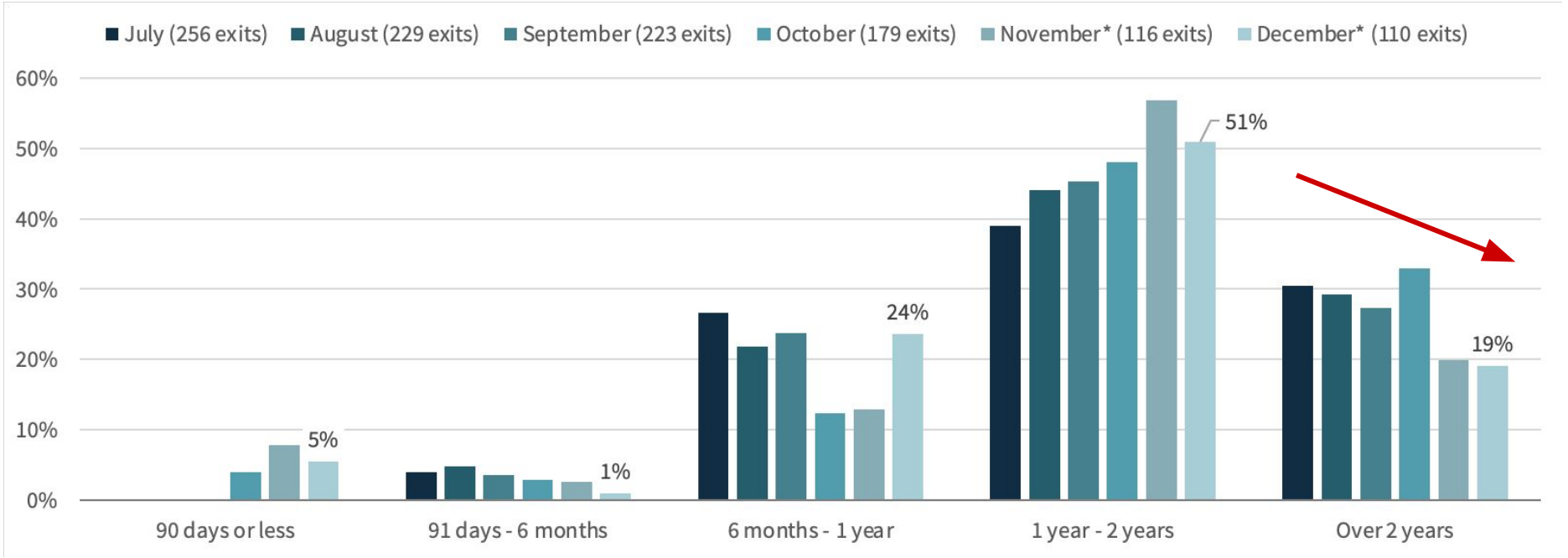
Distribution of active participating households by days enrolled



Performance measures #24 in Council File 25-0576. Data source: LAHSA TLS Active Participants (as of 1/2/2026), for LAHSA-contracted adult and family programs only.

While more than half of exits in December were for those housed between 1-2 years, there has been a concerning *decrease* in exits for those housed for more than 2 years

Exits from TLS in last six months, by month of exit and time housed prior to exit



Performance measures #25 in Council File 25-0576. Data source: LAHSA TLS Exits dashboard (as extracted 1/9/2026), for LAHSA-contracted adult and family programs only.

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Performance - December 2025

Goal #2: Time Limited Subsidy programs effectively help participating households **prepare for and access permanent housing**

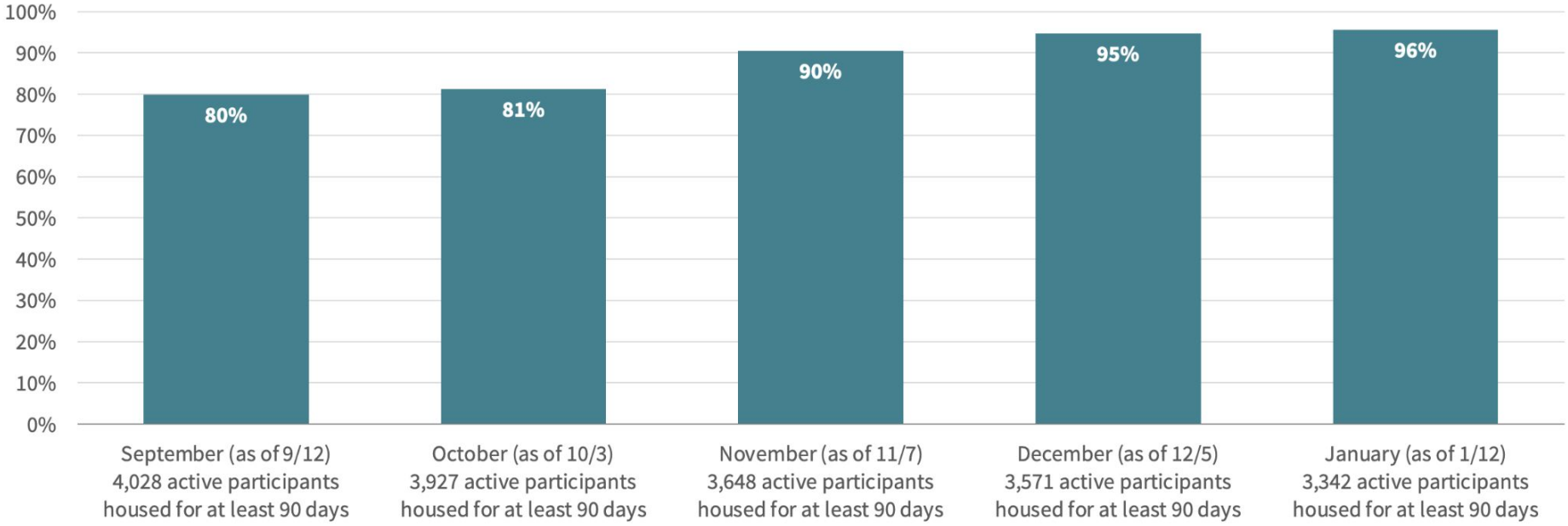
Takeaways from performance data this month:

