



# City Performance Measures

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Homeless Strategy Committee  
August 14, 2025

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# Citywide Outreach

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# Through the work of City-funded outreach teams:

**6,731 people came  
inside into  
temporary housing\***

**825 people came  
inside into  
permanent housing**

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July 1, 2024 - June 30, 2025

**325 people came  
inside into  
temporary housing\***

**51 people came  
inside into  
permanent housing**

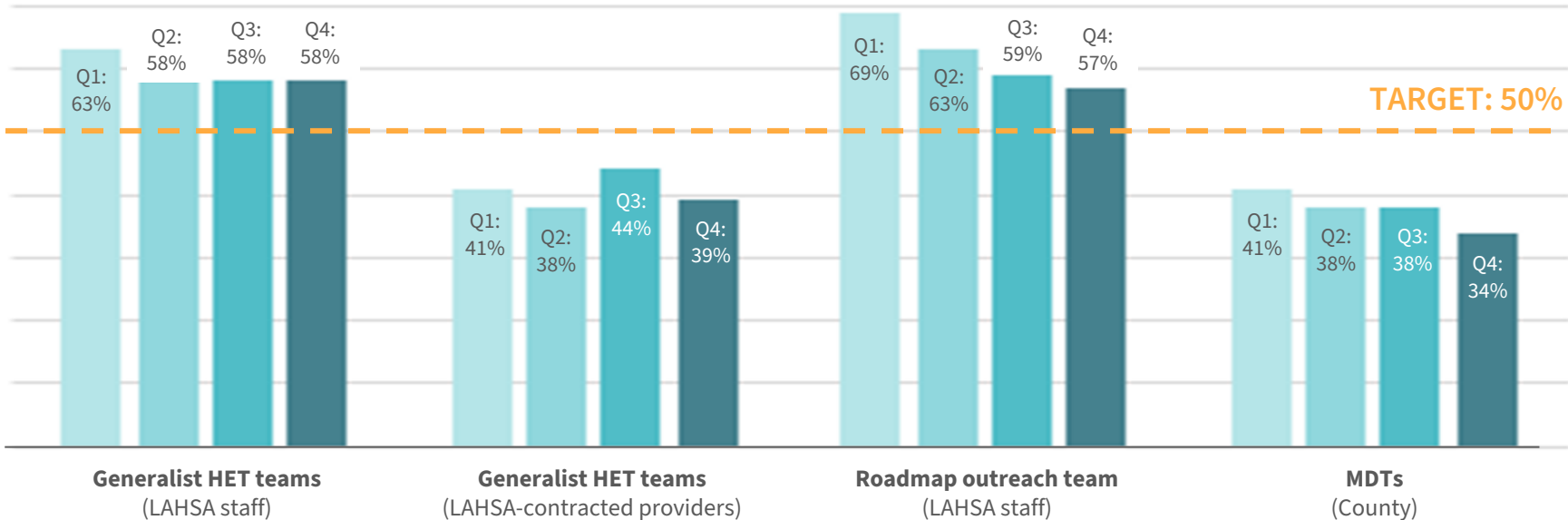
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July 2025

# Performance goal #1: The City's investments in outreach are fully leveraged to connect people in need to ongoing case management and housing access services

## Connection to Ongoing Services Provided by an Outreach Team

Unduplicated individuals connected to ongoing services provided by City-funded outreach programs as share of unduplicated individuals with whom teams initiate contact



**NOTE: July 2025 data is not included due to delays in data reporting**

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 8/11/2025). City-funded programs identified by HSC.

# Performance Goal #2: Outreach teams help people prepare for and access housing and services that can help them improve the quality of their lives

## Linkage to Critical Health Care and Case Management

While the Executive Committee for Regional Homeless Alignment works toward data sharing on the provision of services not funded by the City – such as case management and health services – the City is reviewing provider reported data on connection to some critical services. In the future, once data regional data sharing in place, the City will be able to review and report data from entities providing case management, substance use, and health services in the City.

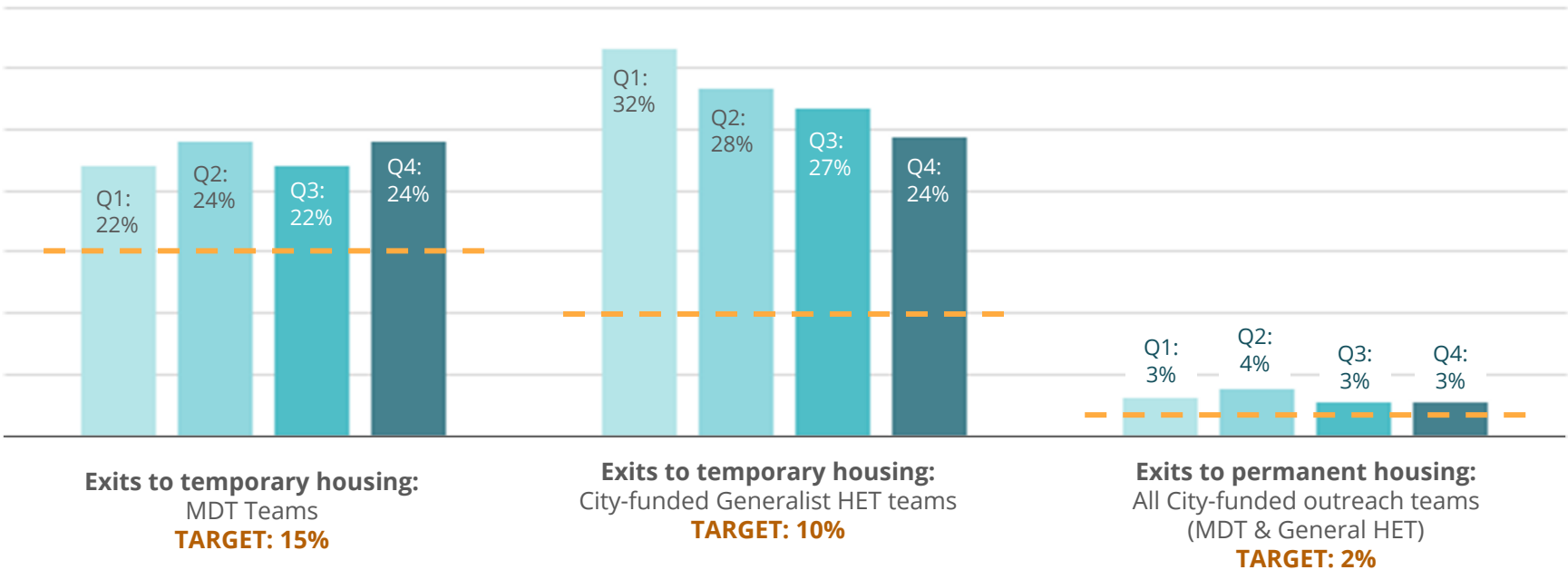
	July 1, 2024 - June 30, 2025	July 2025*
<b>Unique individuals connected to ongoing services</b>	<b>26,272</b>	<b>2,283</b>
Enrolled in substance use counseling (provider reported)	<b>3,713 (14% of connected clients)</b>	<b>466 (20% of connected clients)</b>
Received health care (provider reported)	<b>3,315 (13% of connected clients)</b>	<b>422 (18% of connected clients)</b>

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 8/11/2025). City-funded programs identified by HSC. \*July data likely to change as providers continue reporting.

# Performance Goal #3: Outreach teams help people to achieve positive housing outcomes

## Exits from Outreach to Housing

Exits from City-funded outreach programs by destination and team, as share of the number of individuals connected to ongoing services provided by each team type



**NOTE: July 2025 data is not included due to delays in data reporting**

Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 8/11/2025). City-funded programs identified by HSC.