- **Marked improvement** in the share of TLS households **assessed for eligibility for permanent supportive housing** this fiscal year - **nearly all housed for more than 3 months have now been assessed**
- **Some progress** in helping a greater share of households get **documents ready** to prepare for permanent housing

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Marked improvement in the share of TLS households assessed for eligibility for permanent supportive housing this fiscal year - nearly all housed for more than 3 months have now been assessed

Share of households active in TLS and housed for at least 90 days with completed HAI assessments, by month

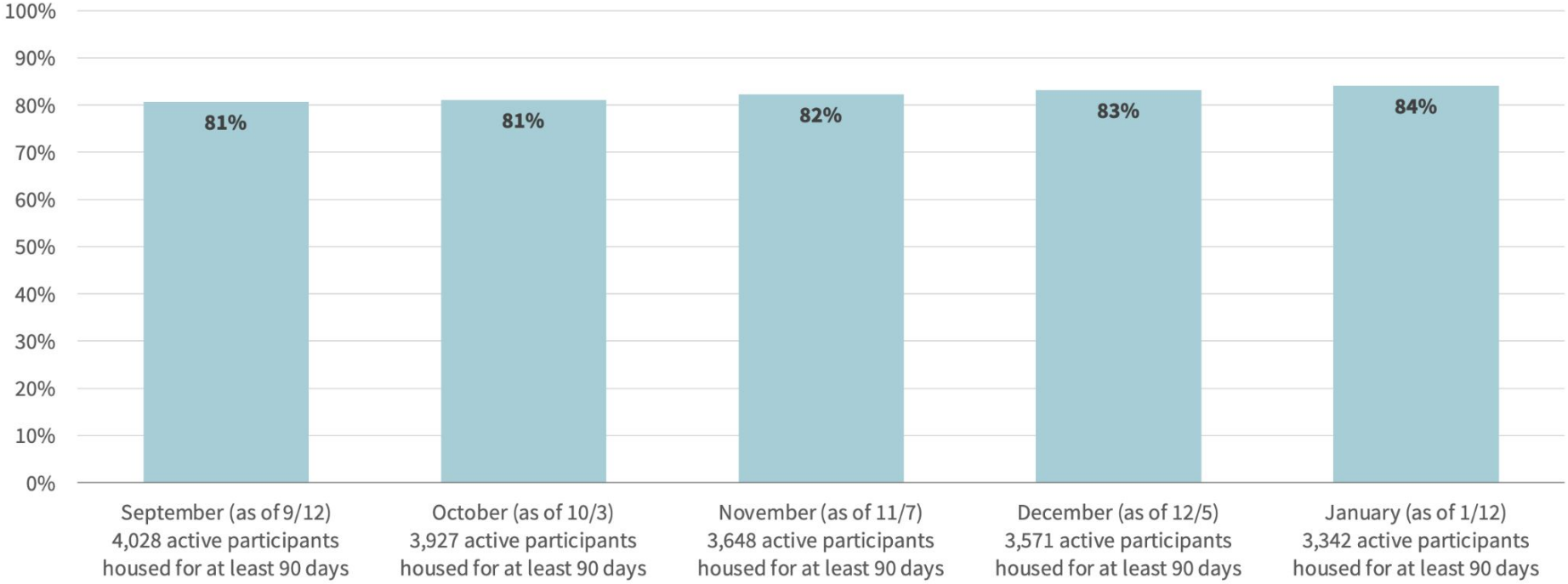


Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #27 in Council File 25-0576.

Data source: LAHSA TLS Active Participants dashboard for 9/12/25 (as extracted 9/24/25), 10/3/25 (as extracted 10/8/25), 11/7/25 (as extracted 11/12/2025), 12/5/25 (as extracted 12/11/2025), and 1/12/26 (as extracted 1/20/26) for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

Some progress helping a greater share of TLS households get documents ready to prepare for permanent housing

Share of households active in TLS and housed for at least 90 days who have obtained ID and Social Security Card, by month



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #26 in Council File 25-0576.

Data source: LAHSA TLS Active Participants dashboard for 9/12/25 (as extracted 9/24/25), 10/3/25 (as extracted 10/8/25), 11/7/25 (as extracted 11/12/2025), 12/5/25 (as extracted 12/11/2025), and 1/12/26 (as extracted 1/20/26) for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

Performance - December 2025

Goal #3: Time Limited Subsidy program participants experience **strong permanent housing outcomes**

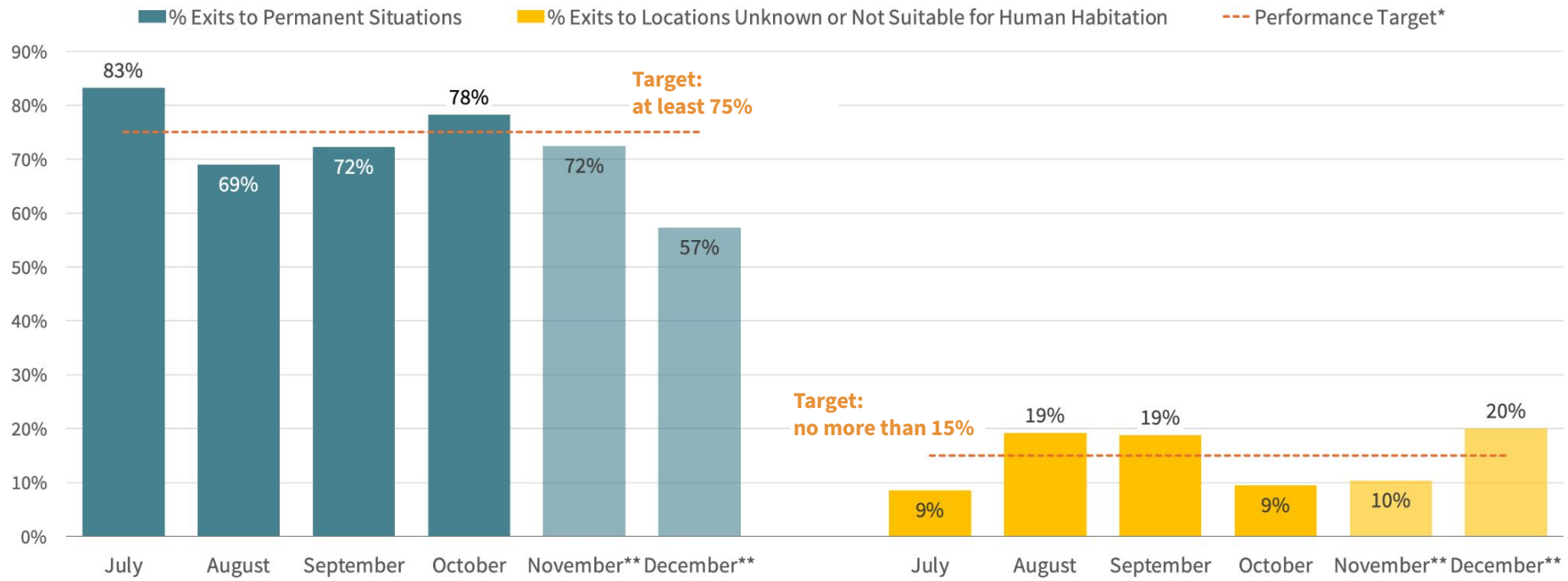
Takeaways from performance data this month:

- **Significant dip in households exiting from TLS to permanent housing** in December, with a notable **increase in exits to unknown or homelessness**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Significant dip in exits from TLS to permanent housing in December, with the share of exits to unknown or homelessness doubling

Share of total exits from Time Limited Subsidy programs by destination in each of last six months



Performance measures #30 and #31 in Council File 25-0576. Data source: LAHSA TLS Exits dashboard (as extracted 1/9/2026), for LAHSA-contracted adult and family programs only, excluding SUNOFO.

* The performance target is a floor for exits to permanent situations (75%), and a ceiling for exits to unknown or unsuitable locations (15%)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations typically increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations typically decreases.

TECHNICAL APPENDIX: Time Limited Subsidies (part 1)

Universe: LAHSA-contracted Time Limited Subsidy (TLS) Adult and Family programs; HSC staff filter data from TLS dashboards based on program list provided by LAHSA data team. Does not currently include DV, youth or other specialized programs; HSC and LAHSA will seek to limit to only programs with any City funding for future reporting.

Metric	Data source	Methodology
#23*: TLS Utilization	Report provided to HSC by LAHSA data team	Total contracted slots in FY24-25 across LAHSA-contracted programs as reported by LAHSA; FY25 count includes "turnover" and "one-time" slots, FY26 count shows just "turnover" slots (assumes current regional funding level will be sustained).
	LAHSA *TLS Summary* dashboard	Deduplicated count of households with move-in dates as of first of each month (as extracted February 3, 2026 - with data as of 2/2/26). Data filtered to LAHSA-contracted Adult/Family programs, excluding SUNOFO programs.
#24: Days enrolled for active participants in TLS	LAHSA *TLS Active Participants* dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by days enrolled. Data as of 1/2/26 (as extracted 1/9/26).
#25: Length of stay at time of exit for participants who exit TLS	LAHSA *TLS Exits* dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by length of stay at time of exit. Data as of 1/2/26 (as extracted 1/9/26).
#26*: Share of TLS participants housed for more than 90 days who are document ready (ID and Social Security Card if eligible for SSC)	LAHSA *TLS Active Participants* dashboard	Deduplicated count of households with move-in dates as of 1/12/26 (as extracted 1/20/26), who have been housed for more 3 months and are classified as document ready (have ID and Social Security Card (if eligible); based on documentation of head of household. Filtered to LAHSA-contracted programs. * This measure differs from the KPI metric (KPI-0201) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting only those who have obtained a Social Security Card, with or without an ID). See LAHSA FY25-26 KPI dictionary for additional detail.