# City-Funded Interim Housing

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# Through the work of City-funded interim housing providers:

**12,999 unique  
participants were  
sheltered**

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July 1, 2024 - June 30, 2025

**5,450 unique  
participants were  
sheltered**

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July 2025

# Performance goal #1: The City's investments in interim housing are fully leveraged to provide services and shelter to people in need

LEGEND: Off track, On track, Achieving target

Performance target	Performance As of August 8, 2025
<b>Interim housing maintains 95% occupancy</b>	<b>97%</b> in City-funded sites (excluding Inside Safe) <ul style="list-style-type: none"><li>● A Bridge Home: 98%*</li><li>● City Roadmap: 96%*</li><li>● Project Homekey: 100%*</li><li>● Tiny Home Villages: 97%*</li></ul> Inside Safe: <ul style="list-style-type: none"><li>● Inside Safe: <b>95%**</b></li></ul>

Data source: Manually-tracked data from LAHSA (\*), shared with HSC staff for City-wide and all programs but Inside Safe (occupancy as of August 8th); Inside Safe (\*\*\*) occupancy (as of August 7th) shared in verbal report from the Mayor's Office with HSC staff, as of August 7th. Prior reporting used data from LAHSA's occupancy module, but LAHSA staff noted that LAHSA's occupancy module data is not yet consistent with actual occupancy due to issues with data entry.

# Performance goal #2: People participating in interim housing receive quality assistance to help them prepare for and move into permanent housing

**LEGEND:** Off track, On track, Achieving target

Performance target	Performance July 1, 2024 - June 30, 2025	Performance As of July 2025
<b>85% of enrolled participants have their ID within 45 days</b>	<b>81%</b> across all City-funded sites	<b>66%</b> of participants in City-funded programs (of 4,518 participants enrolled in City-funded interim housing for more than 60 days, 2,960 have both an ID and a Social Security Card)*
<b>95% of enrolled participants have a completed permanent supportive housing assessment within 120 days</b>	<b>89%</b> across all City-funded sites	<b>89%</b> of participants in City-funded programs (of 3,104 participants enrolled in City-funded interim housing for more than 180 days, 2,752 have been assessed for permanent supportive housing eligibility)**

\* Data on receipt of an ID within 45 days is not yet available for July 2025 (not available from Active Participant dashboard)

\*\* Data on assessments within 120 days not yet available for July 2025 (not available from Active Participant dashboard)

Data source: FY25 data from LAHSA KPIs for Interim Housing; July figures from LAHSA IH Active Participant dashboard (not directly comparable). Both data sets filtered to City-funded Interim Housing programs, as identified by HSC staff.

# Performance goal #3: People participating in interim housing experience strong permanent housing outcomes

LEGEND: Off track, On track, Achieving target

Performance target	Performance July 1, 2024 - June 30, 2025	Performance June 2025*
<b>At least 25% of participants exit to permanent housing</b>	<b>31%</b> across all City-funded sites	<b>18%</b> across all City-funded sites
<b>No more than 30% of participants exit to unknown, unsheltered, or situations not acceptable for human habitation</b>	<b>51%</b> in all City-funded sites (includes 29% to unknown destinations)	<b>50%</b> in all City-funded sites (includes 27% to unknown destinations)

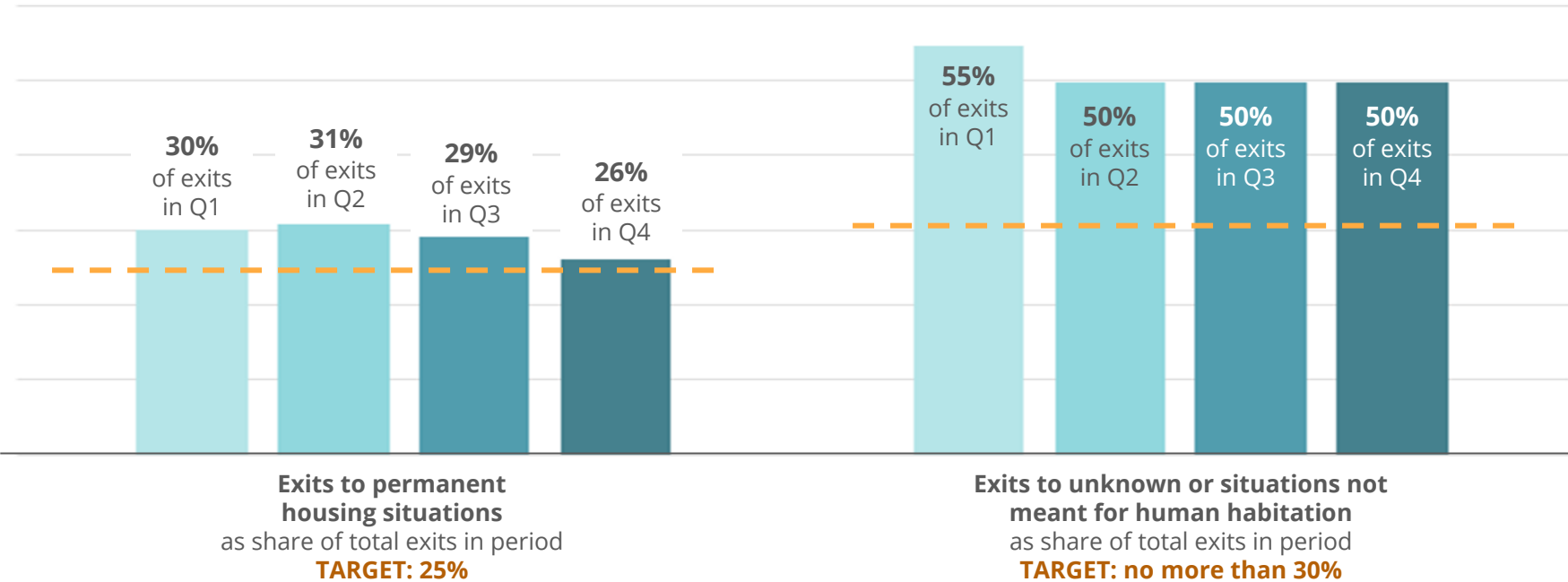
\* Interim Housing Exit data for July 2025 not yet available on LAHSA dashboards

Data source: LAHSA Exits dashboard, filtered to City-funded IH programs by HSC staff

# Performance goal #3: People participating in interim housing experience strong permanent housing outcomes

## Exits from Interim Housing

Share of total exits from City-funded interim housing programs by destination in each quarter of FY25



Data source: LAHSA IH Exits dashboard, filtered to City-funded IH programs by HSC staff (July 2025 data not yet available)

# Time-Limited Subsidies

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# Through LAHSA-contracted time-limited subsidy programs, into which City funds are braided:

**5,190 households  
had a move-in date  
or were housed  
(100% utilization)**

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June 30, 2025

**4,409 households  
had a move-in date  
or were housed  
(93% utilization)**

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August 1, 2025

# Performance goal #1: The City’s investments in time-limited subsidies are fully leveraged to provide housing

Given reductions in federal, state, and County funding for the time-limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the “one-time slots”) transition to permanent housing, leading to an intentional decrease in utilization.