TECHNICAL APPENDIX: Time Limited Subsidies (part 2)

Metric	Data source	Methodology
#27*: Share of TLS participants housed for more than 90 days who have a completed Housing Acuity Index assessment	LAHSA *TLS Active Participants* dashboard	Deduplicated count of households with move-in dates as of 1/12/26 (as extracted 1/20/26), who have been housed for more 3 months and have at least one complete Housing Acuity Index assessment. Filtered to LAHSA-contracted programs. * This measure differs from the KPI metric (KPI-0195) that will be reported in the future as it include only participants who have any completed HAI assessment, rather than ones with an HAI completed every 90 days after move-in. See LAHSA FY25-26 KPI dictionary for additional detail.
#30 and 31: Share of exits from TLS programs by destination	LAHSA *Time Limited Subsidy Exits* Dashboard	Total percentage of all deduplicated household exits to "Permanent Situation" and to "Unknown" or "Place not meant for habitation" in each period. All data is derived from HMIS and does not include any DV/IPV sites. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. Data through 1/2/26, as extracted for all periods 1/9/26. Excludes households with no move-in date.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in Council File 25-0576. Data on these measures will be included in future reports.

- Performance measure #28: 75% of participants on the independent housing track meet rent share expectations

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in Council File 25-0576.

- Performance measure #26: Unique TLS participants housed for more than 90 days whose head of household is “document ready” (i.e., have both an identification and a Social Security card if eligible for one)
- Performance measure #27: Unique TLS participants housed for more than 90 days with a completed Housing Acuity Index (HAI)
- Performance measure #29: 80% of participants have a housing retention plan within 30 days of move-in

City-Funded Permanent Supportive Housing

Monthly Performance Report

Performance goals for permanent supportive housing

1. The City's investments in permanent supportive housing are **fully leveraged**

2. People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Performance - December/January 2025

Goal #1:
The City's investments in permanent supportive housing are **fully leveraged**

Takeaways from performance data this month:

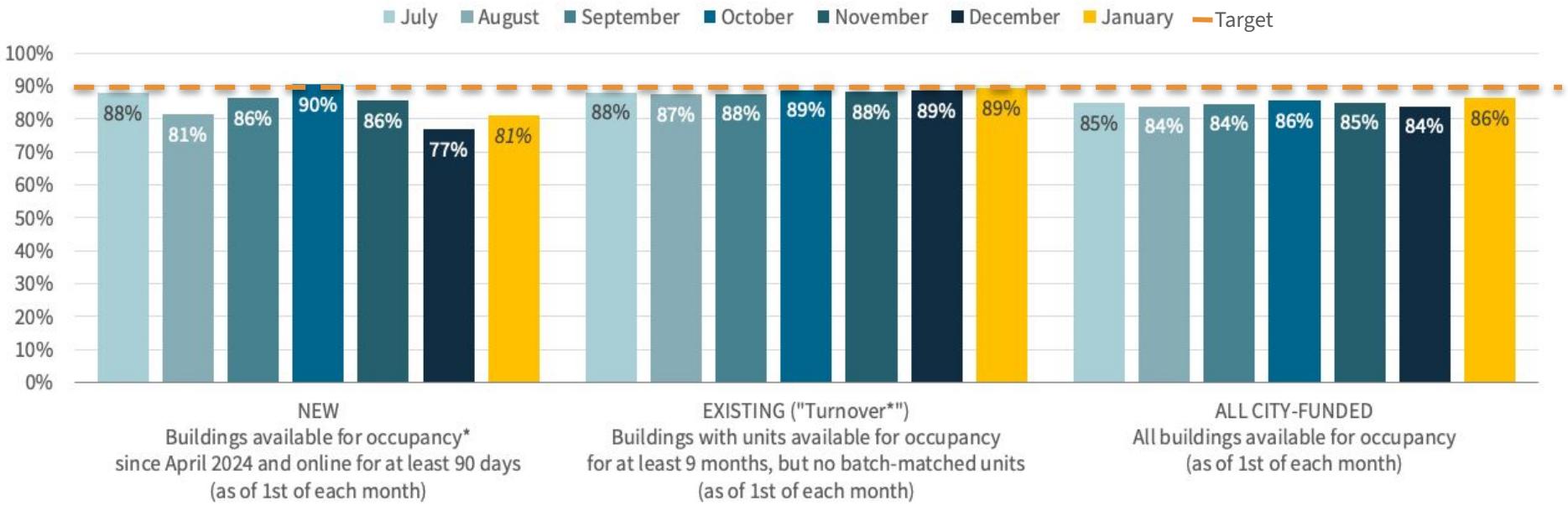
- Approaching the 90% target occupancy level for existing ("turnover") buildings
- Capacity in new buildings continue to grow, but **challenges achieving the target** of 90% occupancy within 90 days
- While most available units have matches, **process delays are making it challenging** to refill turnover units quickly after client exit

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Increase in occupancy rate in both new and turnover buildings in January, with occupancy rate nearing 90% target across the board

Occupancy rate in City-funded permanent supportive housing (PBV units), by length of time available for occupancy (i.e., with Master HAP executed)

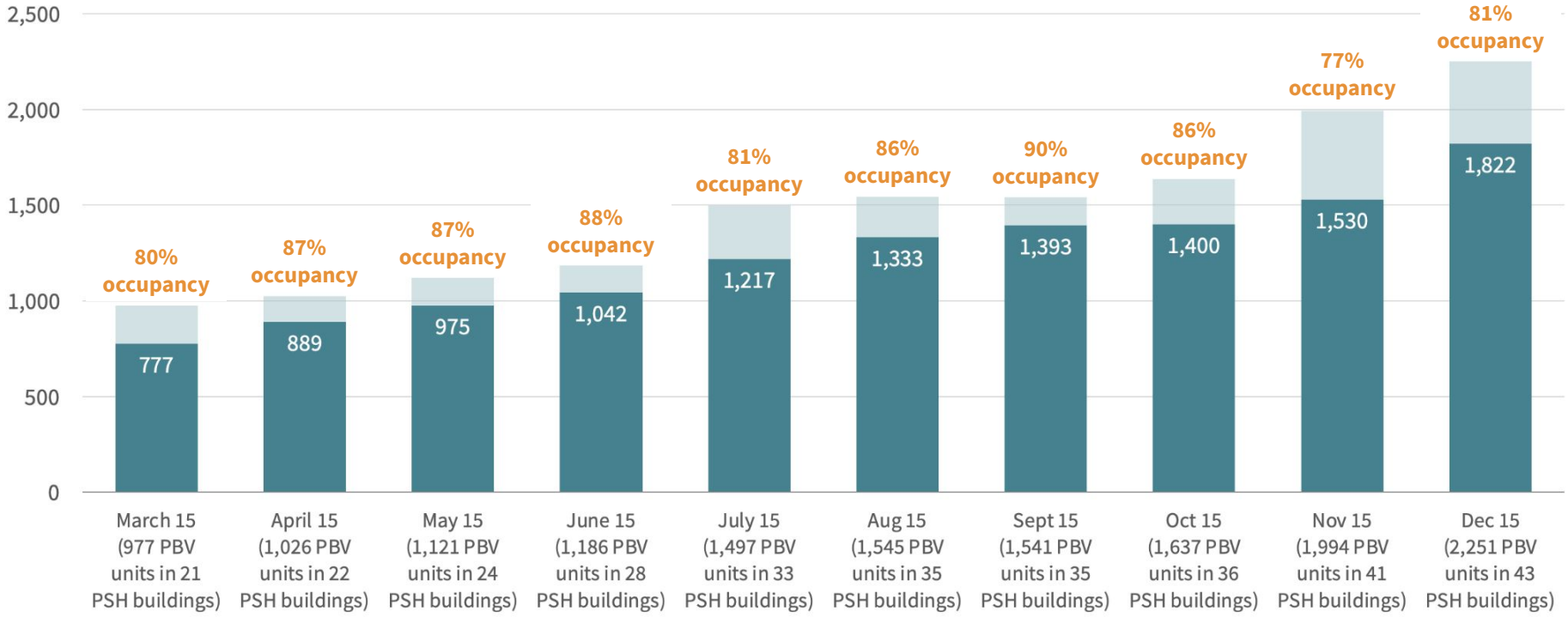


Performance measure #33 in Council File 25-0576. Data source: data for "New Building" universe (first set of bars) from LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data) - shows occupancy as of 15th of prior month; data for other universes from RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV).

* Different definition from prior months, as it excludes buildings that have had some buildings online for at least 9 months but still have units being batch-matched (i.e., in initial lease-up status). Some of the drop in the occupancy rate for December reflects delayed data entry for buildings in initial lease-up stage (addressed prior to the January report); the January rate includes two PHK buildings not previously included in these reports, but meeting the criteria of "new" under the revised definition (without these buildings the rate would have increased to 88%).

More than 600 households have moved into new City-funded permanent supportive housing so far in FY 2025-26

Occupancy in buildings that have received Master HAP since April 2024 and have been online for at least 90 days*



Performance measure #32 in Council File 25-0576. Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); Universe of "new" buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units).

* Due to data entry lags, actual occupancy in new buildings is typically higher than the number recorded in RMS at a point in time (and as shown in the chart above)

99% of units in existing City-funded permanent supportive buildings are occupied or have a match in progress, but slow progress getting people into units after matches are confirmed

City performance target: Existing permanent supportive housing units maintain 90% occupancy
Current performance: 85% occupancy, with 97% of all available homes either occupied or with a match in progress

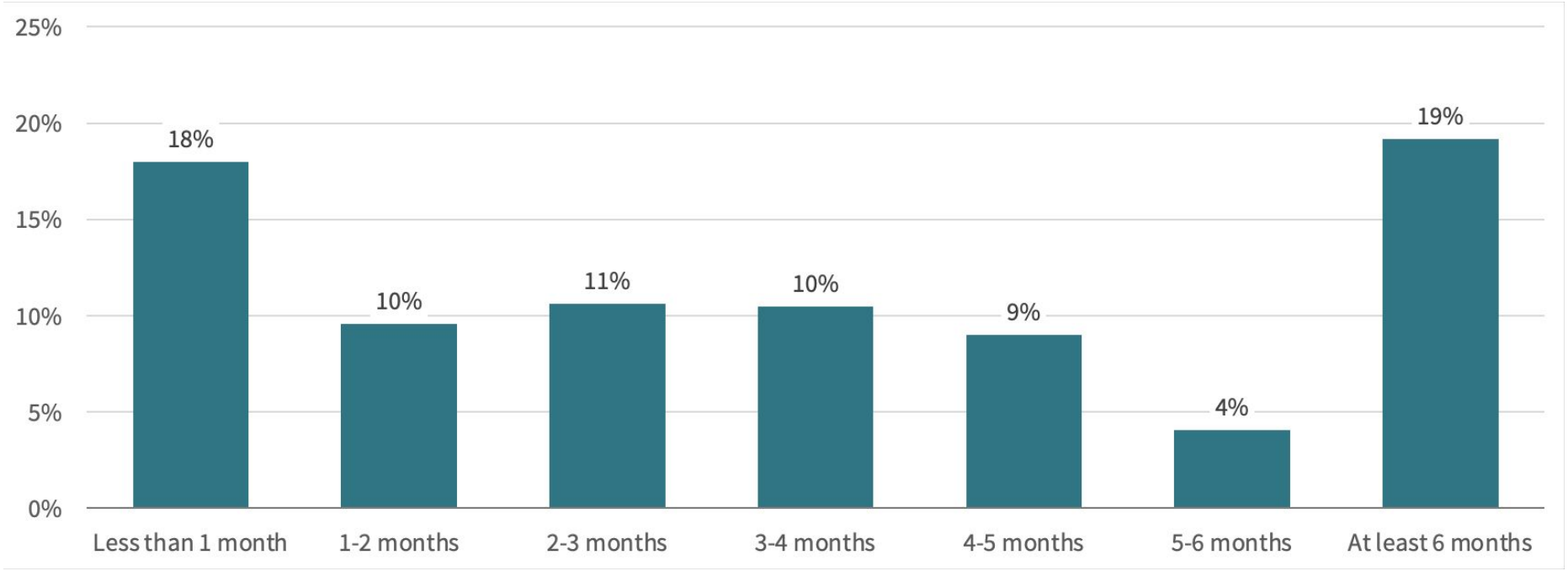
All permanent supportive homes that receive City-funding and have been online for at least 9 months and are not batch-matched* (as of January)	**6,777 homes** online	
PBV PSH units on hold (cannot currently be occupied)	177 homes	3% of all PBV PSH homes
PBV PSH homes that are available for occupancy	6,600 homes	97% of all PBV PSH homes
PBV PSH homes that are occupied	**5,900 homes**	**89% of available PBV PSH homes**
PBV PSH homes that available but are not yet occupied	700 homes	11% of available PBV PSH homes
Waiting for a match (LAHSA)	59 homes	1% of available PBV PSH homes
With a match in progress (pending acceptance by PSH Service Provider)	143 homes	2% of available PBV PSH homes
With a confirmed match (pending action by Property Manager, PSH Service Provider and/or HACLA)	498 homes	8% of available PBV PSH homes