	Funded slots in LAHSA-contracted time-limited subsidy programs	Households with a move-in date or housed	Utilization target	Utilization
<i>Fiscal Year 2024-25</i>	<b>5,192</b>	5,190 <i>June 30, 2025</i>	95%	<b>100%</b>
<i>Fiscal Year 2025-26</i>	<b>4,750 at beginning of fiscal year</b> <i>1,710 recurring or “turnover” slots</i> <i>3,040 one-time slots that will not be funded in Fiscal 2026-27</i>	4,409 <i>August 1, 2025*</i>	—	<b>93%</b> of slots available at beginning of FY
<i>Fiscal Year 2026-27</i>	<b>1,710 at beginning of fiscal year</b>	TBD	95%	

Data source: Funded TLS slots for each fiscal year and households with move-in date on June 30 as shared with HSC staff by LAHSA data team; \* households with a move-in date or housed August 1st, 2025 from LAHSA IH Active Participants dashboard, filtered to LAHSA-contracted programs

# Performance goal #2: Time-limited subsidy programs effectively help participating households prepare for and access permanent housing

LEGEND: Off track, On track, Achieving target

Performance target	Performance July 1, 2024 - June 30, 2025	Performance As of July 2025
<b>95% of participants who can obtain their Social Security Card within 90 days of move-in</b>	Average of <b>63%</b> across TLS programs	Average of <b>80%</b> (of 4,309 households housed for more than 90 days, 3,445 are document ready*)
<b>95% of participants with a move-in date have a timely and completed Housing Acuity Index</b>	Average of <b>6%</b> across TLS programs	Average of <b>78%</b> (of 4,309 households housed for more than 90 days, 3,362 have a completed Housing Acuity Index**)
<b>100% of participants invited to apply to PSH opportunities have completed a housing application timely</b>	Average of <b>16%</b> across TLS programs	Average of <b>21%</b> (of the 350 households matched to PSH, 74 have a completed UHA***)

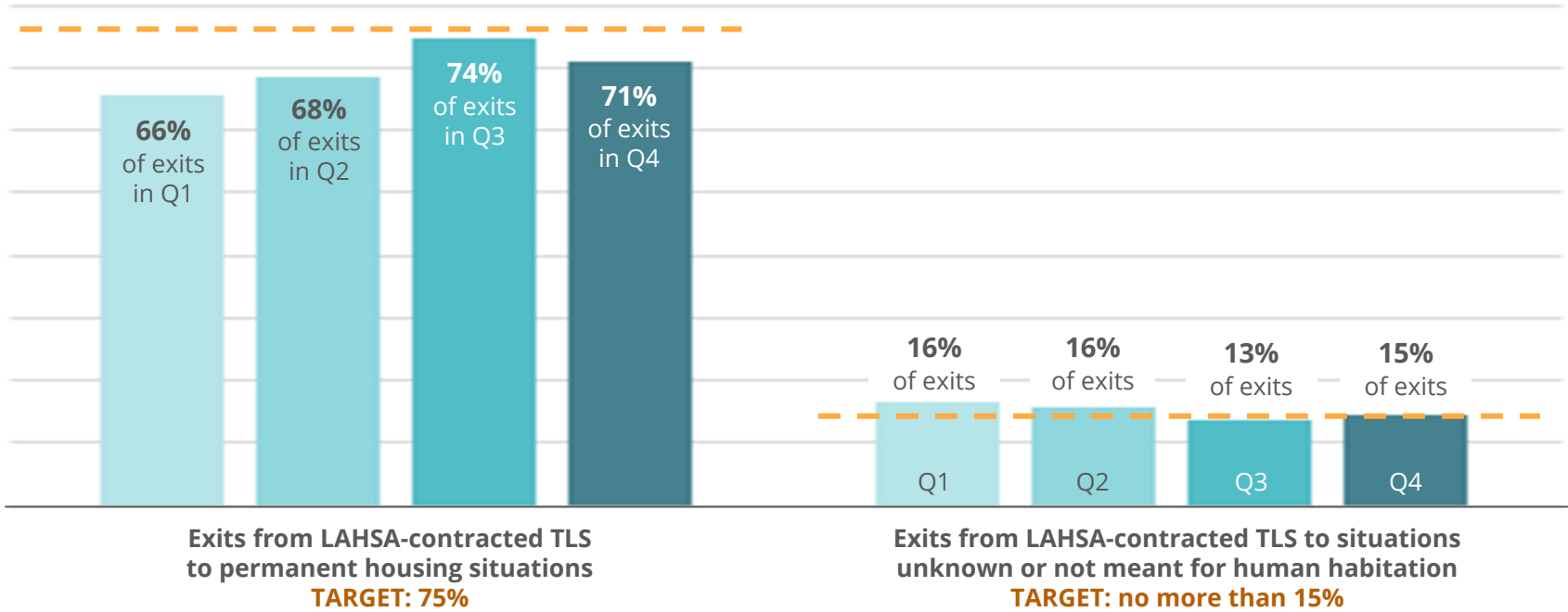
\* Document ready is defined as having an ID and SSN (if eligible) - not directly comparable to KPI metric (SSN card only); \*\* Counts participants with any complete Housing Acuity Index so not directly comparable to KPI (assesses whether a HAI has been completed in every 90 day period after move-in); \*\*\* Counts completed UHA for all matched to PSH so not directly comparable to KPI metric (completed UHA within 7 days or decline within 2 days)

Data source: FY25 data from LAHSA KPIs for TLS; July figures from LAHSA TLS Active Participant dashboard (not directly comparable), filtered to LAHSA-contracted TLS programs using list provided to HSC.

# Performance goal #3: Time-limited subsidy program participants experience strong permanent housing outcomes

## Exits from Time-Limited Subsidy Programs

Share of total exits from LAHSA-contracted TLS programs by destination in each quarter of FY25



NOTE: July 2025 data not shown due to delays in provider data reporting  
Data source: LAHSA TLS Exits dashboard, filtered to LAHSA-contracted programs by HSC staff

# **City-Funded Permanent Supportive Housing**

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# Through City investment in permanent supportive housing:

**6,063 households are currently living  
in permanent supportive that  
received City funding**

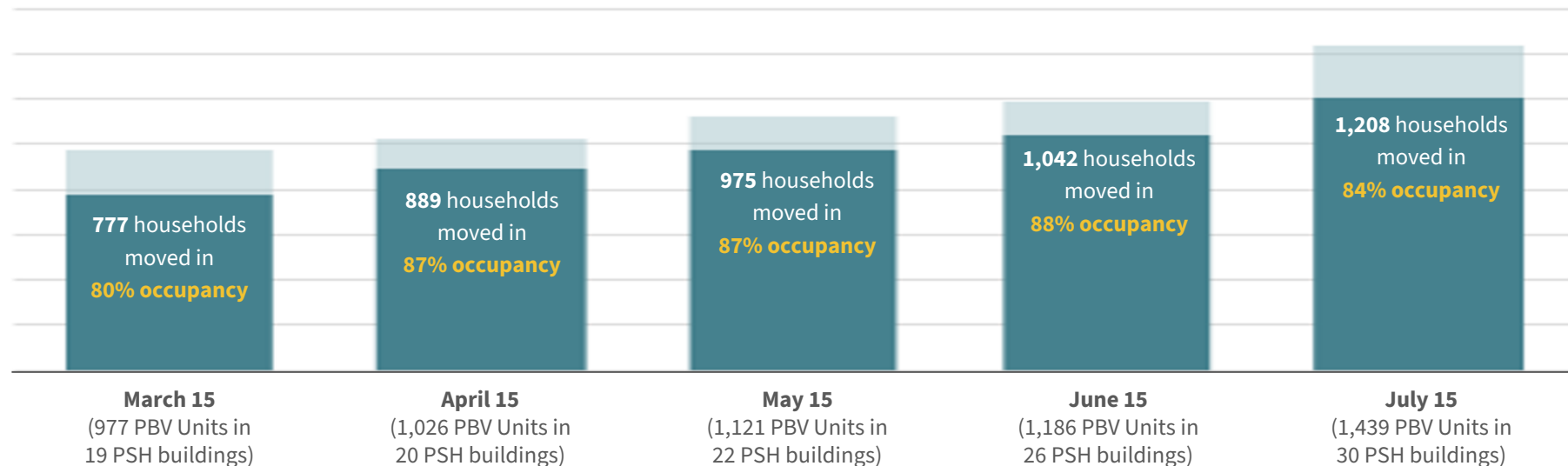
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As of August 1, 2025