Performance measure #33 in Council File 25-0576. RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV).

* Different definition from prior months, as it excludes buildings that have had some buildings online for at least 9 months but still have units being batch-matched (i.e., in initial lease-up status).

More than half of units in existing buildings with “match confirmed” status in January have been pending for at least three months

Number of consecutive months unit has been in “Match Confirmed” status in RMS
N=540 units with “Match Confirmed” status on 1/5/2026 in buildings with HAP for at least 9 months and no batch-matched units*



Data source: RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). * Four additional units were with HACLA for review in PBV buildings that are not in RMS

Performance - December/January 2025

Goal #2: People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Takeaways from performance data this month:

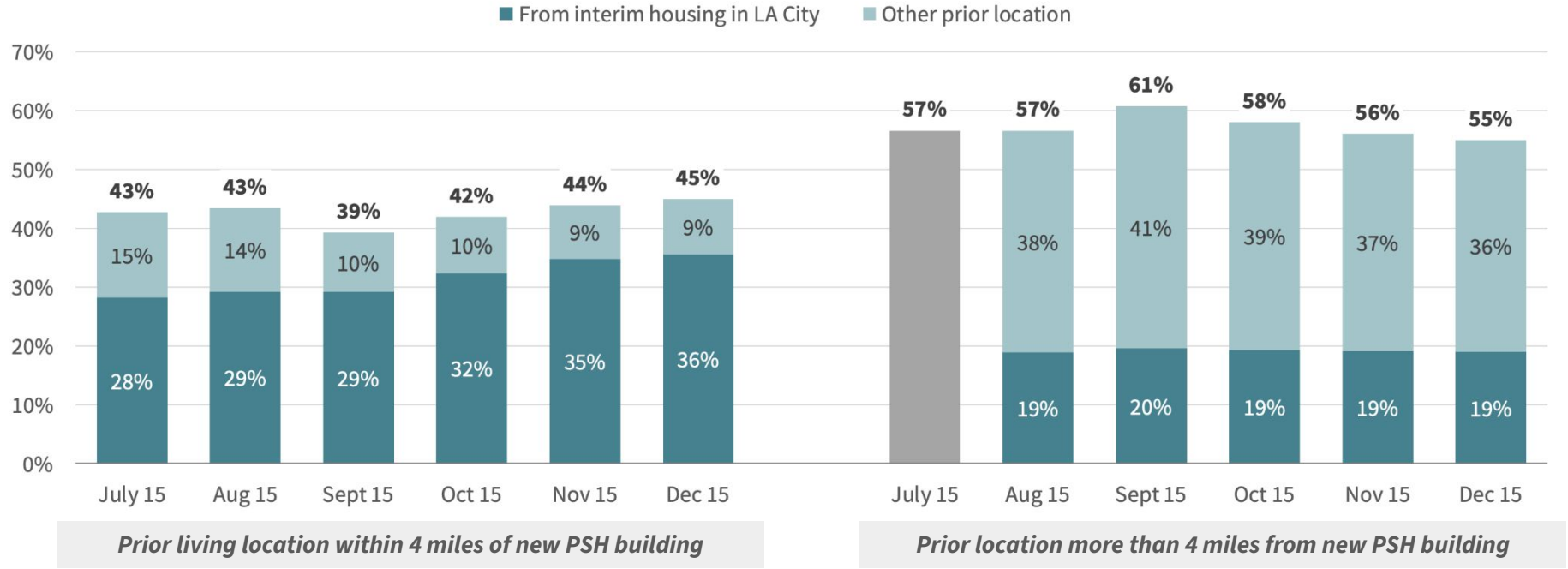
- The percentage of participants in newly-opened permanent supportive housing who **previously resided within four miles** of the project **increased to 44%**; we expect further increases in 2026 as LAHSA adopts new strategies to prioritize proximity
- **Within range of equity target**: Participants in City-funded interim housing programs make up 38% of those accessing permanent housing programs, which is nearly proportionate to their share of the interim housing population (42%)

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

The rate of participants in newly-opened permanent supportive housing previously resided within four miles of the project is increasing as LAHSA adopts new strategies to prioritize proximity

Occupants in new City-funded permanent supportive housing (master HAP since April 2024 and online for at least 90 days), by prior location and month

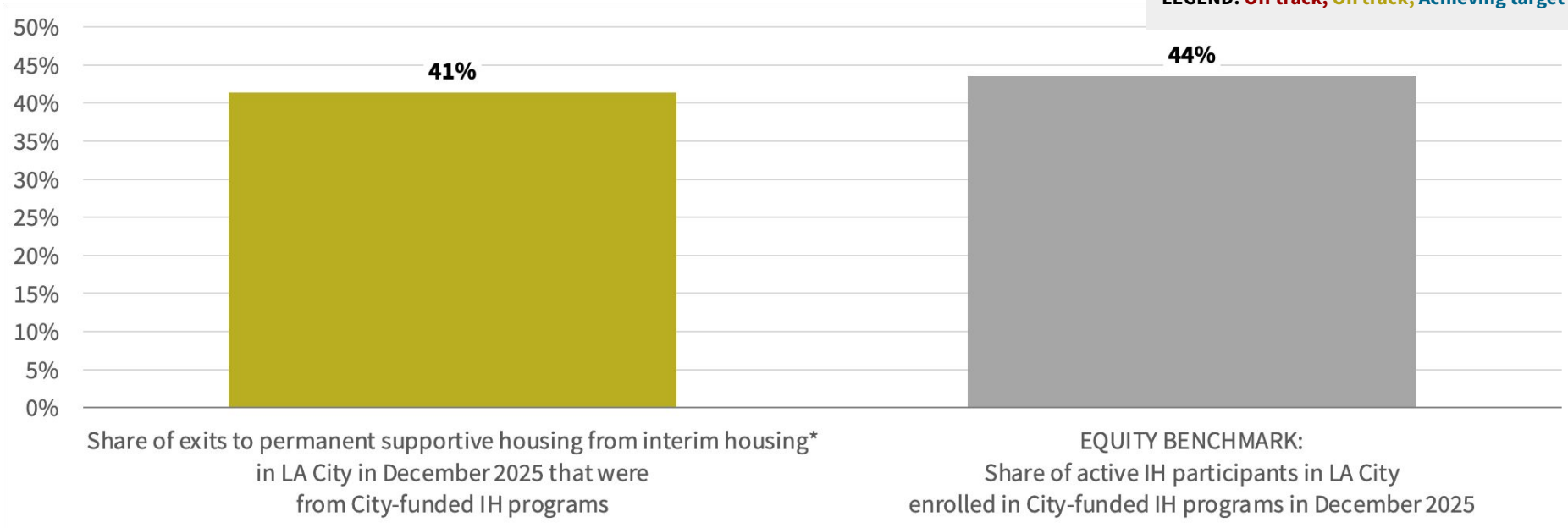


Performance measure #34 in Council File 25-0576. Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); additional data needed to assess share of participants whose prior location was City-funded interim housing (sites currently categorized based on geography only).

Participants in City-funded interim housing programs make up 41% of those accessing permanent housing programs, which is nearly proportionate to their share of the interim housing population (44%)

Active IH participant in City of Los Angeles by program type, and December exits from interim housing in City of Los Angeles with current status of permanent housing, by program type

LEGEND: Off track, On track, Achieving target



Performance measure #35 in Council File 25-0576. Data source: LAHSA Interim Housing Active Participants and Exits dashboards (as extracted 1/8/2026). City-funded programs identified by HSC.

* Methodological change beginning in November report - rather than consider exits to permanent situations (exit type), this metric now considers the current status of participants that exited in the prior month (to distinguish between permanent housing programs and other permanent housing situations)

TECHNICAL APPENDIX: Permanent Supportive Housing (part 1)

Universe: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs. Full universe of homes is all units in buildings that were available for occupancy by December 1, 2025 (i.e., had master HAP agreement executed). Occupancy also provided for newer buildings (buildings that have achieved HAP since April 1, 2024, with occupancy targets once a building has had HAP for at least 90 days), and for buildings that have had HAP for at least 9 months (group grows over time).

LAHD, HACLA and LAHSA are working to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