# Performance goal #1: The City's investments in permanent supportive housing are fully leveraged

At the beginning of February 2025, when the Homeless Strategy Committee began reviewing data on new City-funded permanent supportive housing occupancy, only 72% of the 769 units opened since April 1, 2024 were occupied. **Since then, we have both brought more homes online and increased occupancy of those homes.**

**City performance target:** New City-funded permanent supportive housing properties achieve 90% occupancy within 90 days



NOTE: Universe of “new” buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units); Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data)

# Performance goal #1: The City's investments in permanent supportive housing are fully leveraged

**City performance target:** New City-funded permanent supportive housing properties achieve 90% occupancy within 90 days

**LEGEND:** Off track, On track, Achieving target

New permanent supportive housing buildings that have had HAP for at least 90 days	New properties that met performance target of 90% occupancy within 90 days*	Current occupancy*
30 properties	<b>14 properties</b> achieved 90% within 90 days	21 properties are at 90% occupancy or higher

\*Includes one building that reached 90% occupancy within 15 days of achieving HAP (not counted in 30 since 90 days has not lapsed since achieving HAP)

NOTE: Universe of "new" buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units); Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data)

# Performance goal #1: The City’s investments in permanent supportive housing are fully leveraged

**City performance target:** Existing permanent supportive housing units maintain 90% occupancy

**Current performance:** 85% occupancy, with 97% of all available homes either occupied or with a match in progress

<b>All permanent supportive homes that receive City-funding</b>	<b>7,051 homes</b> online prior to January 2025 (excl. HUD/VASH)	
<b>% of PBV PSH homes that are occupied</b>	<b>5,763 homes</b>	<b>85% of available PBV PSH homes</b>
% of PBV PSH homes that are not occupied	1,288 homes	18% of all PBV PSH homes
% on hold (cannot be occupied)	273 homes	4% of all PBV PSH homes
% waiting for a match (LAHSA)	203 homes	3% of all available PBV PSH homes
% with a match in progress (pending acceptance by PSH Service Provider)	236 homes	3% of all available PBV PSH homes
% with a confirmed match (pending action by Property Manager, PSH Service Provider and/or HACLA)	576 homes	8% of all available PBV PSH homes
<i>REFERENCE: Referrals pending HACLA approval (excl. HUD/VASH)*</i>	<i>663 homes</i>	<i>9% of all online City funded PSH</i>

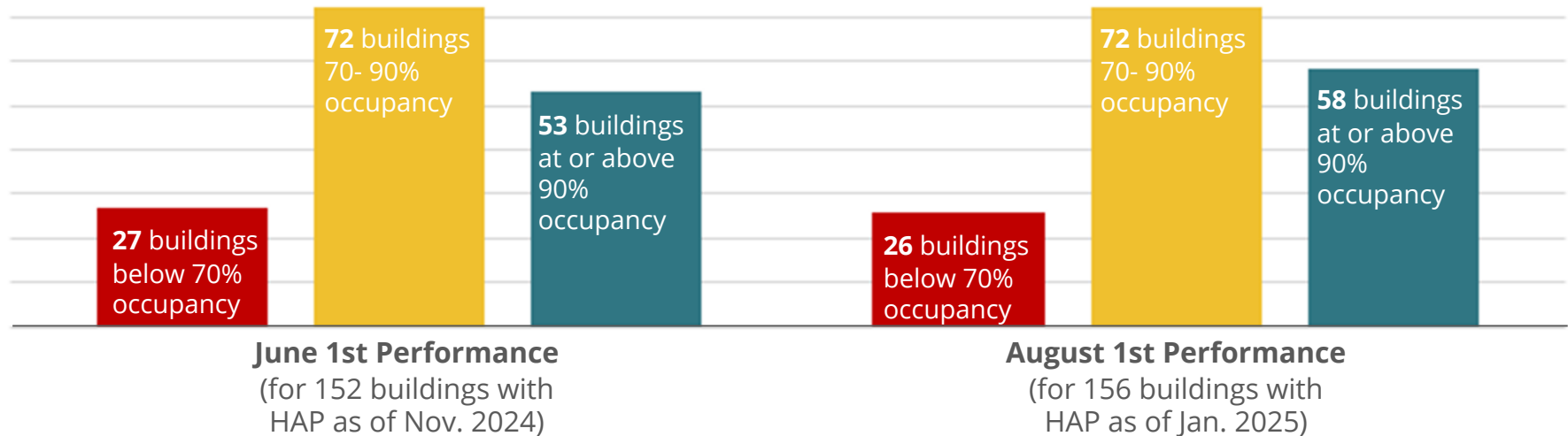
Universe of “existing” permanent housing defined as buildings with HAP for at least 9 months (i.e., since January 1, 2025)

Data source: RMS data extracted by LAHSA 8/4/25 and shared directly with HSC staff, and (\*) from HACLA, as shared directly with HSC (8/7/25).

# Performance goal #1: The City's investments in permanent supportive housing are fully leveraged

Over the past several months, the City, LAHSA, and HACLA have worked intensively to increase occupancy in City-funded permanent supportive housing buildings

*Categorization of City-funded PSH building (PBV, excluding HUD/VASH) based on HACLA occupancy as share of available PBV*



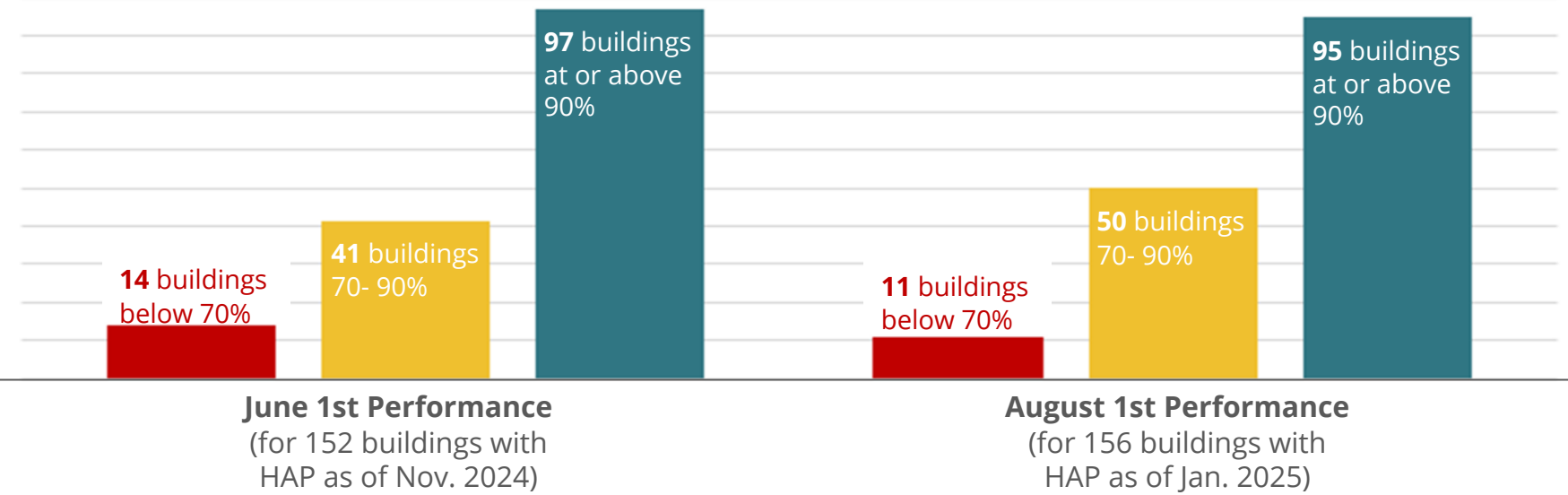
Universe of "existing" permanent housing defined as City-funded buildings with PBV units and HAP for at least 9 months (i.e., since January 1, 2025)

Data source: HACLA, as shared directly with HSC (8/7/25).

# Performance goal #1: The City's investments in permanent supportive housing are fully leveraged

All system partners have worked to get 663 applications to final stage of the process before a household moves in: HACLA review. If these pending applications are complete, compliant, and approved by HACLA, this will significantly increase the number of City-funded permanent supportive housing buildings at or above 90% occupancy (from 58 buildings to 95 buildings).

*Categorization of City-funded PSH building (PBV, excluding HUD/VASH) based on HACLA occupants + units with pending match, as share of available PBV*



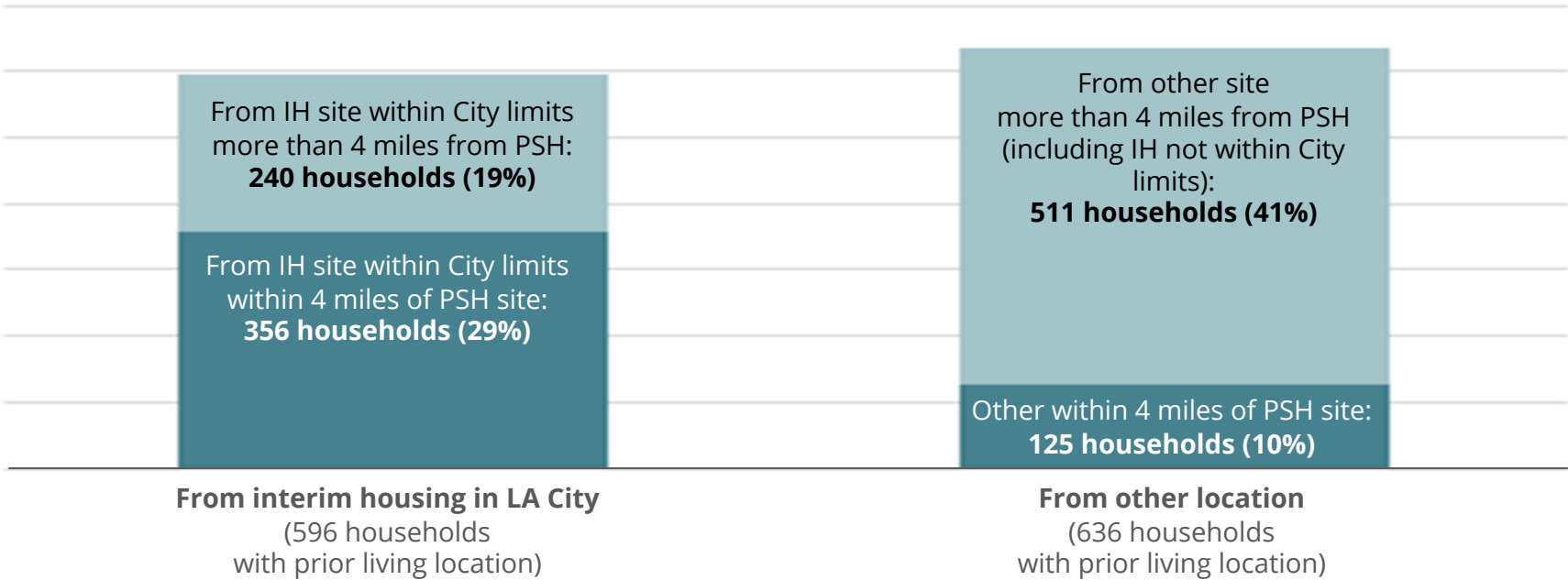
Universe of "existing" permanent housing defined as City-funded buildings with PBV units and HAP for at least 9 months (i.e., since January 1, 2025)

Data source: HACLA, as shared directly with HSC (8/7/25).

# Performance goal #2: People currently experiencing homelessness within LA City limits have effective and equitable access to permanent supportive housing

## Prior Living Location of Residents in New City-Funded Permanent Supportive Housing

Prior living location for occupants in PBV units in City-funded PSH developments with HAP by July 15 (excludes six households without prior living location data)



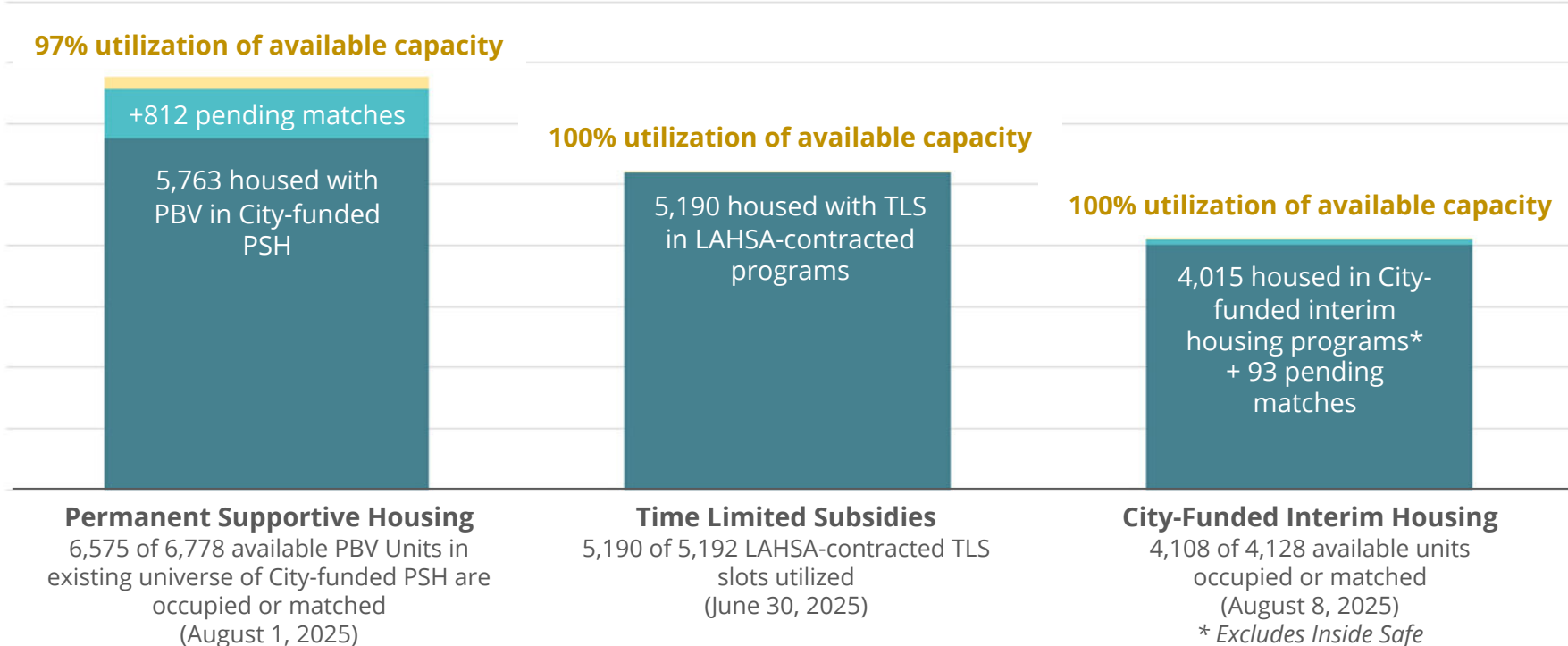
Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); additional data needed to assess share of participants whose prior location was City-funded interim housing (sites currently categorized based on geography only).

# System Trends

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# Programs are reaching full utilization

## Current utilization across City-funded programs

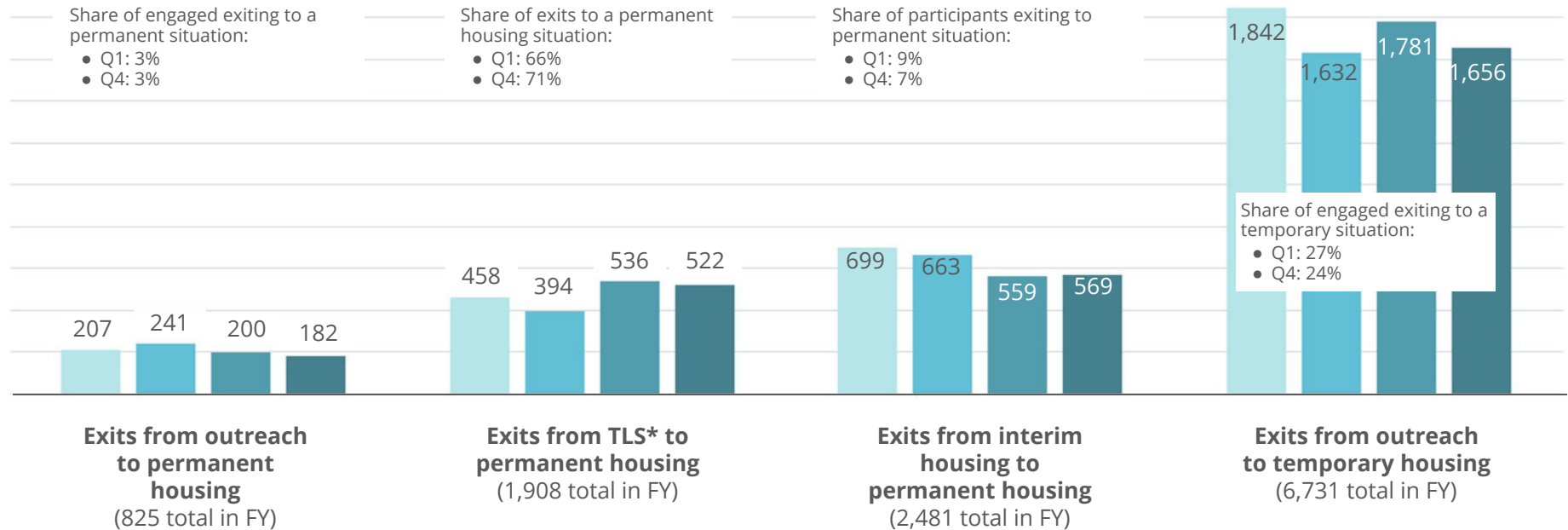


Data source: PSH data from RMS, as shared directly with HSC staff by LAHSA program team (universe is all all City-funded PSH buildings who have had HAP for at least nine months; new buildings not included as batch-matches are tracked separately); TLS data as shared directly with HSC staff by LAHSA data team (LAHSA-contracted TLS programs only); IH utilization from manual tracking by LAHSA program staff as shared directly with HSC staff and filtered to City-funded programs (\* detailed data on Inside Safe not available for this analysis, but occupancy reported as 95% in August per Mayor's Office).

# As utilization has increased across programs, exits to permanent housing are beginning to decline

## System Throughput

Number of exits by program, type, and quarter in FY25

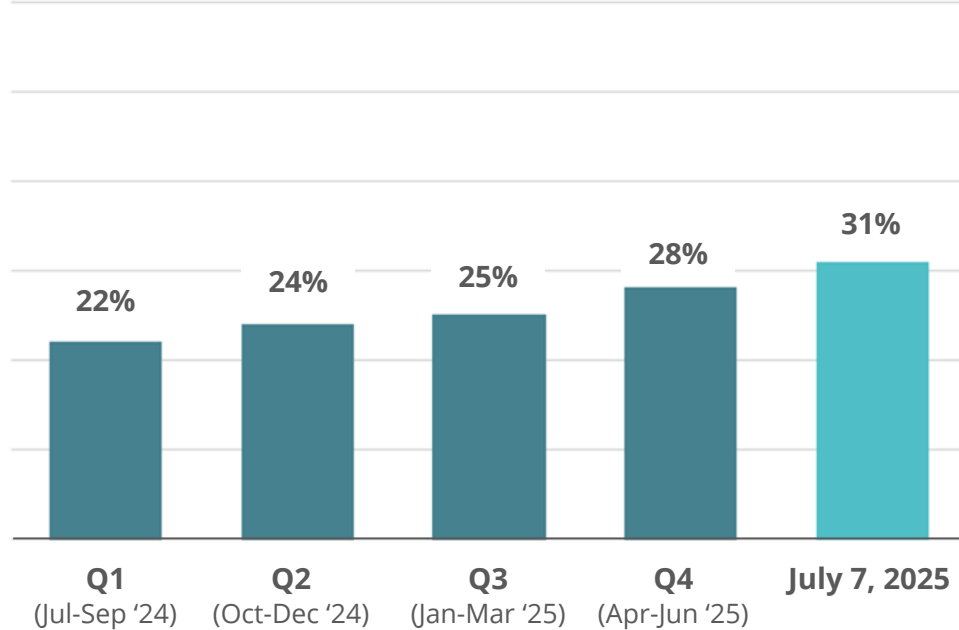


Data sources: LAHSA Outreach Exits data, filtered by HSC to City-funded programs; LAHSA TLS Exits dashboard, filtered by HSC to LAHSA-contracted programs; LAHSA IH Exits dashboard, filtered by HSC to City-funded programs

# With fewer available permanent housing options, the average length of stay in interim and time-limited housing is beginning to increase

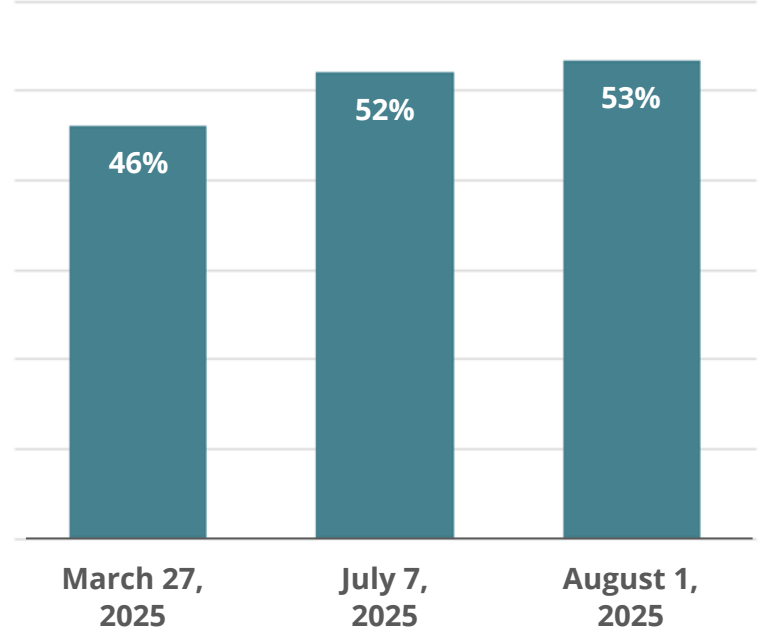
## Interim Housing Stays Over a Year

Share of active participants in City-funded Interim Housing enrolled for more than one year



## Time-Limited Housing Participation Over a Year

Share of active participants in TLS enrolled for more than one year



Data sources: LAHSA Interim Housing Summary Dashboard (quarterly data) and IH Active Participants dashboard (July); LAHSA TLS Active Participants dashboard - LAHSA did not refresh data between March and July. TLS data shows full universe (not limited to LAHSA-contracted TLS programs).

# Proposed Performance Management Priorities

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# Proposed Performance Management Priorities: *Next Few Months*

- **Focus on developing new strategies to help people transition to permanent housing**
  - Following a significant push to fill vacancies in City-funded permanent supportive housing and the time-limited subsidy program, we are **beginning to see the average length of stay in City-funded interim housing and the time-limited subsidy program increase** as there are fewer permanent housing opportunities to which people can transition
  - Given **significant reductions in federal, state, and County funding for the time-limited subsidy program** this fiscal year and next, our region will need to work closely with providers and develop new approaches to help participants currently housed through the time-limited subsidy program bridge to independence and permanent housing
- **Reduce exits to unknown destinations and locations not meant for human habitation**
  - From both the time-limited subsidy program and interim housing, **too many people are falling back into homelessness or falling out of care**
- **Address data quality and reporting issues and create consistency across departments and systems in how programs are tracked**
- **Secure City access to aggregate data on the frequency of case management and the number of referrals to health, mental health, and substance use services**

# Technical Appendix

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# TECHNICAL APPENDIX: Street Outreach

**Universe:** City-funded programs identified in LAHSA data by HSC staff from CAO matrix of City-funded Outreach team (October 3, 2024), as included in 4/22/2024 CLA report to City Council re: “Homelessness Outreach Inventory and Needs Assessment Report”. Does not include work of Inside Safe outreach teams (not reflected in LAHSA data). HSC staff will work with LAHSA, CAO and other partners as appropriate to refine list of City-funded programs included in future analyses.

Metric	Data source	Methodology
<p>Number of unique individuals with exits from Outreach to interim and permanent housing situations (Slides 4, 7, and 29)</p>	<p>LAHSA <i>Street Outreach - Clients Served</i> table prepared for HSC staff</p>	<p>Unique count of exits for participants in City-funded outreach programs (as identified by HSC staff) for each specified period. Data extracted 8/11/25. Slide 7 shows exits to specified destinations as share of total exits in period. Percentages provide as insets on slide 29 show exits within each period as share of engaged participants in that period (though some individuals may not have been engaged at the time of exit). <a href="#">See page 70 of LAHSA KPI data dictionary for detail on housing destination categories.</a></p>
<p>Share of unduplicated, contacted individuals engaged or re-engaged (meaning enrolled in an outreach program and accepting services) (Slide 5)</p>	<p>LAHSA <i>Street Outreach Services</i> table prepared for HSC staff</p>	<p>Unduplicated count of individuals engaged in each quarter as share of all enrollments in the reporting period per HMIS. Data extracted 8/11/25.</p>
<p>Number of unduplicated, engaged individuals who are enrolled in case management, enrolled in substance use counseling, and/or receiving health care (Slide 6)</p>	<p>LAHSA <i>Street Outreach Services</i> table prepared for HSC staff</p>	<p>Unduplicated count of individuals engaged in outreach programs who are enrolled in each specified service per HMIS. Data extracted 8/11/25.</p>

# TECHNICAL APPENDIX: Interim Housing (part 1)

**Universe:** City-funded sites in LA City in one of the following City-funded programs: A Bridge Home, City Roadmap, Project HomeKey, Tiny Home Villages and Inside Safe (as identified from LAHSA data by HSC staff)

Metric	Data source	Methodology
Number of unique active participants enrolled in interim housing programs (Slide 9)	LAHSA <i>Interim Housing Summary</i> dashboard	Unique count of active participants enrolled in FY25. Data extracted 8/11/25.
	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unique participants enrolled as of July 7, 2025. Data extracted 8/11/25.
Occupancy in City-funded interim housing programs (Slides 10 and 28)	Manual tracked data shared by LAHSA with HSC staff	Occupancy rate in City-funded IH programs (excluding Inside Safe): Calculated by HSC staff from universe of City-funded programs; occupancy rate is units occupied as of 8/8/25 as share of total funded beds less offline units (93 total for portfolio).
	Verbal report on Inside Safe as shared by Mayor's Office with HSC staff	Occupancy rate in Inside Safe program as of 8/7/25.
Share of participants enrolled in interim housing who have their ID within 45 days (Slide 11)	LAHSA <i>Interim Housing KPI report</i> (KPI-0198)	Average performance across list of City-funded interim housing programs (deduplicated by program ID), from FY25 summary report, extracted 8/5/25. <a href="#">See LAHSA FY24 KPI Data Dictionary for metric detail.</a>
Share of participants enrolled in interim housing for more than 60 days who are document ready (have SSC and ID) (Slide 11)	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unique participants enrolled as of July 7, 2025 who have been enrolled for at least 60 days and who are document ready (i.e., have both a social security card and ID); based on documentation of head of household. Data extracted 8/13/25.

# TECHNICAL APPENDIX: Interim Housing (part 2)

Metric	Data source	Methodology
Share of participants enrolled in interim housing who have a completed permanent supportive housing assessment within 120 days (Slide 11)	LAHSA <i>Interim Housing KPI report</i> (KPI-0192)	Average performance across list of City-funded interim housing programs (deduplicated by program ID), from FY25 summary report, extracted 8/5/25. <a href="#">See LAHSA FY24 KPI Data Dictionary for metric detail.</a>
Share of participants enrolled in City-funded programs for more than 180 days who have been assessed for PSH eligibility (complete HAI) (Slide 11)	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unique participants enrolled as of July 7, 2025 who have been enrolled for at least 180 days and who have at least one complete Housing Acuity Index assessment. Data extracted 8/13/25.
Exits from interim housing programs by destination (Slides 12, 13, and 29)	LAHSA <i>Internal Interim Housing Exits</i> report	Total exits of unique individuals from interim housing programs within each period. Percentages are unique individuals with each specified type of exit within period as a share of unique individuals with at least one exit within period; some individuals may have multiple exits within period and therefore be counted in multiple categories). Data extracted 8/13/25. <a href="#">See page 70 of LAHSA KPI data dictionary for detail on housing destination categories.</a>
Share of active participants in City-funded IH programs enrolled for more than one year (Slide 30)	LAHSA <i>Interim Housing Summary</i> dashboard	FY25 quarterly data: share of unique participants enrolled for at least one year within each period; any enrollments within reporting period are reflected. Data extracted 8/4/25.
	LAHSA <i>Interim Housing Active Participants</i> dashboard	July data: deduplicated count of participants enrolled in IH on 7/7/25 who had been enrolled for at least one year as of that date, as share of active participants on that date. Data extracted 8/11/25.

# TECHNICAL APPENDIX: Time Limited Subsidies (part 1)

**Universe:** LAHSA-contracted Time Limited Subsidy (TLS) programs; HSC staff filter data from TLS dashboards based on program list provided by LAHSA data team.

Metric	Data source	Methodology
Slots and utilization in LAHSA-contracted TLS programs (Slides 15, 16, and 28)	Report provided to HSC by LAHSA data team	June 2025: sum of participants housed in LAHSA-contracted programs as of 6/30/2025, with utilization calculated as share of total contracted slots in FY24-25 across LAHSA-contracted programs.
	LAHSA <i>TLS Active Participants</i> dashboard	August 2025: deduplicated count of households with move-in dates as of 8/1/2025 (extracted 8/11/25), filtered to LAHSA-contracted programs. Utilization calculated as share of total contracted slots in FY25-26 across LAHSA-contracted programs.
Share of TLS participants who can who obtain their Social Security Card within 90 days of move-in (Slide 17)	LAHSA <i>Program KPI Report</i> (KPI-0201)	Average performance across list of TLS programs (deduplicated by program ID), from FY25 summary report, extracted 8/5/25. Includes programs with program type “Time Limited Subsidies” or “Housing Navigation; Time Limited Subsidies”. <a href="#">See LAHSA FY24 KPI Data Dictionary for metric detail.</a>
Share of TLS participants housed for more than 90 days who are document ready (ID and Social Security Card if eligible for SSC) (Slide 17)	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of 8/1/2025 (extracted 8/11/25), who have been housed for more 3 months and are classified as document ready (have ID and Social Security Card (if eligible); based on documentation of head of household. Filtered to LAHSA-contracted programs.
Share of TLS participants with a move-in date have a timely and completed Housing Acuity Index (every 90 days after move-in) (Slide 17)	LAHSA <i>Program KPI Report</i> (KPI-0195)	Average performance across list of TLS programs (deduplicated by program ID), from FY25 summary report, extracted 8/5/25. Includes programs with program type “Time Limited Subsidies” or “Housing Navigation; Time Limited Subsidies”. <a href="#">See LAHSA FY24 KPI Data Dictionary for metric detail.</a>

## TECHNICAL APPENDIX: Time Limited Subsidies (part 2)

Metric	Data source	Methodology
Share of TLS participants housed for more than 90 days who have a completed Housing Acuity Index (Slide 17)	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of 8/1/2025 (extracted 8/11/25), who have been housed for more 3 months and have at least one complete Housing Acuity Index assessment. Filtered to LAHSA-contracted programs.
Share of TLS participants invited to apply to PSH opportunities who have completed a housing application (UHA within 7 days of match notification or decline within 2 days) (Slide 17)	LAHSA <i>Program KPI Report</i> (KPI-0202)	Average performance across list of TLS programs (deduplicated by program ID), from FY25 summary report, extracted 8/5/25. Includes programs with program type “Time Limited Subsidies” or “Housing Navigation; Time Limited Subsidies”. <a href="#">See LAHSA FY24 KPI Data Dictionary for metric detail.</a>
Share of TLS participants matched to permanent supportive housing with a completed Universal Housing Application (UHA) (Slide 17)	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of 8/1/2025 (extracted 8/11/25), who have been matched to PSH and have a Universal Housing Application that is certified or approved. Filtered to LAHSA-contracted programs.
Share of exits from TLS programs by destination (Slides 18 and 29)	LAHSA Time Limited Subsidy Exits Dashboard	Total percentage of all deduplicated household exits to “Permanent Situation” in each period, as extracted July 25, 2025. All data is derived from HMIS and does not include any DV/IPV sites.
Share of active participants in TLS programs enrolled for more than one year (Slide 30)	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of 8/1/2025 (extracted 8/11/25), who have been enrolled for 1 year or more. Filtered to LAHSA-contracted programs.

# TECHNICAL APPENDIX: Permanent Supportive Housing (part 1)

**Universe:** Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs. Full universe of homes is all units in buildings that achieved HAP by August 1, 2025. “New” homes are all units in buildings that have achieved HAP since April 1, 2024, with occupancy targets once a building has had HAP for at least 90 days. “Existing capacity” is all units in buildings that have had HAP for at least 9 months (group grows over time).

LAHD, HACLA and LAHSA are working to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Metric	Data source	Methodology
Occupancy in PBV unit in portfolio of City-funded PSH buildings (Slide 20)	RMS data extracted by LAHSA for HSC staff (August 2025)	Count of all PBV units in City-funded PSH buildings with HAP for at least 9 months as of 8/1/25 (excluding HUD/VASH PBV), with status of “Occupied” in RMS on 8/4/25.
Occupancy in PBV units in new City-funded PSH buildings (Slides 21 and 22)	LAHSA monthly <i>Lease Up Status</i> report (August 2025)	Number of households occupying PBV units (per RMS) in buildings with HAP since 4/1/24. Utilization shows number occupied as share of all PBV units in buildings with HAP from 4/1/24 and online for at least 90 days. Denominator may include units that are on hold/not immediately available for move-in. Reflects data in RMS as of 7/15/2025.
New buildings that reached 90% within 90 days of receiving HAP (Slide 22)	LAHSA monthly <i>Lease Up Status</i> report (August 2025)	Count of City-funded PSH buildings with PBV units (excluding buildings with only HUD/VASH PBV) who have achieved HAP since 4/1/24 and had HAP for at least 90 days as of 8/1/25. Reflects data in RMS as of 7/15/2025.

# TECHNICAL APPENDIX: Permanent Supportive Housing (part 2)

Metric	Data source	Methodology
Count of PBV units in existing PSH buildings (i.e., with HAP before January 1, 2025) by current status (Slide 23)	RMS data extracted by LAHSA for HSC staff (August 2025)  HACLA monthly PSH report (August 2025)	Count of all PBV units in City-funded PSH buildings with HAP for at least 9 months as of 8/1/25 (excluding HUD/VASH PBV), by “Status” in RMS on 8/4/25. Units with status of “available for match” and “match declined” are categorized as “waiting for a match”; units with status “on hold” and “client exited unit” categorized as “offline” and excluded from denominator when calculating occupancy rates. HACLA occupancy data and PBV count used for three PSH buildings not yet in RMS.
Count of PBV units in existing PSH buildings (i.e., with HAP before January 1, 2025) with matches pending HACLA approval (Slides 23 and 28)	HACLA monthly PSH report (August 2025)	Count of PBV units with matches pending final HACLA approval. Count could include units occupied (per RMS data) but for which housing contracts are not yet fully executed. Reflects data as of 8/1/2025.
Categorization of City-funded PSH buildings based on HACLA occupancy as share of available PBV units (Slide 24)	HACLA monthly PSH report (August 2025)	Count of City-funded PSH buildings based on share of PBV units available (total - offline) with clients housed per HACLA data.
Categorization of City-funded PSH buildings based on HACLA occupancy and pending matches as share of available PBV units (Slide 25)	HACLA monthly PSH report (August 2025)	Count of City-funded PSH buildings based on share of PBV units available (total - offline) with clients housed or with pending matches per HACLA data.
Prior living location of residents in new City-funding PSH buildings (Slide 26)	LAHSA monthly <i>Lease Up Status</i> report (August 2025)	Count of households in PBV units in new City-funded PSH buildings (HAP since 4/1/24) by prior living location, with percentages shown as share of households with prior living location (excludes 6 households with no prior living location available)