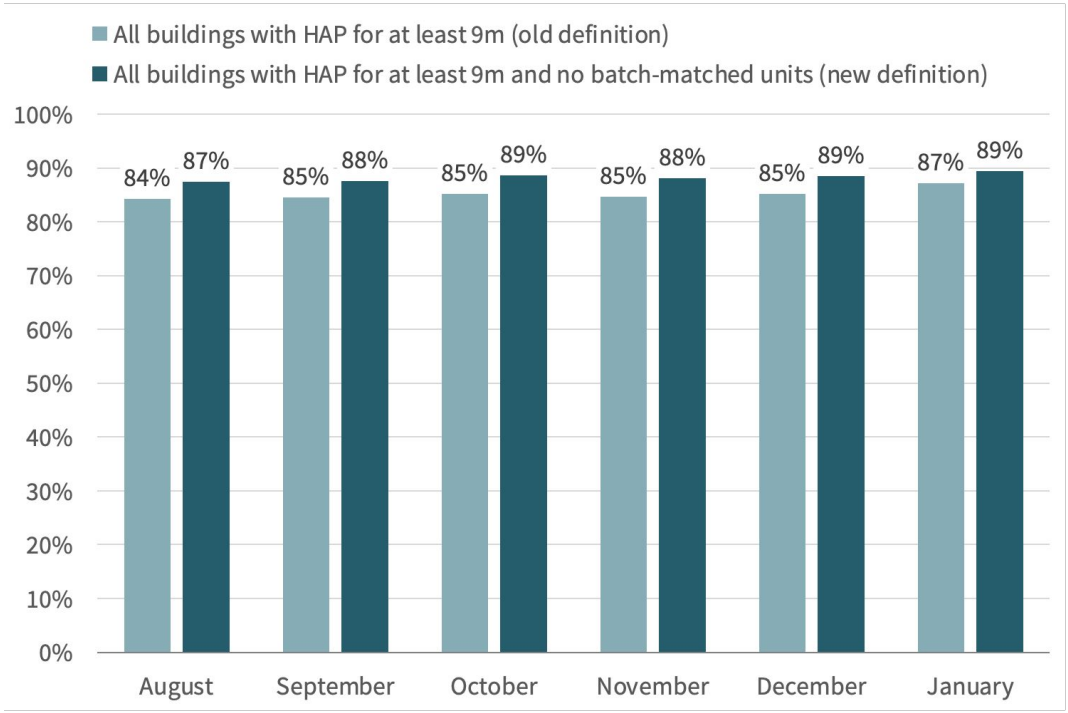
Metric	Data source	Methodology
#32: New City-funded permanent supportive housing buildings with 90% occupancy within 90 days of becoming available for occupancy	LAHSA monthly *Lease Up Status* report (January 2025)	Count of City-funded PSH buildings with PBV units (excluding buildings with only HUD/VASH PBV) available for occupancy (i.e., with Master HAP agreement executed) since 4/1/24 and online for at least 90 days as of 1/1/26. Reflects data in RMS as of 1/5/2026.
#33: Occupancy in PBV units in new City-funded PSH buildings	LAHSA monthly *Lease Up Status* reports (April 2025 - Jan 2026)	Number of households occupying PBV units (per RMS) in buildings with HAP since 4/1/24. Utilization shows number occupied as share of all PBV units in buildings available for occupancy (i.e., with Master HAP executed) from 4/1/24 and online for at least 90 days as of the reference date. Denominator may include units that are on hold/not immediately available for move-in. Reflects data in RMS as of the 15th day of the prior month.
#33: Occupancy in PBV units City-funded PSH buildings	RMS data reports extracted by LAHSA for HSC staff, and HACLA Monthly PSH reports	All PBV units in City-funded PSH buildings available for occupancy for at least 9 months as of the first day of each month (excluding HUD/VASH PBV), with status of "Occupied" in RMS on date of extraction, as share of all PBV units in same universe excluding units with status of "On hold" or "Client Exited Unit" in RMS on date of extraction (6/9/25, 7/14/25, 8/4/25, 9/3/25, 10/2/25, 11/3/25, 12/2/25, 1/5/26). Occupancy data from HACLA used for buildings with PBV units that do not yet appear in RMS (3 building). Universe category based on HAP dates provided by HACLA to HSC on 1/7/26; "turnover universe" includes all buildings with Master HAP agreement in place for at least 9 month as of the first of the reporting month, "full universe" includes all buildings with Master HAP agreement in place as of the first of the reporting month.

TECHNICAL APPENDIX: Permanent Supportive Housing (part 2)

Metric	Data source	Methodology
#34: Percentage of participants in new permanent supportive housing buildings who previously resided within four miles of the development	LAHSA monthly *Lease Up Status* reports (January 2026)	Count of households in PBV units in new City-funded PSH buildings (available for occupancy after 4/1/24) by prior living location, with percentages shown as share of households with prior living location (excludes 7 households with no prior living location available)
#35: Number of exits from City-funded interim housing to to permanent situations with current status of "permanent housing" as share of exits to permanent situations from all City-located interim housing	LAHSA *Internal Interim Housing Exits* dashboard	Total exits of unique individuals from City-funded interim housing programs to permanent housing situations with current status of "permanent housing", as share of all unique individuals with exits to permanent housing situations from interim housing programs located in City of Los Angeles (e.g., all with a Council District). Data as of January 2, 2026 (as extracted 1/8/26). See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. NOTE: Methodological adjustment to this metric as of November report to better focus on exits to permanent housing *programs*.
#35: Count of active participants in City-funded interim housing programs as share of active participants in all City-located interim housing	LAHSA *Interim Housing Active Participants* dashboard	Unduplicated count of active participants in City-funded interim housing programs as share of unduplicated count of active participants in all interim housing programs in City of Los Angeles (e.g., any with a Council District). Data as of January 2, 2026 (as extracted 1/8/26).

TECHNICAL APPENDIX: Impact of definitional change

Occupancy rate in City-funded permanent supportive housing (PBV units), by "turnover" definition



Under Project Home Key (PHK), developers convert existing buildings into project-based supportive housing. Units in these buildings come online in "batches", e.g., as renovations are completed on a given floor.

While buildings that had *any* units online for at least nine months had previously been defined as "turnover" for this metric, we have revised to remove buildings that currently have *any* units that are being batch-matched (the process used to lease-up brand new units).

This change removes 10 PHK buildings from the "turnover" universe - all of which are captured in the "New" category. With the change the adjusted occupancy rate (share of available units currently occupied) is higher each month.

Data source: RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV).